



Uploaded to the VFC Website

▶▶▶ February 2015 ◀◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles[*]</p> <p>[*]The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - Initial entitlement - Veteran</td> <td style="text-align: center;">8,822</td> <td style="text-align: center;">2,969</td> <td style="text-align: center;">33.7%</td> </tr> <tr> <td>EP 010 - Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> <td style="text-align: center;">55.1%</td> <td>EP 120 - Increased entitlement and/or reconsideration</td> <td style="text-align: center;">12,227</td> <td style="text-align: center;">3,850</td> <td style="text-align: center;">31.5%</td> </tr> <tr> <td>EP 110 - Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> <td style="text-align: center;">61.7%</td> <td>EP 190 - Initial entitlement - Survivor</td> <td style="text-align: center;">27,473</td> <td style="text-align: center;">17,026</td> <td style="text-align: center;">62.0%</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td>8,134</td> <td>2,318</td> <td>28.50%</td> <td>Pension Award Adjustments</td> <td>70,765</td> <td>29,010</td> <td>41.0%</td> </tr> <tr> <td>EP 140 - Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> <td style="text-align: center;">24.5%</td> <td>EP 135 - Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> <td style="text-align: center;">79.6%</td> </tr> <tr> <td>EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> <td style="text-align: center;">80.7%</td> <td>EP 137 - Dependency</td> <td style="text-align: center;">7,182</td> <td style="text-align: center;">3,023</td> <td style="text-align: center;">42.1%</td> </tr> <tr> <td>Supplemental Entitlement</td> <td>422,585</td> <td>257,964</td> <td>61.04%</td> <td>EP 150 - Income adjustments</td> <td style="text-align: center;">31,489</td> <td style="text-align: center;">17,552</td> <td style="text-align: center;">55.7%</td> </tr> <tr> <td>EP 020 - Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> <td style="text-align: center;">61.4%</td> <td>EP 155 - Annual eligibility verification reporting (EVRs)</td> <td style="text-align: center;">7</td> <td style="text-align: center;">6</td> <td style="text-align: center;">85.7%</td> </tr> <tr> <td>EP 320 - Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> <td style="text-align: center;">43.8%</td> <td>EP 237 - Misc determinations</td> <td style="text-align: center;">12,493</td> <td style="text-align: center;">3,424</td> <td style="text-align: center;">27.4%</td> </tr> <tr> <td>EP 420 - Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> <td style="text-align: center;">83.2%</td> <td>EP 607 - Due process</td> <td style="text-align: center;">19,383</td> <td style="text-align: center;">4,837</td> <td style="text-align: center;">25.0%</td> </tr> <tr> <td>EP 681 - Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> <td style="text-align: center;">35.3%</td> <td>Program Reviews</td> <td>38,695</td> <td>38,187</td> <td>98.7%</td> </tr> <tr> <td>EP 687 - Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0.0%</td> <td>EP 154 - Income Verification Match</td> <td style="text-align: center;">38,141</td> <td style="text-align: center;">38,105</td> <td style="text-align: center;">99.9%</td> </tr> <tr> <td>EP 405 - Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> <td style="text-align: center;">33.3%</td> <td>EP 636 - Cost of Living Adjustments</td> <td style="text-align: center;">544</td> <td style="text-align: center;">78</td> <td style="text-align: center;">14.3%</td> </tr> <tr> <td>EP 409 - Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> <td style="text-align: center;">81.8%</td> <td>EP 637 - Non-entitlement reviews</td> <td style="text-align: center;">10</td> <td style="text-align: center;">4</td> <td style="text-align: center;">40.0%</td> </tr> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.34%</td> <td>Pension Other</td> <td>5,533</td> <td>2,753</td> <td>49.8%</td> </tr> </tbody> </table>	Compensation Entitlement				Pension Entitlement				Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%	EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%	EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%	EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%	Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%	EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%	EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%	Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%	EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%	EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%	EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%	EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%	EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%	EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%	EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%	Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%
# Pending	# Pending Over 125	Percentage Pending > 125 days																																																																																																																																																																																																																																																																	
686,861	403,761	58.8%																																																																																																																																																																																																																																																																	
EP	# Pending	# Pending Over 125	% Over 125																																																																																																																																																																																																																																																																
Entitlement (Original and Supplemental)	636,371	384,213	60.4%																																																																																																																																																																																																																																																																
Original Entitlement - Veterans ¹																																																																																																																																																																																																																																																																			
Initial entitlement decisions for Voc Rehab	095	1,076	855																																																																																																																																																																																																																																																																
Initial entitlement for service-connected disability (>=8)	010	47,996	26,438																																																																																																																																																																																																																																																																
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638																																																																																																																																																																																																																																																																
Original Entitlement - Survivors ²																																																																																																																																																																																																																																																																			
Initial claims from surviving spouses, children or parents	140	7,559	1,854																																																																																																																																																																																																																																																																
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464																																																																																																																																																																																																																																																																
Supplemental Entitlement																																																																																																																																																																																																																																																																			
Increased evaluation and/or additional claimed conditions	020	415,300	255,077																																																																																																																																																																																																																																																																
