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Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
(Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	793,211	515,012	64.9%
As of July 20, 2013			

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		740,394	493,306	66.6%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,187	959	80.8%
Initial entitlement for service-connected disability (=>8)	010	61,872	41,754	67.5%
Initial entitlement for service-connected disability (<=7)	110	205,635	143,709	69.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,247	1,540	18.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	538	423	78.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	458,945	303,256	66.1%
Increased entitlement due to hospitalization or surgery	320	1,902	791	41.6%
Spina bifida and/or birth defects reconsideration	420	181	167	92.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,259	120	9.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	444	437	98.4%
Agent Orange claims where an interim decision was provided	409	184	150	81.5%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		360,587	248,316	68.9%
Dependency	130	201,507	147,701	73.3%
Survivor restored entitlement	133	75	25	33.3%
Hospitalization adjustment (non-rating)	135	248	182	73.4%
Misc determinations	290	87,846	66,214	75.4%
Spina bifida and/or birth defects adjustments	450	22	14	63.6%
Future examination for disabilities	310	20,475	8,762	42.8%
Due process	600	50,414	25,418	50.4%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		68,790	51,293	74.6%
Income verification for unemployability	314	2,204	2,199	99.8%
Review of Hemodialysis related cases/conditions	680	42	26	61.9%
Review of Radiation related cases/conditions	682	1,060	1,004	94.7%
Review of Misc cases referred to central office	684	8,848	7,678	86.8%
Review of effective date related to herbicide exposure	685	117	114	97.4%
Cost of Living Adjustments (COLAs) and other reviews	690	11,756	8,003	68.1%
Social Security number verification	690 Group	44,763	32,269	72.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125				
Other		100,342	58,422	58.2%				
Pre-decisional hearings	173	2,305	1,769	76.7%				
Correspondence	400	38,195	15,446	40.4%				
Congressional correspondence	500	2,620	1,082	41.3%				
Freedom of Information Act (FOIA) requests	510	27,104	13,985	51.6%				
Review, including quality assurance	930	29,455	25,572	86.8%				
Correction of errors	960	663	568	85.7%				
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on								

Pension

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP #	# Pending	# Pending Over 125	% Over 125
Entitlement		79,923	43,035	53.8%
Increased entitlement and/or reconsideration	120	19,385	8,440	43.5%
Initial entitlement - Veteran	180	14,863	6,053	40.7%
Initial entitlement - Survivor	190	45,675	28,542	62.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		91,665	45,846	50.0%
Hospitalization adjustment (non-rating)	135	1,500	181	12.1%
Dependency	137	9,137	4,593	50.3%
Income adjustments	150	45,511	29,445	64.7%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	15,331	5,549	36.2%
Due process	607	20,178	6,070	30.1%
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	49,185	48,835	99.3%
Income Verification Match 154	47,554	47,550	100.0%
Cost of Living Adjustments 696	69	61	88.4%
Non-entitlement reviews 697	1,562	1,224	78.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125					
Other		8,233	4,247	51.6%					
Correspondence	407	4,443	2,352	52.9%					
Congressional correspondence	507	1,496	11	0.7%					
Internal quality reviews	937	2,294	1,884	82.1%					
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on									
entitlement, nor do they require any adjustment to monetary benefits.									

Additional Compensation, Pension and Education Workload

	-	 	 	_	_	-	 -	 	 		
Burial									Е	P	# Pending
Duriai									16	0	49,803

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
Accided		14,645
Benefits not paid prior to the death of a Veteran or survivor based upon a pend	ling claim a	t the time

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending						
As of May 11, 2013	NA	252,522						
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.								

Education	Туре	# Pending
	Ch 33	12,793
	All	79,648

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of July 20, 2013

		Rating Bundle								
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD						
USA	89.9%	793,211	232.9	339.2						

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the initial claims that establish entitlement.

