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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p style="font-size: small;">As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: right;">095</td> <td style="text-align: right;">1,076</td> <td style="text-align: right;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: right;">010</td> <td style="text-align: right;">47,996</td> <td style="text-align: right;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: right;">110</td> <td style="text-align: right;">156,580</td> <td style="text-align: right;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: right;">140</td> <td style="text-align: right;">7,559</td> <td style="text-align: right;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: right;">410</td> <td style="text-align: right;">575</td> <td style="text-align: right;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: right;">020</td> <td style="text-align: right;">415,300</td> <td style="text-align: right;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: right;">320</td> <td style="text-align: right;">2,555</td> <td style="text-align: right;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: right;">420</td> <td style="text-align: right;">179</td> <td style="text-align: right;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: right;">681</td> <td style="text-align: right;">4,505</td> <td style="text-align: right;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: right;">687</td> <td style="text-align: right;">0</td> <td style="text-align: right;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: right;">405</td> <td style="text-align: right;">24</td> <td style="text-align: right;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: right;">409</td> <td style="text-align: right;">22</td> <td style="text-align: right;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p style="font-size: x-small;"> ¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409 </p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: right;">130</td> <td style="text-align: right;">232,980</td> <td style="text-align: right;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: right;">133</td> <td style="text-align: right;">118</td> <td style="text-align: right;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: right;">135</td> <td style="text-align: right;">211</td> <td style="text-align: right;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: right;">290</td> <td style="text-align: right;">90,826</td> <td style="text-align: right;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: right;">450</td> <td style="text-align: right;">26</td> <td style="text-align: right;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: right;">310</td> <td style="text-align: right;">31,271</td> <td style="text-align: right;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: right;">600</td> <td style="text-align: right;">54,203</td> <td style="text-align: right;">29,973</td> </tr> </tbody> </table> <p style="font-size: x-small;">Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p style="font-size: x-small;">*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: right;">1,076</td> <td style="text-align: right;">855</td> <td style="text-align: right;">79%</td> <td>EP 180 - 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Due process	19,383	4,837	25.0%	EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%	EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%	EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%	EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%	Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%
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Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		520,258	250,883	48.2%
As of January 10, 2015				
Original Entitlement	Total	184,524	87,899	47.6%
Initial entitlement for service-connected disability (=>8)	EP 010	52,736	25,371	48.1%
