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▶▶▶ February 2015 ◀◀◀

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*If Veterans don't help Veterans, who will?*

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## Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending &gt; 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p><b>Compensation</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Entitlement (Original and Supplemental)</b></td> <td><b>636,371</b></td> <td><b>384,213</b></td> <td><b>60.4%</b></td> </tr> <tr> <td>Original Entitlement - Veterans<sup>1</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&gt;=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&lt;=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors<sup>2</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives<sup>3</sup></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.  <sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.  <sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>Award Adjustments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Award Adjustments</b></td> <td><b>409,635</b></td> <td><b>292,244</b></td> <td><b>71.3%</b></td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. 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<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>205,652</b>	<b>123,931</b>	<b>60.26%</b>	<b>Original Entitlement</b>	<b>48,522</b>	<b>23,845</b>	<b>49.14%</b>																																																																																																																																																																																																																																																												
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%																																																																																																																																																																																																																																																												
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%																																																																																																																																																																																																																																																												
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%																																																																																																																																																																																																																																																												
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,134</b>	<b>2,318</b>	<b>28.50%</b>	<b>Pension Award Adjustments</b>	<b>70,765</b>	<b>29,010</b>	<b>41.0%</b>																																																																																																																																																																																																																																																												
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%																																																																																																																																																																																																																																																												
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%																																																																																																																																																																																																																																																												
<b>Supplemental Entitlement</b>	<b>422,585</b>	<b>257,964</b>	<b>61.04%</b>	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	<b>Program Reviews</b>	<b>38,695</b>	<b>38,187</b>	<b>98.7%</b>																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>	<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>545,705</b>	<b>264,717</b>	<b>48.5%</b>
As of August 23, 2014				
<b>Original Entitlement</b>	<b>Total</b>	<b>182,978</b>	<b>89,892</b>	<b>49.1%</b>
Initial entitlement for service-connected disability (=>8)	EP 010	46,625	22,589	48.4%
Initial entitlement for service-connected disability (<=7)	EP 110	126,500	66,150	52.3%
Initial entitlement - Veteran's Pension	EP 180	4,119	248	6.0%
Initial claims from surviving spouses, children or parents	EP 140	5,734	905	15.8%
<b>Supplemental Entitlement</b>	<b>Total</b>	<b>362,727</b>	<b>174,825</b>	<b>48.2%</b>
Increased entitlement and/or reconsideration for Pension	EP 120	6,028	409	6.8%
Increased evaluation and/or additional claimed conditions	EP 020	329,040	161,563	49.1%
Future examination for disabilities	EP 310	26,163	12,264	46.9%
Increased entitlement due to hospitalization or surgery	EP 320	1,010	348	34.5%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	470	238	50.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	12	2	16.7%
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below.</b> <b>Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

<b>Education</b>	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>15,441</b>	<b>15,404</b>	<b>37</b>	<b>0.24%</b>
Buffalo	2,213	1,974	239	12.1%
Atlanta	1,164	1,223	(59)	-4.8%
St Louis	3,477	3,536	(59)	-1.7%
Muskogee	8,587	8,671	(84)	-1.0%
<b>Total Education Claims - All Education Programs</b>	<b>88,000</b>	<b>74,708</b>	<b>13,292</b>	<b>17.79%</b>
Buffalo	14,257	12,530	1,727	13.8%
Atlanta	9,259	7,594	1,665	21.9%
St Louis	15,554	14,822	732	4.9%
Muskogee	48,930	39,762	9,168	23.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

<b>Station of Origination Compensation and Pension Rating Bundle Metrics</b>	<b>Reporting Period: As of August 23, 2014</b>
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

**VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.**

<b>EP 010</b>	Initial entitlement for service-connected disability (=>8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided

**Compensation and Pension Claims Processing**

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	545,705	154.5	48.5%	79,275	1,162,969	201.2	232.1	95.89%	90.50%	90.32%	92.86%
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	509,246	160.1	50.7%	66,577	958,161	224.3	258.2				
<b>Eastern Area</b>	98,041	161.9	49.4%	13,382	194,804	219.5	252.2	95.2%	90.1%	89.0%	91.3%
Baltimore	10,530	207.8	59.0%	871	12,373	352.1	332.1	96.2%	87.1%	80.2%	83.2%
Boston	6,133	170.7	51.9%	650	9,745	263.3	272.8	96.9%	93.6%	91.3%	91.7%
Buffalo	6,707	163.3	53.7%	704	10,497	261.4	270.4	94.4%	88.7%	88.1%	91.5%
Cleveland	11,726	148.7	42.3%	1,957	31,486	216.4	284.0	94.2%	87.5%	90.3%	93.6%
Detroit	10,037	139.6	43.4%	1,712	23,615	190.4	238.0	94.6%	85.5%	89.1%	89.6%
Hartford	2,713	118.6	35.1%	399	5,850	182.4	223.5	97.8%	93.7%	93.4%	94.4%
Indianapolis	8,907	174.5	52.5%	899	16,199	253.2	267.7	96.0%	91.5%	90.2%	90.8%
Manchester	1,551	137.2	44.7%	183	2,930	201.0	212.3	95.2%	93.2%	89.6%	94.2%
New York	7,811	166.6	53.6%	982	14,243	236.0	280.4	96.6%	98.1%	92.4%	92.9%
Newark	2,878	125.7	36.6%	499	7,006	184.0	229.0	88.6%	77.8%	82.1%	88.0%
Philadelphia (Non-PMC)	15,538	180.4	58.8%	1,620	20,734	269.3	288.5	93.9%	90.6%	86.3%	93.1%
Pittsburgh	6,372	169.3	52.8%	828	11,107	246.3	301.5	93.2%	85.0%	87.8%	91.5%
Providence	3,723	81.7	20.0%	1,478	20,152	83.8	98.6	99.5%	97.5%	94.4%	88.8%
Togus	1,502	113.0	30.8%	344	5,292	119.6	167.9	98.8%	98.4%	95.1%	97.6%
White River J.	534	128.3	32.6%	83	1,651	192.9	218.2	89.3%	84.1%	86.3%	88.0%
Wilmington	1,379	158.1	50.3%	173	1,924	252.1	274.6	95.6%	88.9%	87.0%	88.4%
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	17,772	61.2	10.3%	9,816	157,085	61.6	91.6		100.0%	98.9%	98.7%
Philadelphia PMC	4,331	77.9	17.4%	2,124	55,148	83.9	142.2		100.0%	98.8%	97.6%
Milwaukee PMC	4,862	47.8	5.3%	3,256	44,169	46.4	58.0		100.0%	99.6%	99.2%
St. Paul PMC	7,801	50.7	5.4%	4,125	54,753	61.7	65.0		100.0%	98.4%	99.2%
Other Pension	778	156.6	50.4%	311	3,015	65.5	139.4				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	8,858	71.4	15.0%	1,394	20,625	113.0	148.6				
San Diego	3,783	62.3	10.6%	682	11,078	92.6	133.3				
Winston-Salem	4,061	72.1	15.3%	648	8,178	121.0	156.1				
Other Quick Start	1,014	102.5	30.5%	64	1,369	248.8	227.1				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	9,829	110.2	34.0%	1,488	27,098	170.5	189.5				
Winston-Salem	2,473	52.1	6.9%	549	9,922	63.8	102.4				
Salt Lake City	6,108	129.1	44.3%	781	11,082	234.6	257.6				
Other Benefits Delivery at Discharge	1,248	132.8	37.7%	158	6,094	224.3	207.3				

VBA Monday Morning Workload Report

<b>Station of Jurisdiction Compensation and Pension Rating Bundle Metrics</b>	<b>Reporting Period: As of August 23, 2014</b>
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Notes about the data:

- 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

<b>EP 010</b>	Initial entitlement for service-connected disability (=>8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided

**Compensation and Pension Claims Processing**

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	545,703	154.5	48.5%	79,275	1,162,969	201.2	232.1				
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	509,244	160.1	50.7%	66,577	958,161	224.3	258.2				
<b>Eastern Area</b>	97,593	162.1	49.2%	13,532	200,972	221.2	256.9				
Baltimore	7,346	195.4	53.6%	442	6,396	394.8	297.9				
Boston	5,587	166.1	48.8%	548	8,375	258.7	260.8				
Buffalo	6,461	160.8	52.4%	683	10,608	263.9	284.2				
Cleveland	12,056	155.1	43.4%	2,008	27,970	221.9	275.7				
Detroit	10,045	138.3	43.4%	1,708	24,403	189.6	262.3				
Hartford	3,094	134.1	41.0%	510	8,346	216.5	263.8				
Indianapolis	8,366	168.6	50.1%	766	13,766	247.2	279.4				
Manchester	1,751	157.8	49.7%	232	3,880	248.2	248.5				
New York	7,555	163.2	52.5%	948	13,486	234.3	293.7				
Newark	3,032	127.4	34.9%	543	8,112	201.2	263.3				
Philadelphia (Non-PMC)	15,305	180.8	59.1%	1,684	26,088	263.4	262.4				
Pittsburgh	6,007	168.4	51.5%	751	9,729	248.1	300.5				
Providence	3,945	84.8	19.5%	1,515	21,529	89.9	120.0				
Togus	5,120	204.9	63.2%	897	14,218	228.2	272.5				
White River J.	652	143.8	42.6%	144	2,203	212.6	249.2				
Wilmington	1,271	142.2	46.2%	153	1,863	239.8	283.3				
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	17,772	61.2	10.3%	9,816	157,085	61.6	91.6				
Philadelphia PMC	4,341	77.9	17.4%	2,124	54,632	83.7	142.4				
Milwaukee PMC	4,866	48.0	5.4%	3,260	44,228	46.6	58.3				
St. Paul PMC	7,801	50.7	5.4%	4,126	54,856	61.8	65.1				
Other Pension	764	156.9	50.5%	306	3,369	63.9	135.3				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	8,858	71.4	15.0%	1,394	20,625	113.0	148.6				
San Diego	3,860	61.1	10.3%	681	10,937	92.7	131.2				
Winston-Salem	4,088	71.5	15.2%	648	8,165	121.0	156.1				
Other Quick Start	910	114.9	34.8%	65	1,523	244.9	233.0				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	9,829	110.2	34.0%	1,488	27,098	170.5	189.5				
Winston-Salem	2,471	52.6	7.0%	547	9,872	63.9	102.2				
Salt Lake City	6,003	129.9	45.2%	779	11,067	234.8	257.6				
Other Benefits Delivery at Discharge	1,355	128.0	33.8%	162	6,159	221.5	207.0				

