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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		500,374	235,700	47.1%
As of February 07, 2015				
Original Entitlement	Total	179,628	85,239	47.5%
Initial entitlement for service-connected disability (=>8)	EP 010	51,748	25,743	49.7%
Initial entitlement for service-connected disability (<=7)	EP 110	116,789	58,138	49.8%
Initial entitlement - Veteran's Pension	EP 180	4,678	381	8.1%
Initial claims from surviving spouses, children or parents	EP 140	6,413	977	15.2%
Supplemental Entitlement	Total	320,746	150,461	46.9%
Increased entitlement and/or reconsideration for Pension	EP 120	6,168	371	6.0%
Increased evaluation and/or additional claimed conditions	EP 020	297,192	144,476	48.6%
Future examination for disabilities	EP 310	15,820	5,297	33.5%
Increased entitlement due to hospitalization or surgery	EP 320	1,366	195	14.3%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	190	120	63.2%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	1	100.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	8	1	12.5%
Agent Orange claims where an interim decision was provided	EP 409	1	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,459	11,076	-617	-5.60%
Buffalo	1,507	1,582	(75)	-4.7%
Atlanta	687	673	14	2.1%
St Louis	1,485	1,655	(170)	-10.3%
Muskogee	6,780	7,166	(386)	-5.4%
Total Education Claims - All Education Programs	85,558	88,638	-3,080	-3.50%
Buffalo	20,789	18,701	2,088	11.2%
Atlanta	5,644	6,481	(837)	-12.9%
St Louis	15,173	17,386	(2,213)	-12.7%
Muskogee	43,952	46,070	(2,118)	-4.6%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of February 07, 2015
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	500,374	145.0	47.1%	28,561	452,042	184.2	186.4	96.00%	91.50%	90.99%	92.33%
Compensation Claims Processing											
USA Compensation Total	460,071	151.0	49.3%	24,054	382,011	202.3	205.1				
Eastern Area	88,922	152.3	49.7%	4,690	75,877	202.6	201.1	95.1%	90.9%	90.0%	90.2%
Baltimore	9,675	198.3	61.6%	235	5,383	280.1	288.9	91.9%	85.5%	82.3%	86.2%
Boston	5,563	166.7	54.0%	256	3,592	222.1	249.3	95.7%	88.9%	94.1%	90.0%
Buffalo	6,162	147.2	51.6%	231	4,024	232.2	238.3	95.1%	91.0%	90.2%	87.6%
Cleveland	9,518	133.6	40.3%	632	10,858	168.6	175.9	96.2%	93.8%	90.9%	92.3%
Detroit	9,432	128.3	42.5%	574	8,740	189.1	187.5	90.7%	88.4%	88.7%	90.0%
Hartford	2,263	107.6	33.9%	123	2,350	134.0	157.7	98.4%	97.1%	96.1%	94.9%
Indianapolis	9,148	168.3	55.7%	399	5,983	252.8	238.6	94.7%	88.9%	92.0%	90.7%
Manchester	1,583	136.1	46.1%	44	1,270	166.1	191.9	95.9%	93.0%	90.7%	91.3%
New York	7,817	152.5	54.4%	388	4,743	219.4	237.4	93.9%	93.4%	92.8%	90.4%
Newark	3,183	120.1	40.3%	185	2,335	185.9	173.7	92.7%	89.8%	82.3%	83.0%
Philadelphia (Non-PMC)	12,484	167.0	55.6%	736	10,461	261.2	257.4	97.7%	94.2%	88.9%	91.7%
Pittsburgh	5,961	168.2	53.3%	246	4,253	258.7	233.8	96.2%	91.7%	88.4%	91.3%
Providence	2,874	82.6	22.7%	496	8,883	62.2	62.5	96.4%	93.9%	94.5%	90.5%
Togus	1,338	95.7	23.8%	57	1,646	144.1	121.0	97.1%	87.5%	93.0%	98.0%
White River J.	565	152.1	54.2%	41	499	208.5	161.7	93.5%	89.1%	86.8%	85.3%
Wilmington	1,356	148.6	51.2%	47	857	231.0	240.6	93.2%	86.7%	87.8%	90.1%
Pension Claims Processing											
