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Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
(Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	752,036	459,998	61.2%
As of August 31, 2013			

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		699,352	440,114	62.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,195	964	80.7%
Initial entitlement for service-connected disability (=>8)	010	54,978	34,394	62.6%
Initial entitlement for service-connected disability (<=7)	110	185,289	121,691	65.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,819	1,954	22.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	580	487	84.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	443,211	278,762	62.9%
Increased entitlement due to hospitalization or surgery	320	2,200	1,002	45.5%
Spina bifida and/or birth defects reconsideration	420	194	177	91.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,640	468	17.7%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	130	120	92.3%
Agent Orange claims where an interim decision was provided	409	116	95	81.9%
Agent Orange presumptives ³				

Agent Orange presumptives ³

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

E	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		369,434	254,923	69.0%
Dependency 1	30	206,341	149,769	72.6%
Survivor restored entitlement 1	33	107	32	29.9%
Hospitalization adjustment (non-rating) 1	35	288	179	62.2%
Misc determinations 2	290	87,209	68,547	78.6%
Spina bifida and/or birth defects adjustments 4	50	23	20	87.0%
Future examination for disabilities 3	310	23,207	9,343	40.3%
Due process 6	600	52,259	27,033	51.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		72,626	53,741	74.0%
Income verification for unemployability	314	2,095	2,090	99.8%
Review of Hemodialysis related cases/conditions	680	55	32	58.2%
Review of Radiation related cases/conditions	682	1,018	970	95.3%
Review of Misc cases referred to central office	684	8,316	7,789	93.7%
Review of effective date related to herbicide exposure	685	111	109	98.2%
Cost of Living Adjustments (COLAs) and other reviews	690	12,199	8,492	69.6%
Social Security number verification	690 Group	48,832	34,259	70.2%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		119,908	57,488	47.9%
Pre-decisional hearings	173	2,366	1,829	77.3%
Correspondence	400	58,027	16,199	27.9%
Congressional correspondence	500	2,655	1,072	40.4%
Freedom of Information Act (FOIA) requests	510	28,190	14,333	50.8%
Review, including quality assurance	930	28,038	23,516	83.9%
Correction of errors	960	632	539	85.3%
Combination of workload received from Veterans, survivors an entitlement, nor do they require any adjustment to monetary be		not have any	y effect on	

Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	70,622	36,874	52.2%
Increased entitlement and/or reconsideration 120	17,780	6,731	37.9%
Initial entitlement - Veteran 180	13,666	5,438	39.8%
Initial entitlement - Survivor 190	39,176	24,705	63.1%
	-	-	-

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,496	42,171	51.1%
Hospitalization adjustment (non-rating)	135	1,388	211	15.2%
Dependency	137	9,043	4,335	47.9%
Income adjustments	150	40,410	28,296	70.0%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,359	4,403	35.6%
Due process	607	19,289	4,919	25.5%

Involve the modification of benefits based upon income changes.

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	47,847	47,394	99.1%
Income Verification Match 154	46,270	46,164	99.8%
Cost of Living Adjustments 696	58	56	96.6%
Non-entitlement reviews 697	1,519	1,174	77.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,410	3,346	45.2%
Correspondence	407	4,576	2,205	48.2%
Congressional correspondence	507	1,312	10	0.8%
Internal quality reviews	937	1,522	1,131	74.3%
Combination of workload received from Veterans, survivors and internal source	ces that do r	not have any	/ effect on	
entitlement, nor do they require any adjustment to monetary benefits.				

Additional Compensation, Pension and Education Workload

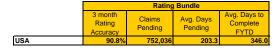
Burial	EP	# Pending			
	160	47,449			
Provides honor and assistance with the burial of Veterans through an enhanced burial bene those whose post-service death was due to or hastened by a service-connected disability. burial program also provides assistence with the burial of Veterans entitled to pension; Vete who die while under VA care; and Veterans entitled to compensation but who die from other					
Accrued	EP 165	# Pending 14,952			

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the tim of death which is later granted.		
Appeals	EP	# Pending

Appeals	EP	# Pending				
As of August 31, 2013	NA	255,298				
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.						
	T	# Decision				
Education	Туре	# Pending				
	Ch 33	16,786				
	All	158,490				
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.						

