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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		519,214	245,554	47.3%
As of December 27, 2014				
Original Entitlement	Total	183,160	85,007	46.4%
Initial entitlement for service-connected disability (=>8)	EP 010	51,537	23,482	45.6%
Initial entitlement for service-connected disability (<=7)	EP 110	120,981	60,190	49.8%
Initial entitlement - Veteran's Pension	EP 180	4,803	372	7.7%
Initial claims from surviving spouses, children or parents	EP 140	5,839	963	16.5%
Supplemental Entitlement	Total	336,054	160,547	47.8%
Increased entitlement and/or reconsideration for Pension	EP 120	6,454	468	7.3%
Increased evaluation and/or additional claimed conditions	EP 020	312,169	153,886	49.3%
Future examination for disabilities	EP 310	15,798	5,539	35.1%
Increased entitlement due to hospitalization or surgery	EP 320	1,395	490	35.1%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	222	160	72.1%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	4	3	75.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	11	1	9.1%
Agent Orange claims where an interim decision was provided	EP 409	1	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	9,024	8,866	158	1.80%
Buffalo	1,086	1,030	56	5.4%
Atlanta	578	543	35	6.4%
St Louis	1,287	1,288	(1)	-0.1%
Muskogee	6,073	6,005	68	1.1%
Total Education Claims - All Education Programs	76,303	61,726	14,577	23.60%
Buffalo	10,518	8,005	2,513	31.4%
Atlanta	4,750	3,982	768	19.3%
St Louis	12,593	9,017	3,576	39.7%
Muskogee	48,442	40,722	7,720	19.0%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of December 27, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	519,214	148.8	47.3%	89,979	293,034	181.8	185.8	95.80%	90.71%	90.81%	92.35%
Compensation Claims Processing											
USA Compensation Total	479,866	154.4	49.7%	75,657	246,824	200.9	205.4				
Eastern Area	93,449	154.3	49.6%	14,301	47,816	200.6	201.8	94.9%	89.3%	89.6%	90.4%
Baltimore	9,479	212.7	66.2%	1,106	3,480	290.8	286.1	90.7%	81.0%	81.0%	84.2%
Boston	6,411	165.6	52.8%	550	1,893	280.6	260.8	96.3%	90.3%	92.8%	89.8%
Buffalo	6,379	148.8	53.4%	805	2,497	242.1	250.1	93.8%	91.2%	89.8%	88.6%
Cleveland	10,576	133.2	37.8%	2,299	7,190	171.8	180.8	96.1%	92.2%	90.6%	93.9%
Detroit	10,220	133.9	42.3%	1,644	5,438	186.0	187.4	91.3%	88.2%	89.1%	90.5%
Hartford	2,143	111.1	32.4%	514	1,722	159.2	158.7	98.3%	96.7%	95.7%	94.6%
Indianapolis	9,277	177.9	58.7%	1,073	3,489	256.9	242.1	96.2%	90.6%	92.0%	91.3%
Manchester	1,767	132.5	41.8%	216	746	194.5	205.7	96.1%	91.4%	91.1%	91.2%
New York	8,171	149.8	52.1%	779	2,891	243.0	250.4	90.9%	86.7%	92.3%	91.9%
Newark	3,247	117.5	39.2%	506	1,537	174.2	171.6	93.6%	87.3%	83.3%	82.8%
Philadelphia (Non-PMC)	13,321	163.2	55.4%	1,874	6,228	259.0	264.7	96.0%	91.2%	87.8%	91.7%
Pittsburgh	6,307	167.5	53.0%	619	2,641	228.2	227.8	97.1%	91.9%	87.7%	92.2%
Providence	3,066	80.7	18.1%	1,724	5,984	60.4	63.5	96.9%	90.4%	93.8%	91.1%
Togus	1,133	99.8	23.5%	323	1,224	107.8	116.0	97.2%	88.7%	93.2%	97.6%
White River J.	669	144.2	50.7%	98	274	128.7	150.2	92.7%	83.3%	86.0%	84.9%
Wilmington	1,283	158.3	51.4%	171	582	244.2	245.9	93.6%	86.7%	87.7%	89.3%
Pension Claims Processing											