Increased entitlement due to hospitalization or surgery	320	2,555	1,120																																																																																																																																																																																																																																																																
Spina bifida and/or birth defects reconsideration	420	179	149																																																																																																																																																																																																																																																																
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592																																																																																																																																																																																																																																																																
Nehmer review cases based upon new Agent Orange presumptives	687	0	0																																																																																																																																																																																																																																																																
Reopened or new Agent Orange claims After 9/01/10	405	24	8																																																																																																																																																																																																																																																																
Agent Orange claims where an interim decision was provided	409	22	18																																																																																																																																																																																																																																																																
Agent Orange presumptives ³																																																																																																																																																																																																																																																																			
EP	# Pending	# Pending Over 125	% Over 125																																																																																																																																																																																																																																																																
Award Adjustments	409,635	292,244	71.3%																																																																																																																																																																																																																																																																
Dependency	130	232,980	171,262																																																																																																																																																																																																																																																																
Survivor restored entitlement	133	118	61																																																																																																																																																																																																																																																																
Hospitalization adjustment (non-rating)	135	211	168																																																																																																																																																																																																																																																																
Misc determinations	290	90,826	76,555																																																																																																																																																																																																																																																																
Spina bifida and/or birth defects adjustments	450	26	22																																																																																																																																																																																																																																																																
Future examination for disabilities	310	31,271	14,197																																																																																																																																																																																																																																																																
Due process	600	54,203	29,973																																																																																																																																																																																																																																																																
Compensation Entitlement				Pension Entitlement																																																																																																																																																																																																																																																															
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days																																																																																																																																																																																																																																																												
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%																																																																																																																																																																																																																																																												
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%																																																																																																																																																																																																																																																												
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%																																																																																																																																																																																																																																																												
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%																																																																																																																																																																																																																																																												
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%																																																																																																																																																																																																																																																												
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%																																																																																																																																																																																																																																																												
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%																																																																																																																																																																																																																																																												
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		501,160	234,825	46.9%
As of January 31, 2015				
Original Entitlement	Total	178,789	83,181	46.5%
Initial entitlement for service-connected disability (=>8)	EP 010	50,450	23,665	46.9%
Initial entitlement for service-connected disability (<=7)	EP 110	117,301	58,161	49.6%
Initial entitlement - Veteran's Pension	EP 180	4,679	378	8.1%
Initial claims from surviving spouses, children or parents	EP 140	6,359	977	15.4%
Supplemental Entitlement	Total	322,371	151,644	47.0%
Increased entitlement and/or reconsideration for Pension	EP 120	6,152	368	6.0%
Increased evaluation and/or additional claimed conditions	EP 020	300,238	146,181	48.7%
Future examination for disabilities	EP 310	14,305	4,736	33.1%
Increased entitlement due to hospitalization or surgery	EP 320	1,467	227	15.5%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	196	130	66.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	1	100.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	10	1	10.0%
Agent Orange claims where an interim decision was provided	EP 409	2	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	11,076	10,786	290	2.70%
Buffalo	1,582	1,580	2	0.1%
Atlanta	673	664	9	1.4%
St Louis	1,655	1,522	133	8.7%
Muskogee	7,166	7,020	146	2.1%
Total Education Claims - All Education Programs	88,638	83,332	5,306	6.40%
Buffalo	18,701	16,458	2,243	13.6%
Atlanta	6,481	5,676	805	14.2%
St Louis	17,386	16,690	696	4.2%
Muskogee	46,070	44,508	1,562	3.5%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of January 31, 2015
--	---

Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	501,160	147.2	46.9%	116,678	423,481	188.9	186.6	96.00%	91.50%	90.99%	92.33%
Compensation Claims Processing											
USA Compensation Total	462,599	152.7	49.3%	99,278	357,957	205.8	205.3				
Eastern Area	89,399	154.1	49.5%	20,830	71,187	200.4	201.0	95.1%	90.9%	90.0%	90.2%
Baltimore	9,620	198.7	61.1%	1,413	5,148	295.9	289.3	91.9%	85.5%	82.3%	86.2%
Boston	5,596	168.7	54.3%	1,344	3,336	234.7	251.3	95.7%	88.9%	94.1%	90.0%
Buffalo	6,161	148.6	52.1%	1,159	3,793	217.2	238.6	95.1%	91.0%	90.2%	87.6%
Cleveland	9,727	134.6	39.0%	2,633	10,226	166.5	176.3	96.2%	93.8%	90.9%	92.3%
Detroit	9,575	130.2	42.0%	2,504	8,166	186.3	187.4	90.7%	88.4%	88.7%	90.0%
Hartford	2,249	108.2	33.1%	438	2,227	157.7	159.0	98.4%	97.1%	96.1%	94.9%
Indianapolis	9,165	171.6	56.1%	1,832	5,584	232.5	237.6	94.7%	88.9%	92.0%	90.7%
Manchester	1,549	136.0	45.3%	425	1,226	175.9	192.8	95.9%	93.0%	90.7%	91.3%
New York	7,911	154.4	54.5%	1,303	4,355	214.8	239.0	93.9%	93.4%	92.8%	90.4%
Newark	3,197	122.8	40.6%	561	2,150	178.2	172.6	92.7%	89.8%	82.3%	83.0%
Philadelphia (Non-PMC)	12,721	167.6	55.4%	3,234	9,725	244.6	257.1	97.7%	94.2%	88.9%	91.7%
Pittsburgh	5,987	169.8	52.9%	1,261	4,007	243.8	232.3	96.2%	91.7%	88.4%	91.3%
Providence	2,809	85.8	22.1%	2,070	8,387	60.4	62.6	96.4%	93.9%	94.5%	90.5%
Togus	1,190	104.5	25.5%	291	1,589	134.0	120.2	97.1%	87.5%	93.0%	98.0%
White River J.	593	151.1	52.1%	163	458	165.4	157.5	93.5%	89.1%	86.8%	85.3%
Wilmington	1,349	149.9	51.0%	199	810	227.0	241.1	93.2%	86.7%	87.8%	90.1%
Pension Claims Processing											
USA Pension Total	19,024	63.2	10.5%	12,847	48,688	71.5	65.2		100.0%	99.6%	99.07%
Philadelphia PMC	6,758	67.2	10.8%	4,145	14,722	82.3	74.2		100.0%	99.2%	98.39%
Milwaukee PMC	4,862	54.8	9.5%	3,625	13,496	62.7	57.4		100.0%	99.6%	99.20%
St. Paul PMC	6,761	54.8	6.8%	4,557	18,501	69.0	64.2		100.0%	100.0%	99.60%
Other Pension	643	173.2	53.8%	520	1,969	69.3	60.4				
Quick Start Claims Processing											
USA Quick Start Total	9,379	94.5	24.4%	2,385	8,467	146.5	129.7				
San Diego	2,684	95.4	28.4%	994	3,824	138.9	116.9				
Winston-Salem	3,945	105.1	28.2%	1,079	3,826	157.7	141.7				
Other Quick Start	2,750	78.4	14.9%	312	817	131.8	133.0				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,158	101.0	25.3%	2,168	8,369	159.8	150.4				
Winston-Salem	3,580	89.9	16.2%	732	3,158	121.2	99.3				
Salt Lake City	4,806	113.5	33.7%	1,215	4,523	181.9	184.3				
Other Benefits Delivery at Discharge	1,772	89.6	20.9%	221	688	165.9	162.8				