Initial entitlement for service-connected disability (<=7)	EP 110	120,665	61,141	50.7%
Initial entitlement - Veteran's Pension	EP 180	4,994	407	8.1%
Initial claims from surviving spouses, children or parents	EP 140	6,129	980	16.0%
Supplemental Entitlement	Total	335,734	162,984	48.5%
Increased entitlement and/or reconsideration for Pension	EP 120	6,575	469	7.1%
Increased evaluation and/or additional claimed conditions	EP 020	311,127	155,983	50.1%
Future examination for disabilities	EP 310	16,308	5,983	36.7%
Increased entitlement due to hospitalization or surgery	EP 320	1,472	378	25.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	231	168	72.7%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	2	2	100.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	17	1	5.9%
Agent Orange claims where an interim decision was provided	EP 409	2	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	9,566	8,404	1,162	13.80%
Buffalo	1,367	1,133	234	20.7%
Atlanta	527	547	(20)	-3.7%
St Louis	1,433	1,125	308	27.4%
Muskogee	6,239	5,599	640	11.4%
Total Education Claims - All Education Programs	64,646	57,357	7,289	12.70%
Buffalo	10,475	6,929	3,546	51.2%
Atlanta	3,985	3,688	297	8.1%
St Louis	11,865	8,651	3,214	37.2%
Muskogee	38,321	38,089	232	0.6%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of January 10, 2015
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	520,258	149.6	48.2%	28,704	335,507	185.3	185.6	96.00%	91.50%	90.99%	92.33%
Compensation Claims Processing											
USA Compensation Total	479,098	155.7	50.6%	23,940	282,619	204.7	205.0				
Eastern Area	93,675	155.0	50.2%	5,008	55,365	200.3	201.2	95.1%	90.9%	90.0%	90.2%
Baltimore	9,783	207.2	64.6%	243	3,978	298.2	287.5	91.9%	85.5%	82.3%	86.2%
Boston	6,303	164.6	53.5%	333	2,325	259.0	262.1	95.7%	88.9%	94.1%	90.0%
Buffalo	6,510	150.0	53.6%	185	2,819	256.0	248.6	95.1%	91.0%	90.2%	87.6%
Cleveland	10,558	133.0	38.4%	635	8,228	172.1	179.2	96.2%	93.8%	90.9%	92.3%
Detroit	10,276	133.9	43.9%	559	6,221	194.3	188.5	90.7%	88.4%	88.7%	90.0%
Hartford	2,128	111.0	32.4%	157	1,946	155.6	159.0	98.4%	97.1%	96.1%	94.9%
Indianapolis	9,448	179.5	59.1%	296	4,048	244.9	240.4	94.7%	88.9%	92.0%	90.7%
Manchester	1,759	133.9	43.6%	83	884	189.8	200.6	95.9%	93.0%	90.7%	91.3%
New York	8,025	152.4	53.3%	402	3,454	223.8	246.4	93.9%	93.4%	92.8%	90.4%
Newark	3,289	120.4	40.0%	163	1,752	161.4	169.8	92.7%	89.8%	82.3%	83.0%
Philadelphia (Non-PMC)	13,259	164.7	55.3%	824	7,315	246.5	261.5	97.7%	94.2%	88.9%	91.7%
Pittsburgh	6,292	170.5	54.1%	317	3,063	246.1	229.0	96.2%	91.7%	88.4%	91.3%
Providence	2,991	79.7	19.8%	680	6,997	66.5	63.6	96.4%	93.9%	94.5%	90.5%
Togus	1,128	100.0	24.1%	62	1,360	147.6	118.5	97.1%	87.5%	93.0%	98.0%
White River J.	667	146.2	52.5%	30	325	162.6	154.0	93.5%	89.1%	86.8%	85.3%
Wilmington	1,259	162.8	54.5%	39	650	254.8	246.3	93.2%	86.7%	87.8%	90.1%
Pension Claims Processing											
USA Pension Total	19,614	64.2	11.0%	3,680	39,521	70.0	63.6		100.0%	99.6%	99.07%
Philadelphia PMC	7,549	67.6	12.7%	1,220	11,797	83.8	72.4		100.0%	99.2%	98.39%
Milwaukee PMC	4,875	55.5	8.4%	962	10,833	60.6	55.9		100.0%	99.6%	99.20%
St. Paul PMC	6,516	54.8	6.3%	1,370	15,314	65.7	62.9		100.0%	100.0%	99.60%
Other Pension	674	178.0	55.6%	128	1,577	56.2	57.1				
Quick Start Claims Processing											
USA Quick Start Total	10,298	92.1	28.5%	563	6,645	143.0	124.8				
San Diego	3,008	97.3	31.9%	271	3,101	137.3	111.7				
Winston-Salem	4,558	100.9	33.2%	209	2,956	151.8	136.6				
Other Quick Start	2,732	71.6	16.8%	83	588	139.2	134.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,248	95.0	31.0%	521	6,722	157.4	148.0				
Winston-Salem	3,902	79.9	20.2%	165	2,591	113.7	94.0				
Salt Lake City	5,447	110.4	41.7%	293	3,601	174.3	184.3				
Other Benefits Delivery at Discharge	1,899	81.9	22.8%	63	530	193.5	165.1				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of January 10, 2015
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	520,258	149.6	48.2%	28,704	335,507	185.3	185.6				
