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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		522,229	239,785	45.9%
As of November 1, 2014				
Original Entitlement	Total	182,541	81,294	44.5%
Initial entitlement for service-connected disability (=>8)	EP 010	51,144	21,243	41.5%
Initial entitlement for service-connected disability (<=7)	EP 110	120,717	58,955	48.8%
Initial entitlement - Veteran's Pension	EP 180	5,045	241	4.8%
Initial claims from surviving spouses, children or parents	EP 140	5,635	855	15.2%
Supplemental Entitlement	Total	339,688	158,491	46.7%
Increased entitlement and/or reconsideration for Pension	EP 120	6,551	338	5.2%
Increased evaluation and/or additional claimed conditions	EP 020	314,528	150,286	47.8%
Future examination for disabilities	EP 310	16,748	7,035	42.0%
Increased entitlement due to hospitalization or surgery	EP 320	1,539	616	40.0%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	313	215	68.7%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	5	0	0.0%
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,031	6,849	-818	-11.94%
Buffalo	681	782	(101)	-12.9%
Atlanta	639	647	(8)	-1.2%
St Louis	1,468	1,755	(287)	-16.4%
Muskogee	3,243	3,665	(422)	-11.5%
Total Education Claims - All Education Programs	32,553	47,506	-14,953	-31.48%
Buffalo	4,403	4,510	(107)	-2.4%
Atlanta	3,433	4,241	(808)	-19.1%
St Louis	10,461	13,639	(3,178)	-23.3%
Muskogee	14,256	25,116	(10,860)	-43.2%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics				Reporting Period: As of November 1, 2014			
Notes about the data:							
1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	522,229	147.2	45.9%	1,902	109,118	183.2	190.2	95.84%	90.36%	90.33%	92.57%
Compensation Claims Processing											
USA Compensation Total	480,479	154.0	48.8%	1,642	92,269	198.3	209.9				
Eastern Area	90,499	157.2	48.8%	351	18,384	201.5	201.5	95.6%	89.6%	89.2%	90.6%
Baltimore	9,611	216.8	63.9%	18	1,236	384.0	261.4	94.9%	82.9%	80.2%	85.3%
Boston	6,060	164.8	52.3%	7	749	235.1	237.7	96.6%	92.1%	91.7%	90.4%
Buffalo	5,849	155.6	51.4%	3	1,075	250.3	246.3	94.7%	87.1%	88.8%	91.2%
Cleveland	10,765	136.8	37.7%	27	2,817	241.2	190.6	94.4%	88.9%	89.7%	93.5%
Detroit	9,616	132.9	42.6%	65	2,231	214.4	187.5	95.4%	88.3%	90.3%	89.4%
Hartford	2,335	111.7	34.6%	23	657	136.4	160.1	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,463	182.6	57.8%	20	1,221	265.8	243.0	96.7%	93.6%	90.8%	90.6%
Manchester	1,645	135.7	42.6%	0	269	0.0	197.8	95.3%	93.4%	90.5%	93.7%
New York	7,823	147.2	48.1%	41	1,171	214.3	257.5	98.3%	98.4%	92.8%	91.6%
Newark	2,738	125.4	38.8%	39	538	162.2	173.7	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	13,521	172.1	57.0%	53	2,309	240.2	266.7	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,128	161.5	48.7%	9	1,053	157.7	231.7	95.5%	85.0%	87.5%	91.1%
Providence	2,908	83.2	20.8%	40	2,256	68.8	65.0	99.1%	95.7%	94.1%	88.2%
Togus	1,174	95.9	22.9%	6	503	87.2	123.1	98.3%	93.7%	94.6%	97.6%
White River J.	606	130.1	39.9%	0	93	0.0	169.2	91.2%	85.0%	86.9%	86.5%