VBA Monday Morning Workload Report

Station of Jurisdiction	Reporting Period:
Compensation and Pension Rating Bundle Metrics	As of January 31, 2015

Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	501,160	147.2	46.9%	116,678	423,481	188.9	186.6				
Compensation Claims Processing											
USA Compensation Total	462,599	152.7	49.3%	99,278	357,957	205.8	205.3				
Eastern Area	94,131	153.0	49.0%	21,579	73,519	197.9	199.5				
Baltimore	6,700	175.7	51.2%	413	1,528	345.1	367.0				
Boston	4,956	156.1	49.4%	1,146	2,828	231.8	249.6				
Buffalo	6,104	146.8	51.4%	1,058	3,634	216.6	237.8				
Cleveland	10,892	139.2	40.1%	2,975	11,104	171.3	180.8				
Detroit	9,845	130.6	42.9%	2,622	8,681	186.9	186.7				
Hartford	3,906	132.1	43.9%	710	2,892	182.1	170.7				
Indianapolis	7,189	173.8	57.3%	1,455	4,788	240.3	241.4				
Manchester	1,647	145.5	49.0%	487	1,441	192.8	210.5				
New York	7,685	151.9	53.0%	1,203	4,219	210.6	237.3				
Newark	3,377	127.0	43.9%	624	2,396	180.3	174.6				
Philadelphia (Non-PMC)	12,484	167.9	55.5%	3,205	9,623	245.0	258.3				
Pittsburgh	5,673	165.8	50.9%	1,150	3,697	241.7	232.9				
Providence	4,298	113.4	31.5%	2,491	9,270	83.7	72.2				
Togus	7,264	178.0	54.8%	1,622	6,002	207.2	203.2				
White River J.	803	182.3	64.3%	239	690	195.2	193.6				
Wilmington	1,308	145.9	49.4%	179	726	222.2	227.7				
Pension Claims Processing											
USA Pension Total	19,024	63.2	10.5%	12,847	48,688	71.5	65.2				
Philadelphia PMC	6,765	67.3	10.8%	4,150	14,743	82.5	74.5				
Milwaukee PMC	4,865	55.0	9.6%	3,633	13,512	63.1	57.7				
St. Paul PMC	6,762	54.8	6.8%	4,562	18,513	69.1	64.3				
Other Pension	632	173.1	53.8%	502	1,920	63.6	55.3				
Quick Start Claims Processing											
USA Quick Start Total	9,379	94.5	24.4%	2,385	8,467	146.5	129.7				
San Diego	4,061	88.8	22.5%	1,227	4,331	133.1	114.0				
Winston-Salem	4,495	99.0	25.2%	1,089	3,843	157.6	141.5				
Other Quick Start	823	98.6	29.0%	69	293	208.7	206.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delieri at Discharge Total	10,158	101.0	25.3%	2,168	8,369	159.8	150.4				
Winston-Salem	3,975	84.9	14.6%	738	3,160	120.6	99.2				
Salt Lake City	4,862	112.9	33.4%	1,220	4,509	182.0	184.4				
Other Benefits Delivery at Discharge	1,321	105.8	27.7%	210	700	168.5	163.2				