USA Pension Total	19,046	61.0	10.5%	3,461	52,149	67.2	65.3		100.0%	99.6%	99.07%
Philadelphia PMC	6,790	63.7	9.9%	1,023	15,745	84.4	74.9		100.0%	99.2%	98.39%
Milwaukee PMC	4,810	53.2	9.9%	1,037	14,533	58.6	57.5		100.0%	99.6%	99.20%
St. Paul PMC	6,802	52.8	7.3%	1,280	19,781	62.4	64.1		100.0%	100.0%	99.60%
Other Pension	644	176.9	54.7%	121	2,090	47.7	59.7				
Quick Start Claims Processing											
USA Quick Start Total	9,942	87.8	30.9%	544	9,011	148.4	130.8				
San Diego	2,724	90.2	31.2%	230	4,054	139.1	118.2				
Winston-Salem	3,971	103.3	40.6%	219	4,045	160.9	142.7				
Other Quick Start	3,247	66.9	18.8%	95	912	141.8	133.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,315	89.5	33.9%	502	8,871	163.9	151.2				
Winston-Salem	3,899	84.4	31.3%	129	3,287	145.7	101.1				
Salt Lake City	5,137	103.6	43.4%	305	4,828	182.6	184.2				
Other Benefits Delivery at Discharge	2,279	66.4	17.0%	68	756	114.5	158.4				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of February 07, 2015
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing										
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	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	500,374	145.0	47.1%	28,561	452,042	184.2	186.4				
Compensation Claims Processing											
USA Compensation Total	460,071	151.0	49.3%	24,054	382,011	202.3	205.1				
Eastern Area	93,517	151.8	49.4%	4,946	78,465	200.3	199.6				
Baltimore	6,397	178.9	53.4%	115	1,643	279.0	360.9				
Boston	3,920	157.7	50.0%	205	3,033	204.5	246.5				
Buffalo	6,127	145.5	51.1%	219	3,853	232.1	237.5				
Cleveland	10,625	138.5	41.6%	721	11,825	174.2	180.4				
Detroit	9,687	128.7	43.4%	603	9,284	191.2	187.0				
Hartford	3,827	131.9	44.3%	211	3,103	184.0	171.6				
Indianapolis	7,304	168.8	55.6%	287	5,075	260.5	242.5				
Manchester	1,962	133.3	42.4%	57	1,498	199.3	210.0				
New York	7,608	149.8	52.9%	372	4,591	216.4	235.6				
Newark	3,359	125.5	43.9%	190	2,586	183.3	175.3				
Philadelphia (Non-PMC)	12,243	167.3	55.6%	737	10,360	261.8	258.6				
Pittsburgh	5,689	164.3	51.6%	226	3,923	251.8	234.0				
Providence	4,915	122.4	37.2%	622	9,892	87.9	73.2				
Togus	7,691	175.0	55.4%	277	6,279	204.5	203.3				
White River J.	838	164.6	58.5%	65	755	238.5	197.4				
Wilmington	1,325	145.4	49.9%	39	765	211.0	226.8				
Pension Claims Processing											
USA Pension Total	19,046	61.0	10.5%	3,461	52,149	67.2	65.3				
Philadelphia PMC	6,795	63.8	9.9%	1,024	15,767	84.5	75.1				
Milwaukee PMC	4,815	53.4	9.9%	1,037	14,549	58.6	57.8				
St. Paul PMC	6,804	52.7	7.3%	1,283	19,796	62.4	64.2				
Other Pension	632	176.8	54.9%	117	2,037	45.7	54.8				
Quick Start Claims Processing											
USA Quick Start Total	9,942	87.8	30.9%	544	9,011	148.4	130.8				
San Diego	4,229	83.1	26.9%	302	4,633	134.5	115.3				
Winston-Salem	4,675	94.2	35.3%	225	4,068	160.4	142.6				
Other Quick Start	1,038	77.9	27.1%	17	310	235.0	208.0				
Benefits Delivery at Discharge Processing											
USA Benefits Delieri at Discharge Total	11,315	89.5	33.9%	502	8,871	163.9	151.2				
Winston-Salem	4,681	74.8	26.3%	127	3,287	146.2	101.0				
Salt Lake City	5,229	102.7	42.8%	305	4,814	182.6	184.3				
Other Benefits Delivery at Discharge	1,405	89.4	26.1%	70	770	114.7	158.8				