USA Pension Total	18,926	64.6	11.2%	10,793	34,479	62.7	62.6		99.5%	99.5%	99.06%
Philadelphia PMC	7,365	69.0	13.5%	2,916	10,184	69.1	70.7		98.4%	99.2%	98.37%
Milwaukee PMC	4,150	58.2	8.8%	3,130	9,592	57.3	54.7		100.0%	99.6%	99.20%
St. Paul PMC	6,740	52.9	5.8%	4,312	13,319	63.5	62.4		100.0%	99.6%	99.60%
Other Pension	671	172.6	54.5%	435	1,384	51.2	58.5				
Quick Start Claims Processing											
USA Quick Start Total	9,949	92.8	24.0%	1,907	5,816	126.3	122.4				
San Diego	3,032	97.5	28.4%	853	2,761	119.0	108.6				
Winston-Salem	4,638	97.1	25.4%	842	2,574	136.2	135.1				
Other Quick Start	2,279	77.6	15.1%	212	481	115.7	133.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,473	98.1	24.2%	1,622	5,915	147.3	147.8				
Winston-Salem	3,659	79.7	10.4%	556	2,293	102.7	91.9				
Salt Lake City	5,331	111.6	33.1%	937	3,175	173.5	186.2				
Other Benefits Delivery at Discharge	1,483	95.3	26.0%	129	447	148.7	161.4				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of December 27, 2014
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing										
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	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	519,214	148.8	47.3%	89,979	293,034	181.8	185.8				
Compensation Claims Processing											
USA Compensation Total	479,866	154.4	49.7%	75,657	246,824	200.9	205.4				
Eastern Area	98,162	151.4	48.1%	14,843	49,259	199.5	200.8				
Baltimore	6,289	211.4	61.7%	374	1,072	363.6	371.6				
Boston	5,839	158.7	49.1%	457	1,606	285.5	259.4				
Buffalo	6,382	147.5	53.1%	796	2,441	242.2	248.6				
Cleveland	11,673	134.3	37.5%	2,487	7,687	177.7	185.7				
Detroit	10,603	133.2	42.4%	1,760	5,816	186.2	186.0				
Hartford	3,046	107.3	31.4%	627	2,082	159.0	166.7				
Indianapolis	8,001	188.3	64.2%	950	3,101	266.8	243.7				
Manchester	2,033	147.8	47.8%	266	893	211.9	224.0				
New York	8,166	149.7	52.2%	773	2,860	242.2	249.1				
Newark	3,528	121.3	43.2%	556	1,713	175.6	173.5				
Philadelphia (Non-PMC)	12,949	162.7	55.6%	1,853	6,161	262.5	266.2				
Pittsburgh	6,208	168.5	52.9%	574	2,450	230.1	229.8				
Providence	4,052	83.2	18.9%	1,844	6,394	64.4	67.9				
Togus	7,193	147.4	40.1%	1,228	4,046	197.0	200.9				
White River J.	989	174.2	65.1%	147	417	167.6	190.3				
Wilmington	1,211	151.1	48.6%	151	520	228.8	229.4				
Pension Claims Processing											
USA Pension Total	18,926	64.6	11.2%	10,793	34,479	62.7	62.6				
Philadelphia PMC	7,375	69.2	13.6%	2,924	10,200	69.7	71.0				
Milwaukee PMC	4,155	58.4	8.9%	3,134	9,600	57.7	55.0				
St. Paul PMC	6,738	52.9	5.8%	4,315	13,326	63.5	62.5				
Other Pension	658	171.3	53.8%	420	1,353	42.6	53.5				
Quick Start Claims Processing											
USA Quick Start Total	9,949	92.8	24.0%	1,907	5,816	126.3	122.4				
San Diego	4,227	89.0	22.4%	1,003	3,018	113.4	105.8				
Winston-Salem	4,840	94.7	24.5%	847	2,581	135.8	134.8				
Other Quick Start	882	100.3	28.7%	57	217	210.6	204.7				
Benefits Delivery at Discharge Processing											
USA Benefits Delivry at Discharge Total	10,473	98.1	24.2%	1,622	5,915	147.3	147.8				
Winston-Salem	3,762	78.2	10.1%	555	2,288	102.7	92.0				
Salt Lake City	5,367	111.2	33.0%	936	3,155	173.7	186.3				
Other Benefits Delivery at Discharge	1,344	101.8	28.6%	131	472	147.5	160.6				