COMPENSATION INVENTORY

	8 month Rating accuracy 89.9% 89.0% 81.2% 95.2% 91.2% 87.5%	Claims Pending 748,232 136,452 12,444 9,923	Avg. Days Pending 239.4 243.7 320.1	Avg. Days to Complete FYTD 370.1 385.5		Claims Pending 740,393 139,221	Pendi 125
EASTERN AREA Baltimore Boston Buffalo	89.0% 81.2% 95.2% 91.2%	136,452 12,444 9,923	243.7				4
Baltimore Boston Buffalo	81.2% 95.2% 91.2%	12,444 9,923		385.5	[120 224	
Boston Buffalo	95.2% 91.2%	9,923	320.1				l
Buffalo	91.2%			597.5		12,238	
			291.3			9,325	
Cleveland	87.5%	7,856	212.0			7,734	
		24,083	266.9	463.0		23,846	
Detroit	81.3%	14,590	178.2			14,197	
Hartford	89.2%	2,978	128.4			2,776	
Indianapolis	87.1%	13,030	296.5			12,954	
Manchester	92.3%	1,891	170.8	299.0		1,879	
New York	84.5%	10,890	249.2	508.0		10,692	
Newark	83.6%	3,866	137.4	260.3		3,660	
Philadelphia	93.3%	16,410	232.2	359.6		21,642	
Pittsburgh	90.3%	10,009	282.8	475.5		9,941	
Providence	94.0%	3,839	119.5	118.4		3,872	
Togus	100.0%	2,435	148.8	148.0		2,294	
White River J.	89.1%	886	192.8	268.3		869	
Wilmington	85.9%	1,322	184.4	239.8		1,302	
SOUTHERN AREA	88.7%	246,409	226.2	333.2		242,113	1
Atlanta	93.0%	33,140	219.9	342.7		32,718	
Columbia	94.2%	20,119	233.9	374.0		19,955	
Huntington	83.9%	8,233	225.0	246.9		7,892	
Jackson	81.4%	9,426	238.3	402.0		9,508	
Louisville	90.8%	10,263	221.6	281.8		10,140	
Montgomery	89.2%	16,560	217.6	328.9		16,399	
Nashville	93.7%	13,661	138.6	188.2		12,840	
Roanoke	93.9%	26,290	272.1	443.5		26,102	
San Juan	82.5%	5,398	183.0	277.5		5,371	
St. Petersburg	88.9%	50,843	233.3	364.4		49,928	
Washington	N/A	64	458.0	442.8		83	
Winston-Salem	82.5%	52,412	225.9	327.5		51,177	

•	Revised to	more	accurately	categorize	the	Agent	Orange	presumptive	workload.

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	Entitlement	*	Aw	ard Adjustmen	t	Pr	ogram Revi	ew		Other		Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
740,393	493,305	66.6%	360,549	248,313	68.9%	68,790	51,293	74.6%	100,249	58,343	58.2%	32,376	1,547	249,693
139,221	91,442	65.7%	63,388	42,947	67.8%	16,945	13,295	78.5%	21,638	11,926	55.1%	22,465	210	42,863
12,238	9,622	78.6%	6,015	5,118	85.1%	1,027	833	81.1%	2,491	1,562	62.7%	2	3	3,419
9,325	6,869	73.7%	5,698	4,055	71.2%	1,609	1,425	88.6%	969	615	63.5%	1	-	4,058
7,734	4,987	64.5%	4,912	3,164	64.4%	401	378	94.3%	623	346	55.5%	1	6	1,299
23,846	17,546	73.6%	9,511	7,314	76.9%	2,206	2,124	96.3%	3,737	1,486	39.8%	5	89	8,505
14,197	8,344	58.8%	4,989	2,306	46.2%	1,066	795	74.6%	2,698	1,574	58.3%	6	33	6,151
2,776	1,199	43.2%	1,708	583	34.1%	293	211	72.0%	1,000	95	9.5%	-	-	806
12,954	9,613	74.2%	6,601	4,755	72.0%	845	617	73.0%	1,472	989	67.2%	6	72	5,175
1,879	1,036	55.1%	1,120	704	62.9%	148	129	87.2%	143	71	49.7%	2	1	676
10,692	7,077	66.2%	4,310	2,450	56.8%	872	631	72.4%	674	395	58.6%	1	2	3,331
3,660	1,757	48.0%	1,576	833	52.9%	714	696	97.5%	1,030	389	37.8%	1	2	2,062
21,642	11,939	55.2%	7,492	5,156	68.8%	5,548	3,800	68.5%	3,833	2,961	77.3%	22,437	-	2,730
9,941	7,466	75.1%	4,519	3,923	86.8%	753	709	94.2%	1,307	916	70.1%	2	1	2,992
3,872	1,585	40.9%	1,608	611	38.0%	350	315	90.0%	202	131	64.9%	-	1	902
2,294	1,060	46.2%	2,251	1,237	55.0%	1,042	566	54.3%	957	84	8.8%	1	-	452
869	525	60.4%	486	327	67.3%	55	52	94.5%	221	95	43.0%	-	-	305
1,302	817	62.7%	592	411	69.4%	16	14	87.5%	281	217	77.2%	-	-	-
242,113	161,322	66.6%	118,028	88,537	75.0%	20,775	16,042	77.2%	25,820	14,243	55.2%	133	502	94,405
32,718	22,519	68.8%	13,829	11,096	80.2%	1,314	1,159	88.2%	3,758	1,961	52.2%	-	14	13,546
19,955	13,166	66.0%	7,254	4,325	59.6%	862	624	72.4%	1,507	914	60.7%	1	8	6,635
7,892	5,446	69.0%	2,356	1,287	54.6%	168	139	82.7%	984	595	60.5%	1	2	3,552
9,508	6,477	68.1%	4,157	3,209	77.2%	1,536	1,418	92.3%	1,701	871	51.2%	56	49	4,039
10,140	6,351	62.6%	7,021	5,897	84.0%	1,468	1,382	94.1%	2,435	1,361	55.9%	36	83	3,984
16,399	10,810	65.9%	8,356	6,083	72.8%	4,285	3,069	71.6%	2,297	965	42.0%	7	113	11,023
12,840	5,774	45.0%	7,100	3,545	49.9%	806	380	47.1%	2,290	1,262	55.1%	3	78	6,270
26,102	18,095	69.3%	10,282	7,836	76.2%	1,056	872	82.6%	2,433	1,143	47.0%	9	16	7,621
5,371	2,904	54.1%	3,336	2,300	68.9%	399	340	85.2%	1,451	1,298	89.5%	3	-	5,409
49,928	35,734	71.6%	19,812	15,193	76.7%	2,261	1,480	65.5%	2,948	1,403	47.6%	14	124	21,350
83	70	84.3%	201	151	75.1%	113	108	95.6%	671	666	99.3%	-	-	-
51,177	33,976	66.4%	34,324	27,615	80.5%	6,507	5,071	77.9%	3,345	1,804	53.9%	3	15	10,976