COMPENSATION AND PENSION INVENTORY

As of August 31, 2013



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All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

		Rating	Rating Bundle								
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD							
USA	90.8%	708,995	209.0	376.6							
EASTERN AREA	89.4%	128,788	210.7	389.5							
Baltimore	80.6%	10,494	288.5	584.9							
Boston	91.4%	8,267	229.0	483.4							
Buffalo	92.6%	7,737	185.0	313.9							
Cleveland	92.8%	23,077	241.5	464.9							
Detroit	86.2%	14,654	161.1	312.2							
Hartford	91.2%	3,433	132.1	217.9							
Indianapolis	88.9%		235.7	488.2							
Manchester	93.7%	1,815	152.2	301.8							
New York	80.3%	10,432	219.6	501.0							
Newark	84.6%	3,960	139.1	260.4							
Philadelphia	92.7%	16,158	205.8	365.6							
Pittsburgh	87.7%	8,790	245.8	468.1							
Providence	92.1%	3,794	109.6	117.4							
Togus	100.0%	2,814	132.0	156.5							
White River J.	89.1%	860	180.8	278.8							
Wilmington	88.3%	1,476	167.9	251.7							
SOUTHERN AREA	90.1%	238,810	203.8	343.2							
Atlanta	83.3%	33,346	205.1	351.5							
Columbia	94.4%	19,274	197.7	385.1							
Huntington	85.5%	8,103	218.5	261.1							
Jackson	86.9%	9,843	212.3	408.7							
Louisville	91.4%	10,038	194.7	290.4							
Montgomery	86.4%	16,150	200.5	340.0							
Nashville	96.8%		135.0	193.9							
Roanoke	93.7%	22,869	224.4	449.4							
San Juan	84.5%	5,743	167.7	290.6							
St. Petersburg	91.4%	50,310	212.2	370.4							
Washington	N/A	41	325.8	455.6							
Winston-Salem	94.3%	48,164	211.1	332.4							