Compensation Entitlement				Pension Entitlement				Agency Burden Accrued	
Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending
<b>Original Entitlement - Veterans*</b>	<b>173,911</b>	<b>89,344</b>	<b>51.37%</b>	<b>Original Entitlement</b>	<b>22,683</b>	<b>2,486</b>	<b>11.53%</b>	<b>Total Appeals Pending</b>	<b>289,252</b>
EP 005 - Initial entitlement - Veterans for VA Rating	786	605	77%	EP 100 - Initial entitlement - Veterans	4,110	248	6.0%	Pending Notice of Disagreement	187,822
EP 100 - Initial entitlement for service-connected disability (a-e)	46,625	22,368	48.4%	EP 120 - Increased entitlement under/for reevaluation	6,028	459	8.6%	Agg. Days Pending for Notice of Disagreements	359
EP 110 - Initial entitlement for service-connected disability (a-f)	126,300	66,150	52.3%	EP 190 - Initial entitlement - Survivor	12,455	1,949	15.6%	Pending Statement of Cases	23,452
<b>Original Entitlement - Survivors*</b>	<b>6,333</b>	<b>1,376</b>	<b>21.73%</b>	<b>Pension Award Adjustments</b>	<b>51,987</b>	<b>10,594</b>	<b>20.6%</b>	Pending Form 56	80,140
EP 140 - Initial claims from surviving spouses, children or parents	5,734	905	15.8%	EP 125 - Hospitalization adjustment (MOS/MSDB)	536	11	2.1%	Agg. Days Pending for Form 56	629
EP 410 - Initial claims from children Veterans with Spina (b)(6) under 6th (b)(6)(c)	559	471	84.3%	EP 137 - Dependency	4,194	633	15.1%	Pending Remarks Returned from Regional Office	19,859
<b>Supplemental Entitlement</b>	<b>338,719</b>	<b>162,529</b>	<b>48.00%</b>	EP 105 - Income adjustments	17,368	1,627	9.3%	Agg. Days Pending for Remarks at a Regional Office	553
EP 020 - Increased evaluation and/or additional claim conditions	329,040	161,563	49.1%	EP 126 - Annual eligibility verification (2019/2018)	2	2	100.0%	Pending Remarks sent to the Appeals Management Center	12,482
EP 220 - Increased entitlement due to hospitalization or surgery	1,010	348	34.5%	EP 207 - Misc. determinations	12,483	1,725	13.9%	Agg. Days Pending for Remarks at the Appeals Management Center	146
EP 420 - Spina (b)(6) under 6th (b)(6)(c) reevaluation	174	168	96.6%	EP 207 - Misc. determinations	12,483	1,725	13.9%	Cases Pending for Transferral	358
EP 601 - Reopened or new Agent Change claims prior to 3/30/09	470	238	50.6%	<b>Program Reviews</b>	<b>18,772</b>	<b>18,098</b>	<b>96.3%</b>	<b>Total Burden Pending</b>	<b>19,592</b>
EP 602 - Non-mer review cases based upon new Agent Change prescriptions	0	0	0.0%	EP 104 - Income Verification Match	90,808	10,980	12.1%	<b>Total Accrued Pending</b>	<b>7,200</b>
EP 603 - Reopened or new Agent Change claims after 3/30/09	12	3	18.7%	EP 608 - Cost of Living Adjustments	105	102	97.1%		
EP 604 - Agent Change claims where an interim decision was provided	4	1	25.0%	EP 607 - Non-entitlement reviews	9	4	44.4%		
<b>Award Adjustments</b>	<b>479,907</b>	<b>319,642</b>	<b>66.80%</b>	<b>Pension Other</b>	<b>4,282</b>	<b>1,386</b>	<b>32.4%</b>		
EP 130 - Dependency	264,910	180,885	75.2%	EP 607 - Correspondence	4,126	354	8.6%		
EP 133 - Survivor related entitlement	320	156	47.8%	EP 607 - Correspondence	423	13	3.1%		
EP 135 - Hospitalization adjustment (non-rating)	247	168	68.0%	EP 607 - Internal quality review	737	319	43.3%		
EP 200 - Spina (b)(6) under 6th (b)(6)(c) disability adjustments	36	20	55.6%	EP 607 - Complete of errors	54	32	59.3%		
EP 210 - Future estimation for disabilities	26,753	12,264	45.8%						
EP 230 - Due process	72,649	34,373	47.2%						
<b>Program Reviews</b>	<b>66,674</b>	<b>56,469</b>	<b>84.7%</b>						
EP 214 - Income verification for unemployment	85	77	90.5%						
EP 602 - Review of Hemodialysis related case/conditions	53	37	69.8%						
EP 602 - Review of Radiation related case/conditions	529	479	90.5%						
EP 604 - Review of Misc. cases referred to central office	1,827	1,020	55.8%						
EP 605 - Review of other misc. cases referred to central office	88	108	121.6%						
EP 605 - Cost of Living Adjustments (COLA) and other reviews	14,053	11,625	82.8%						
EP 605 - Social Security number verification	49,876	43,330	86.9%						
<b>Compensation Other</b>	<b>185,434</b>	<b>122,534</b>	<b>66.1%</b>						
EP 173 - Pre-decisional hearings	4,326	2,090	48.2%						
EP 200 - Correspondence	104,411	39,206	37.6%						
EP 200 - Congressional correspondence	2,678	1,196	44.7%						
EP 510 - Freedom of Information Act (FOIA) requests	36,045	20,240	56.2%						
EP 520 - Review, including quality assurance	35,162	20,800	59.2%						
EP 590 - Correction of errors	612	376	61.5%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY														
Region	Cases Pending	Agg. Days Pending	EP 005			EP 100			EP 110			EP 140		
			Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day
<b>WEST</b>	88,291	42,822	47,519	22,822	48.0%	10,348	1,111	10.7%	12,171	1,111	9.1%	1,000	1,000	100.0%
Alaska	2,841	1,471	1,370	624	45.2%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Arizona	2,841	1,471	1,370	624	45.2%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
California	10,200	5,100	5,100	2,550	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Colorado	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Connecticut	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
DC	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Florida	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Georgia	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Idaho	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Illinois	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Indiana	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Iowa	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Kansas	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Kentucky	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Louisiana	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Maine	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Maryland	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Massachusetts	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Michigan	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Minnesota	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Mississippi	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Missouri	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Montana	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Nebraska	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Nevada	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
New Hampshire	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
New Jersey	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
New Mexico	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
New York	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
North Carolina	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
North Dakota	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Ohio	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Oklahoma	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Oregon	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Pennsylvania	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Rhode Island	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
South Carolina	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
South Dakota	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Tennessee	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Texas	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Utah	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Vermont	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Virginia	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Washington	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
West Virginia	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Wisconsin	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%
Wyoming	1,000	500	500	250	50.0%	1,000	1,000	100.0%	1,000	1,000	100.0%	1,000	1,000	100.0%