COMPENSATION INVENTORY

		Rating	Bundle	
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	90.8%	174,528	235.5	357.0
Chicago	91.8%	16,670	296.6	547.1
Des Moines	97.1%	5,508	208.2	346.9
Fargo	90.8%	1,433	104.6	142.7
Houston	83.1%	34,368	263.1	455.3
Lincoln	93.9%	3,170	105.6	146.3
Little Rock	89.2%	8,005	196.2	337.0
Milwaukee	96.8%	7,324	132.6	188.4
Muskogee	91.5%	14,406	201.1	261.9
New Orleans	92.2%	13,239	253.1	388.5
Sioux Falls	94.4%	1,183	94.3	118.0
St. Louis	85.1%	19,150	253.4	382.1
St. Paul	90.8%	8,204	97.9	120.6
Waco	84.4%	36,654	271.2	471.7
Wichita	89.5%	5,214	189.0	305.2
WESTERN AREA	90.9%	190,842	256.8	415.9
Albuquerque	90.3%	4,966	182.2	281.2
Anchorage	85.0%	2,402	237.8	357.6
Boise	96.8%	2,499	151.1	217.3
Denver	96.9%	10,892	196.6	
Cheyenne	91.5%	1,323	139.2	188.2
Fort Harrison	98.6%		179.3	234.3
Honolulu	85.5%	5,530	270.5	480.3
Los Angeles	91.9%	19,452	301.7	621.2
Manila	94.0%	1,452	125.6	235.1
Oakland	90.5%	22,337	317.5	591.3
Phoenix	83.1%	18,643	294.6	520.7
Portland	91.9%	13,449	230.1	360.1
Reno	98.3%	9,527	320.6	537.0
Salt Lake City	86.9%	22,955	248.7	372.4
San Diego	78.6%	26,062	229.1	347.4
Seattle	94.8%	26,769	239.2	337.0
Other	N/A	1	317.0	857.6

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

		Rating	Bundle		
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD	
USA (PMC's)	98.9%	44,979	125.6	141.6	
Philadelphia	98.3%	27,793	152.9	202.4	
Milwaukee	100.0%	8,978	85.6	121.5	
St. Paul	98.4%	7,548	64.0	112.2	
Other (in transit)	N/A	660	224.7	183.3	