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	Entitlement	•	Aw	ard Adjustmen	t	-	Program Review				Burial	Accrued	Appeals	
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
699,351	440,113	62.9%	369,395	254,917	69.0%	72,626	53,741	74.0%	119,822	57,408	47.9%	30,158	1,655	252,78
132,450	81,900	61.8%	64,141	43,489	67.8%	17,667	13,465	76.2%	27,807	11,903	42.8%	21,789	234	44,44
10,319	7,998	77.5%	5,898	5,116	86.7%	1,004	919	91.5%	7,195	1,600	22.2%	2	3	3,32
7,678	5,058	65.9%	5,847	3,995	68.3%	1,614	1,423	88.2%	1,072	638	59.5%	2	1	4,17
7,522	4,590	61.0%	4,611	3,195	69.3%	366	340	92.9%	593	320	54.0%	2	6	1,35
22,876	16,129	70.5%	10,020	7,719	77.0%	2,196	2,128	96.9%	4,013	1,411	35.2%	7	91	9,35
14,213	8,143	57.3%	4,716	1,990	42.2%	1,098	808	73.6%	2,872	1,477	51.4%	5	41	5,85
3,180	1,550	48.7%	1,909	632	33.1%	309	180	58.3%	1,156	94	8.1%	2	-	83
10,964	7,248	66.1%	6,696	4,963	74.1%	961	677	70.4%	1,480	924	62.4%	6	81	5,35
1,794	959	53.5%	1,184	833	70.4%	143	135	94.4%	104	28	26.9%	2	1	65
10,259	6,462	63.0%	4,324	2,348	54.3%	831	575	69.2%	885	430	48.6%	4	4	3,56
3,746	1,895	50.6%	1,529	820	53.6%	538	526	97.8%	1,017	421	41.4%	3	2	2,02
22,660	11,922	52.6%	7,729	5,446	70.5%	6,305	4,065	64.5%	4,104	3,013	73.4%	21,750	-	2,64
8,685	6,100	70.2%	4,467	3,805	85.2%	770	721	93.6%	1,651	990	60.0%	1	-	2,99
3,703	1,386	37.4%	1,727	603	34.9%	315	297	94.3%	173	115	66.5%	1	3	93
2,553	1,109	43.4%	2,353	1,249	53.1%	1,144	599	52.4%	976	115	11.8%	1	1	42
844	500	59.2%	534	353	66.1%	58	57	98.3%	223	118	52.9%	1	-	26
1,454	851	58.5%	597	422	70.7%	15	15	100.0%	293	209	71.3%	-	-	67
234,371	149,012	63.6%	120,789	91,613	75.8%	22,135	17,165	77.5%	37,757	14,138	37.4%	135	571	94,6
32,948	22,137	67.2%	14,320	11,478	80.2%	1,347	1,226	91.0%	4,432	2,080	46.9%	-	9	13,7
19,111	11,687	61.2%	7,858	4,768	60.7%	889	682	76.7%	1,754	806	46.0%	1	39	6,95
7,695	5,271	68.5%	2,474	1,526	61.7%	190	146	76.8%	1,052	637	60.6%	5	4	3,4
9,912	6,487	65.4%	4,421	3,356	75.9%	1,523	1,392	91.4%	1,852	738	39.8%	47	58	3,9
9,746	6,022	61.8%	7,322	6,165	84.2%	1,481	1,424	96.2%	2,474	1,467	59.3%	38	91	4,10
16,042	10,188	63.5%	8,794	6,102	69.4%	4,653	3,463	74.4%	2,366	992	41.9%	8	125	10,9
13,975	6,280	44.9%	7,327	4,028	55.0%	861	491	57.0%	2,776	1,394	50.2%	2	79	6,0
22,714	14,429	63.5%	10,682	7,997	74.9%	1,086	926	85.3%	12,271	1,134	9.2%	9	17	7,7
5,725	3,119	54.5%	3,359	2,590	77.1%	397	352	88.7%	1,501	1,320	87.9%	6	-	5,3
49,528	33,589	67.8%	19,518	15,290	78.3%	2,785	1,535	55.1%	3,371	1,374	40.8%	16	130	21,2
60	46	76.7%	212	155	73.1%	111	108	97.3%	626	620	99.0%	-	-	-
46,915	29,757	63.4%	34,502	28,158	81.6%	6,812	5,420	79.6%	3,282	1,576	48.0%	3	19	10,93

Revised to more accurately categorize the Agent Orange presumptive workload.