Compensation Claims Processing											
USA Compensation Total	479,098	155.7	50.6%	23,940	282,619	204.7	205.0				
Eastern Area	98,841	152.4	48.8%	5,220	57,160	198.3	200.0				
Baltimore	6,747	186.0	55.7%	54	1,169	434.0	377.9				
Boston	5,793	157.2	49.9%	297	1,979	260.5	261.5				
Buffalo	6,533	149.1	53.4%	180	2,756	252.7	246.9				
Cleveland	11,766	134.0	37.8%	694	8,823	174.9	183.6				
Detroit	10,634	133.9	44.2%	593	6,652	195.4	187.4				
Hartford	3,782	128.0	40.7%	222	2,404	162.3	166.6				
Indianapolis	7,373	188.5	63.7%	229	3,562	265.7	243.5				
Manchester	1,894	146.5	47.7%	111	1,065	216.4	219.1				
New York	7,933	151.2	52.7%	398	3,414	223.4	245.1				
Newark	3,553	124.8	44.4%	178	1,950	160.6	171.5				
Philadelphia (Non-PMC)	12,951	164.7	55.5%	819	7,237	247.3	263.0				
Pittsburgh	6,191	172.0	54.4%	300	2,847	246.1	230.8				
Providence	4,260	87.5	22.6%	756	7,535	72.2	68.4				
Togus	7,274	164.7	44.8%	310	4,690	211.5	202.4				
White River J.	955	177.0	66.0%	47	498	191.2	192.5				
Wilmington	1,202	156.0	52.3%	32	579	242.5	230.1				
Pension Claims Processing											
USA Pension Total	19,614	64.2	11.0%	3,680	39,521	70.0	63.6				
Philadelphia PMC	7,561	67.8	12.8%	1,223	11,816	84.1	72.7				
Milwaukee PMC	4,880	55.7	8.5%	962	10,841	60.6	56.2				
St. Paul PMC	6,519	54.9	6.4%	1,371	15,322	65.8	63.0				
Other Pension	654	178.2	55.2%	124	1,542	51.3	52.3				
Quick Start Claims Processing											
USA Quick Start Total	10,298	92.1	28.5%	563	6,645	143.0	124.8				
San Diego	4,367	88.3	25.4%	332	3,436	132.2	108.9				
Winston-Salem	4,908	96.5	31.3%	211	2,965	151.4	136.3				
Other Quick Start	1,023	87.1	28.3%	20	244	233.2	208.0				
Benefits Delivery at Discharge Processing											
USA Benefits Delieri at Discharge Total	11,248	95.0	31.0%	521	6,722	157.4	148.0				
Winston-Salem	4,273	74.8	18.4%	167	2,589	113.1	94.0				
Salt Lake City	5,506	109.7	41.3%	295	3,584	173.5	184.3				
Other Benefits Delivery at Discharge	1,469	98.8	29.4%	59	549	202.6	165.5				

Compensation Entitlement				Pension Entitlement				Agency Burden Accrued	
Measurement	Dates Pending	Pending over 150 days	Percent Pending over 150 days	Measurement	Dates Pending	Pending over 150 days	Percent Pending over 150 days	Measurement	Dates Pending
Original Entitlement - Veterans¹	174,057	87,009	49.99%	Original Entitlement	21,300	8,835	8.66%	Total Appeals Pending	289,257
EP 005 - Initial entitlement decisions for VA Rehab	436	407	78%	EP 100 - Initial entitlement - Veterans	4,004	407	8.1%	Pending Notice of Dispositions	194,794
EP 010 - Initial entitlement for service-connected disability (a-e)	52,736	25,371	48.1%	EP 105 - Increased entitlement and/or reconsideration	6,375	469	7.1%	App. Days Pending for Notice of Dispositions	408
EP 110 - Initial entitlement for service-connected disability (a-f)	120,885	61,141	50.7%	EP 100 - Initial entitlement - Survivor	6,831	959	10.9%	Pending Status of Claims	17,203
Original Entitlement - Survivors²	6,651	1,492	22.43%	Pension Award Adjustments	48,816	5,116	12.0%	Pending Form 5a	80,451
EP 140 - Initial claims from surviving spouses, children or parents	6,129	980	16.0%	EP 125 - Hospitalization adjustment (HOS/HRSA)	407	18	3.9%	App. Days Pending for Form 5a	629
EP 410 - Initial claims from children Veterans with Special Status (a-f) (a-f)	522	512	98.1%	EP 137 - Dependency	4,889	1,061	22.7%	Pending Remarks Returned from Regional Office	21,104
Supplemental Entitlement	312,951	156,639	50.06%	EP 105 - Income adjustments	14,701	958	6.6%	App. Days Pending for Remarks at a Regional Office	548
EP 020 - Increased evaluation and/or additional claimed conditions	311,127	155,983	50.1%	EP 120 - Annual eligibility verification (SE/VE)	1	0	0.0%	Pending Remarks sent to the Agency Management Center	12,557
EP 120 - Increased entitlement due to hospitalization or surgery	1,472	378	25.7%	EP 207 - Misc. determinations	4,385	1,793	38.1%	App. Days Pending for Remarks at the Agency Management Center	170