Compensation Entitlement				Pension Entitlement				Agency Burden Accrued	
Measurement	Dates Pending	Pending over 120 Days	Percent Pending over 120 Days	Measurement	Dates Pending	Pending over 120 Days	Percent Pending over 120 Days	Measurement	Dates Pending
Original Entitlement - Veterans¹	168,357	82,294	48.88%	Original Entitlement	19,833	1,687	8.50%	Total Appeals Pending	231,450
EP 005 - Initial entitlement decisions for VA Rehab	606	468	77%	EP 100 - Initial entitlement - Veterans	4,870	370	8.1%	Pending Notice of Disagreement	156,660
EP 100 - Initial entitlement for service-connected disability (all)	55,450	23,665	42.8%	EP 105 - Increased entitlement and/or reconsideration	4,152	368	8.9%	Agg. Days Pending for Notice of Disagreements	408
EP 110 - Initial entitlement for service-connected disability (VA)	117,301	58,161	49.6%	EP 100 - Initial entitlement - Survivor	8,802	841	10.7%	Pending Notice of Claims	56,111
Original Entitlement - Survivors²	6,910	1,508	21.82%	Pension Award Adjustments	44,965	5,539	12.3%	Pending Form 56	80,250
EP 140 - Initial claims from surviving spouses, children or parents	6,359	977	15.4%	EP 125 - Hospitalization adjustment (MOS/MSDB)	518	30	5.8%	Agg. Days Pending for Form 56	630
EP 410 - Initial claims from children Veterans with Spina (less than 50% offset)	551	531	96.4%	EP 137 - Dependency	4,885	1,201	24.6%	Pending Remarks Returned from Regional Office	21,382
Supplemental Entitlement	302,025	146,644	48.55%	EP 105 - Income adjustments	16,713	1,004	6.0%	Agg. Days Pending for Remarks at a Regional Office	545
EP 020 - Increased evaluation and/or additional claimed conditions	300,238	146,181	48.7%	EP 120 - Annual eligibility verification (SE/VE)	1	0	0.0%	Pending Remarks sent to the Agency Management Center	12,759
EP 220 - Increased entitlement due to hospitalization or surgery	1,487	227	15.3%	EP 207 - Misc. determinations	4,875	1,704	34.9%	Agg. Days Pending for Remarks at the Agency Management Center	171
EP 420 - Disability and/or both defects reconsideration	111	106	95.5%	EP 207 - Due process	16,243	1,403	8.6%	Cases Ready to Forward	422
EP 601 - Reopened or new Agent Change claims prior to 9/30/10	111	130	117.1%	Program Reviews	6,710	7,241	107.5%	Total Burden Pending	13,974
EP 607 - Non-mer review cases based upon new Agent Change prerequisites	1	1	100.0%	EP 104 - Income Verification Match	7,580	7,563	100.0%	Total Accrued Pending	7,765
EP 608 - Reopened or new Agent Change claims After 9/30/10	10	1	10.0%	EP 608 - Cost of Living Adjustments	422	75	17.8%		
EP 609 - Agent Change claims where an interim decision was provided	2	0	0.0%	EP 607 - Non-entitlement reviews	8	3	37.5%		
Award Adjustments	488,233	338,790	69.39%	Pension Other	2,657	466	17.5%		
EP 130 - Dependency	260,335	197,279	75.8%	EP 607 - Correspondence	1,896	227	12.0%		
EP 133 - Survivor related entitlement	313	196	62.6%	EP 607 - Congressional correspondence	261	13	5.0%		
EP 135 - Hospitalization adjustment (non-rating)	230	176	76.5%	EP 607 - Internal quality reviews	100	206	206.0%		
EP 140 - Misc. determinations	112,558	66,053	58.7%	EP 607 - Complex of errors	37	19	51.4%		
EP 150 - Spinal fluid and/or both defects adjustments	36	36	100.0%						
EP 160 - Future examination for disabilities	14,355	4,726	33.0%						
EP 200 - Due process	100,512	47,220	47.0%						
Program Reviews	69,932	58,006	83.1%						
EP 214 - Income verification for unemployment	75	62	81.6%						
EP 602 - Review of Hemodialysis related cases/conditions	55	43	78.2%						
EP 602 - Review of Radiation related cases/conditions	569	533	93.8%						
EP 604 - Review of Misc cases referred to central office	1,273	508	39.9%						
EP 605 - Review of other misc cases referred to central office	270	274	101.5%						
EP 606 - Cost of Living Adjustments (COLA) and other reviews	16,232	12,285	75.7%						
EP 606 - Social Security number verification	51,918	44,951	86.6%						
Compensation Other	239,819	116,674	48.7%						
EP 173 - Pre-decisional hearings	5,312	4,026	75.8%						
EP 600 - Congressional correspondence	166,850	80,812	48.5%						
EP 610 - Freedom of Information Act (FOIA) requests	1,225	480	39.2%						
EP 620 - Review, including quality assurance	34,751	30,932	89.0%						
EP 620 - Correction of errors	707	644	91.2%						

Arrow Indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY													
Region	Agency	EP 005				EP 100				EP 110			
		Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent
WEST	Alaska Area	10	10	0	0%	0	0	0	0%	0	0	0	0%
	Arizona	1,200	1,200	0	0%	0	0	0	0%	0	0	0	0%
	California	1,500	1,500	0	0%	0	0	0	0%	0	0	0	0%
	Colorado	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	Connecticut	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	DC	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	Florida	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	Georgia	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	Idaho	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%
	Illinois	1,000	1,000	0	0%	0	0	0	0%	0	0	0	0%

REGIONAL OFFICE COMPENSATION INVENTORY													
Region	Agency	EP 020				EP 200				EP 214			
		Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent
WEST	Alaska Area	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Arizona	0	0	0	0%	0	0	0	0%	0	0	0	0%
	California	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Colorado	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Connecticut	0	0	0	0%	0	0	0	0%	0	0	0	0%
	DC	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Florida	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Georgia	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Idaho	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Illinois	0	0	0	0%	0	0	0	0%	0	0	0	0%

REGIONAL OFFICE PENSION INVENTORY													
Region	Agency	EP 100				EP 105				EP 130			
		Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent	Open	Pending	Over 120 Days	Percent
WEST	Alaska Area	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Arizona	0	0	0	0%	0	0	0	0%	0	0	0	0%
	California	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Colorado	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Connecticut	0	0	0	0%	0	0	0	0%	0	0	0	0%
	DC	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Florida	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Georgia	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Idaho	0	0	0	0%	0	0	0	0%	0	0	0	0%
	Illinois	0	0	0	0%	0	0	0	0%	0	0	0	0%