					-	-									
		Entitlement	•	Award Adjustment			F	Program Review			Other		Burial	Accrued	Appeals
Avg. Days to Complete FYTD	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
364.3	165,505	101.784	61.5%	77,898	44.640	57.3%	13,523	7,080	52.4%	24,835	14,513	58.4%	7,816	648	63,177
533.5	14,472	10.035	69.3%	6.510	4,819	74.0%	740	671	90.7%	3,413	2,175	63.7%	16	165	5,860
352.0	5,011	3,178	63.4%	3,063	1,808	59.0%	192	147	76.6%	391	175	44.8%	-	-	1,119
145.2	1,582	597	37.7%	517	85	16.4%	62	31	50.0%	86	44	51.2%	-	-	290
449.8	32,022	22,783	71.1%	14,740	10,031	68.1%	1,392	985	70.8%	5,820	4,179	71.8%	5	9	15,880
148.5	3,413	1,234	36.2%	2,252	363	16.1%	276	43	15.6%	680	316	46.5%	-	1	1,670
348.0	7,366	4,209	57.1%	6,103	4,298	70.4%	1,527	1,196	78.3%	1,449	1,059	73.1%	6	80	5,146
191.8	10,216	4,672	45.7%	3,997	1,986	49.7%	360	305	84.7%	509	195	38.3%	7,499	-	3,156
274.5	13,820	8,329	60.3%	7,525	3,030	40.3%	1,480	668	45.1%	2,109	314	14.9%	4	7	3,164
399.3	12,088	8,031	66.4%	6,439	4,748	73.7%	283	240	84.8%	1,978	1,574	79.6%	19	178	4,449
122.0	1,158	346	29.9%	1,099	143	13.0%	808	98	12.1%	193	64	33.2%	-	1	214
389.9	17,075	12,308	72.1%	5,950	3,163	53.2%	1,571	1,282	81.6%	2,222	1,336	60.1%	12	182	5,521
125.6	10,968	2,816	25.7%	3,634	341	9.4%	2,902	358	12.3%	1,400	274	19.6%	245	-	1,535
464.4	31,320	20,227	64.6%	13,848	8,644	62.4%	1,865	1,023	54.9%	4,111	2,390	58.1%	10	23	14,037
315.0	4,994	3,019	60.5%	2,221	1,181	53.2%	65	33	50.8%	474	418	88.2%	-	2	1,136
417.2	167,025	107,417	64.3%	106,567	75,175	70.5%	19,301	16,031	83.1%	29,423	16,854	57.3%	418	202	44,249
289.1	5,231 1,987	3,124 1,291	59.7% 65.0%	2,904	1,999 2,248	68.8% 79.4%	197 1,041	162	82.2% 97.0%	988 488	486 305	49.2% 62.5%	-	6 1	1,902 127
364.7 223.1	2,739		58.8%	2,831 1,795	2,246	79.4%	281	1,010 179	97.0% 63.7%	400 546	305	66.5%	- 1		
319.5	2,739	1,611 6,642	58.8%	8,552	6,408	71.3%	2,523	1,845	73.1%	2,560	1,339	52.3%	1	- 5	1,055 3,871
192.9	1,383	789	57.0%	507	346	68.2%	2,523	1,845	88.7%	2,500	1,339	66.5%	36	3	233
246.2	2,150	1,372	63.8%	1,917	909	47.4%	377	205	54.4%	187	83	44.4%	- 50	1	243
478.1	4,719	2,780	58.9%	1,967	879	44.7%	399	271	67.9%	985	649	65.9%	2		791
591.9	18,348	12,626	68.8%	7,915	6.277	79.3%	1,699	1,639	96.5%	2,577	1.189	46.1%	7	11	5,388
231.1	1,495	393	26.3%	948	156	16.5%	129	77	59.7%	505	334	66.1%	321	73	1,375
581.6	19,296	12,234	63.4%	11,596	9,084	78.3%	1,481	1,249	84.3%	6,000	4,181	69.7%	4	7	7,790
516.7	15,748	11,046	70.1%	7,929	5,344	67.4%	780	667	85.5%	2,252	935	41.5%	2	18	5,471
372.8	12,211	8,007	65.6%	7,843	5,817	74.2%	2,478	2,151	86.8%	1,715	556	32.4%	5	30	5,250
526.5	7,629	5,505	72.2%	3,291	2,539	77.1%	245	187	76.3%	679	460	67.7%	2	10	1,009
386.7	20,074	12,934	64.4%	16,184	13,142	81.2%	1,353	744	55.0%	2,964	2,266	76.5%	-	1	1,234
350.0	23,490	14,196	60.4%	7,813	5,259	67.3%	2,101	1,703	81.1%	2,294	1,302	56.8%	-	6	4,005
330.6	19,426	12,867	66.2%	22,575	13,488	59.7%	4,155	3,887	93.5%	4,456	2,255	50.6%	37	30	4,505
852.1	0	0		0	0		0	0		0	0		0	0	6,278

COMPENSATION INVENTORY

* Revised to more accurately categorize the Agent Orange presumptive workload.