EP 420 - Status bundle and/or both defects reconsideration	160	96	60.0%	EP 337 - Due process	16,203	1,278	7.9%	Claims Ready for Transit	461
EP 601 - Reopened or new Agent Change claims prior to 9/30/00	221	168	76.7%	Program Reviews	8,504	9,294	36.8%	Total Burden Pending	15,588
EP 607 - Non-mer review cases based upon new Agent Change prerequisites	2	2	100.0%	EP 104 - Income Verification Match	6,107	6,139	39.9%	Total Accrued Pending	7,207
EP 608 - Reopened or new Agent Change claims After 9/30/00	17	1	5.9%	EP 608 - Cost of Living Adjustments	340	62	18.2%		
EP 609 - Agent Change claims where an interim decision was provided	2	0	0.0%	EP 607 - Non-entitlement reviews	7	3	42.9%		
Award Adjustments	489,632	337,565	68.94%	Pension Other	3,028	392	12.9%		
EP 130 - Dependency	261,219	197,089	75.4%	EP 607 - Correspondence	2,236	181	7.8%		
EP 133 - Survivor related entitlement	312	189	60.6%	EP 607 - Correspondence correspondence	264	17	7.0%		
EP 135 - Hospitalization adjustment (non-rating)	239	176	73.6%	EP 607 - Internal quality reviews	454	194	42.7%		
EP 140 - Misc. determinations	112,628	95,222	84.1%	EP 607 - Complex of errors	41	19	46.3%		
EP 205 - Status bundle and/or both defects adjustments	36	36	100.0%						
EP 210 - Future examination for disabilities	16,308	5,880	36.1%						
EP 300 - Due process	98,736	43,865	44.4%						
Program Reviews	70,819	68,746	97.1%						
EP 214 - Income verification for unemployment	77	63	81.8%						
EP 602 - Review of Hemodialysis related cases/conditions	45	43	97.8%						
EP 602 - Review of Radiation related cases/conditions	559	519	92.9%						
EP 604 - Review of Misc. cases referred to central office	1,219	772	63.4%						
EP 605 - Review of effective date related to healthcare	291	187	64.3%						
EP 605 - Cost of Living Adjustments (COLA) and other reviews	15,857	12,228	77.2%						
EP 606 - Social Security number verification	53,051	46,941	88.5%						
Compensation Other	238,782	111,480	47.1%						
EP 173 - Pre-decisional hearings	5,279	3,915	74.2%						
EP 200 - Correspondence	162,864	54,881	33.7%						
EP 200 - Correspondence correspondence	1,281	142	11.1%						
EP 510 - Freedom of Information Act (FOIA) requests	30,939	30,939	100.0%						
EP 520 - Reviews, including quality assurance	35,651	30,935	86.8%						
EP 590 - Correction of errors	755	644	85.3%						

Arrow Indicates an EP included in the Rating Bundle group

Region	Regional Office Compensation Inventory									
	Open	Pending	Pending over 150 days	Pending over 180 days	Pending over 210 days	Pending over 240 days	Pending over 270 days	Pending over 300 days	Pending over 330 days	Pending over 360 days
WEST	88,249	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112
SOUTHERN AREA	146,910	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691
CENTRAL AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000
NORTHERN AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000

Region	Regional Office Pension Inventory									
	Open	Pending	Pending over 150 days	Pending over 180 days	Pending over 210 days	Pending over 240 days	Pending over 270 days	Pending over 300 days	Pending over 330 days	Pending over 360 days
WEST	88,249	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112
SOUTHERN AREA	146,910	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691
CENTRAL AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000
NORTHERN AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000

Region	Regional Office Pension Inventory									
	Open	Pending	Pending over 150 days	Pending over 180 days	Pending over 210 days	Pending over 240 days	Pending over 270 days	Pending over 300 days	Pending over 330 days	Pending over 360 days
WEST	88,249	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112	10,112
SOUTHERN AREA	146,910	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691	14,691
CENTRAL AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000
NORTHERN AREA	100,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000