Wilmington	1,257	164.6	53.1%	0	206	0.0	239.8	95.5%	89.1%	88.1%	88.1%
Pension Claims Processing											
USA Pension Total	19,091	56.9	8.9%	155	12,509	58.8	63.5		100.0%	99.2%	98.9%
Philadelphia PMC	6,629	58.8	10.2%	51	3,671	67.9	75.0		100.0%	99.6%	98.0%
Milwaukee PMC	4,714	49.0	6.4%	34	3,355	51.5	54.8		100.0%	99.6%	99.2%
St. Paul PMC	7,072	48.9	5.1%	69	4,999	56.0	61.6		100.0%	98.4%	99.6%
Other Pension	676	177.6	53.7%	1	484	32.0	55.9				
Quick Start Claims Processing											
USA Quick Start Total	11,041	76.0	15.0%	50	1,938	115.8	117.7				
San Diego	3,753	79.1	16.2%	20	1,031	116.1	99.7				
Winston-Salem	4,539	83.2	16.7%	27	785	112.9	134.5				
Other Quick Start	2,749	60.1	10.6%	3	122	140.0	162.1				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,618	82.4	17.7%	55	2,402	144.3	151.4				
Winston-Salem	3,765	55.0	5.0%	18	981	83.6	86.5				
Salt Lake City	6,027	99.4	24.4%	29	1,256	184.8	197.9				
Other Benefits Delivery at Discharge	1,826	82.5	22.1%	8	165	133.9	183.0				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of November 1, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	522,229	147.2	45.9%	1,902	109,118	183.2	190.2				
Compensation Claims Processing											
USA Compensation Total	480,479	154.0	48.8%	1,642	92,269	198.3	209.9				
Eastern Area	92,082	156.1	48.2%	367	18,868	199.9	200.8				
Baltimore	7,151	215.9	61.1%	4	253	909.3	342.7				
Boston	5,234	160.0	48.0%	7	653	222.4	231.4				
Buffalo	5,728	153.0	50.3%	3	1,046	250.3	244.0				
Cleveland	11,420	141.5	38.7%	27	2,994	241.2	194.4				
Detroit	10,071	131.5	42.2%	65	2,357	211.9	186.4				
Hartford	2,784	115.5	33.5%	28	799	133.6	175.7				
Indianapolis	8,007	180.6	57.0%	19	1,082	268.4	239.9				
Manchester	2,028	149.7	46.8%	0	308	0.0	216.7				
New York	7,724	145.6	47.6%	39	1,158	208.3	256.8				
Newark	3,105	123.9	41.2%	54	603	180.3	176.8				
Philadelphia (Non-PMC)	13,037	173.6	57.6%	50	2,282	250.2	265.8				
Pittsburgh	5,856	164.0	49.7%	9	988	157.7	233.5				
Providence	3,288	87.4	22.5%	40	2,409	65.3	68.7				
Togus	4,471	165.9	49.0%	22	1,605	176.5	204.9				
White River J.	1,038	156.2	61.1%	0	140	0.0	202.6				
Wilmington	1,140	155.8	50.4%	0	191	0.0	225.4				
Pension Claims Processing											
USA Pension Total	19,091	56.9	8.9%	155	12,509	58.8	63.5				
Philadelphia PMC	6,639	59.1	10.2%	51	3,677	67.9	75.3				
Milwaukee PMC	4,720	49.3	6.5%	34	3,358	51.5	55.1				
St. Paul PMC	7,071	48.9	5.1%	69	5,003	56.0	61.8				
Other Pension	661	175.5	53.4%	1	471	32.0	50.3				
Quick Start Claims Processing											
USA Quick Start Total	11,041	76.0	15.0%	50	1,938	115.8	117.7				
San Diego	4,565	71.7	13.4%	21	1,062	113.5	98.6				
Winston-Salem	5,276	77.2	14.3%	27	782	112.9	134.3				
Other Quick Start	1,200	87.5	24.2%	2	94	179.0	195.6				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,618	82.4	17.7%	55	2,402	144.3	151.4				
Winston-Salem	3,951	53.2	4.7%	18	978	83.6	86.7				
Salt Lake City	6,118	98.2	23.9%	29	1,237	184.8	198.6				
Other Benefits Delivery at Discharge	1,549	94.3	26.3%	8	187	133.9	177.9				