Rating Bundle

 165,417

 14,574

 5,071

 1,718

 3,646

 7,926

 8,200

 14,335

 12,342

 12,342

 17,268

 9,179

 31,945

 5,229

 175,979

 14,335

 2,421

 2,821

 2,821

 2,821

 2,821

 1,430

 2,823

 1,407

 19,505

 12,323

 7,841

 20,267

 23,834

 26,424

Avg. Days Pending

211.1

258.6 186.1 114.2 249.3 109.9 167.2 140.5 183.8 96.6 240.1 101.5 234.9 97.7 169.8 200.7 169.8 200.7 169.8 218.2 212.7 169.8 218.2 212.7 169.8 218.2 214.1 205.1 284.1 205.1 20

202.0

383 (

Claims

Pending

3 month Rating Accuracy

93.2%

93.4%

96.9% 93.0% 91.2% 95.7%

94.0% 95.0% 93.8% 95.5% 96.6% 86.6%

97.0% 87.5%

90.2%

90.2% 91.7% 83.6% 95.2% 93.3% 88.0%

96.5% 85.9% 83.8%

94.7% 87.7%

86.0%

93.9%

98.4%

90.6%

83.8%

94.4%

N/A

CENTRAL AREA

Des Moines Fargo Houston Lincoln Little Rock

Milwaukee Muskogee New Orleans Sioux Falls St. Louis St. Paul

Waco Wichita

WESTERN AREA Albuquerque Anchorage Boise Denver Cheyenne

Fort Harrison Honolulu Los Angeles

Manila Oakland Phoenix

Portland

Salt Lake City

San Diego

Seattle

Other

Reno

Chicago

		Rating Bundle								
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD						
USA (PMC's)	100.0%	43,041	110.0	143.3						
Philadelphia	100.0%	27,353	130.6	215.6						
Milwaukee	100.0%	7,734	78.6	118.0						
St. Paul	100.0%	7,330	56.4	107.8						
Other (in transit)	N/A	624	223.7	186.1						

	PENSION INVENTORY													
	Entitlement		Aw	ard Adjustmen	t	Program Review				Other		Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
70,622	36,874	52.2%	82,496	42,171	51.1%	47,847	47,394	99.1%	7,444	3,374	45.3%	17,291	13,294	2,517
47,215	29,548	62.6%	30,538	16,703	54.7%	23,681	23,681	100.0%	4,533	923	20.4%	8,142	5,978	1,014
9,705	2,088	21.5%	13,940	1,493	10.7%	6,299	6,297	100.0%	394	165	41.9%	1,212	1,041	723
13,324	5,026	37.7%	37,124	23,317	62.8%	17,496	17,154	98.0%	2,186	2,004	91.7%	7,785	6,275	780
378	212	56.1%	894	658	73.6%	371	262	70.6%	331	282	85.2%	152	-	-

	EDUCATION INVENTORY													
	C	Chapter 33 Clai	ms Pending			*All Claims	Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change						
USA (Education)	16,786	17,803	(1,017)	-5.7%	158,490	141,032	17,458	12.4%						
Buffalo	2,066	2,495	(429)	-17.2%	20,152	17,564	2,588	14.7%						
Atlanta	1,435	1,725	(290)	-16.8%	14,804	12,111	2,693	22.2%						
St Louis	4,146	4,172	(26)	-0.6%	37,305	37,734	(429)	-1.1%						
Muskogee	9,139	9,411	(272)	-2.9%	86,229	73,623	12,606	17.1%						
*Chapter 33 is th claims.	ne new Post-9	9/11GI Bill. "/	All" represe	nts all Educ	ation Benefit F	Programs in	cluding Cha	apter 33						