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	Entitlement *		Aw	ard Adjustmen	t	Pro	ogram Revie	ew		Other		Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
175,371	111,974	63.8%	77,873	44,292	56.9%	12,909	6,652	51.5%	24,131	15,098	62.6%	9,344	613	62,175
16,548	12,277	74.2%	6,511	5,030	77.3%	743	664	89.4%	3,150	2,143	68.0%	13	160	5,763
5,397	3,378	62.6%	3,083	1,647	53.4%	188	145	77.1%	371	170	45.8%	-	-	1,053
1,357	395	29.1%	702	49	7.0%	57	27	47.4%	71	44	62.0%	-	-	264
33,655	24,300	72.2%	14,739	10,251	69.6%	1,189	955	80.3%	5,975	4,560	76.3%	9	10	15,544
3,002	841	28.0%	2,107	328	15.6%	209	41	19.6%	807	307	38.0%	-	1	1,710
7,542	4,617	61.2%	5,996	4,194	69.9%	1,511	1,094	72.4%	1,481	1,155	78.0%	6	78	5,020
9,598	3,709	38.6%	4,102	2,031	49.5%	413	367	88.9%	480	190	39.6%	8,526	-	3,302
13,947	8,633	61.9%	7,260	2,678	36.9%	1,428	578	40.5%	1,709	355	20.8%	3	6	3,116
12,986	9,217	71.0%	6,350	4,552	71.7%	286	229	80.1%	1,942	1,507	77.6%	16	165	4,451
1,069	268	25.1%	1,053	95	9.0%	785	85	10.8%	206	58	28.2%	-	1	218
18,953	13,954	73.6%	5,765	2,881	50.0%	1,563	1,192	76.3%	2,320	1,483	63.9%	10	172	5,453
10,249	2,019	19.7%	3,990	245	6.1%	2,798	326	11.7%	1,486	278	18.7%	756	-	1,421
36,003	25,240	70.1%	14,122	9,146	64.8%	1,683	909	54.0%	3,592	2,403	66.9%	5	18	13,775
5,065	3,126	61.7%	2,093	1,165	55.7%	56	40	71.4%	541	445	82.3%	-	2	1,085
183,688	128,567	70.0%	101,260	72,537	71.6%	18,161	15,304	84.3%	28,660	17,076	59.6%	434	222	43,866
4,953	2,964	59.8%	2,561	1,850	72.2%	219	174	79.5%	996	515	51.7%	-	5	1,865
2,270	1,624	71.5%	2,659	2,142	80.6%	1,046	1,021	97.6%	537	332	61.8%		1	128
2,443	1,322	54.1%	1,710	1,114	65.1%	259	157	60.6%	526	340	64.6%	1		1,042
11,489	7,173	62.4%	7,998	5,871	73.4%	2,214	1,404	63.4%	2,397	1,334	55.7%	3	5	3,829
1,272	662	52.0%	497	309	62.2%	77	70	90.9%	235	157	66.8%	22	3	263
2,455	1,588	64.7%	1,789	832	46.5%	319	207 264	64.9%	204 896	104 674	51.0%	-	1	240 806
5,539 19,278	3,878 14,336	70.0% 74.4%	1,978 7,622	888 6,211	44.9% 81.5%	379 1,767		69.7% 94.7%	2,432		75.2% 47.7%	2	11	5,266
1,554	526	33.8%	1,009	260	25.8%	1,767	1,673 91	72.2%	2,432 594	1,161 412	69.4%	331	91	1,423
22,001	16,501	33.6% 75.0%	11,643	9,773	25.6% 83.9%	1,383	1.175	72.2% 85.0%	5.621	4.106	73.0%	5	6	7,687
18,412	13,868	75.0% 75.3%	7,576	5,221	68.9%	770	664	86.2%	1,998	4,106 890	44.5%	2	16	5,401
12,887	8,778	75.3% 68.1%	7,576	5,408	75.1%	2,324	2,033	87.5%	1,617	484	29.9%	5	34	5,401
9,266	7,089	76.5%	3,180	2,528	79.5%	2,324	163	72.8%	653	447	68.5%	3	11	947
22,829	16,342	71.6%	15,342	12,533	81.7%	648	524	80.9%	3,300	2.570	77.9%	1		
25,821	16,687	64.6%	8,134	5,360	65.9%		1,787	83.5%	2,517	1,601	63.6%	'	2 5	1,287 3,968
25,821	15,687	71.8%	20,364	12,237	65.9%	2,140 4,266	3,897	83.5% 91.4%	4,137	1,601	63.6% 47.1%	- 51	30	3,968 4,497
0	0	11.0%	0	0	00.1%	4,200	0,097	31.4%	0	0	47.1%	0	0	6,384
3	J		3	3		0	3		3	3		3	U	0,304

PENSION INVENTORY

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
79,923	43,035	53.8%	91,665	45,846	50.0%	49,185	48,835	99.3%	8,265	4,272	51.7%	17,425	13,096	2,829
50,203	31,643	63.0%	34,545	19,529	56.5%	24,054	24,050	100.0%	4,390	1,122	25.6%	8,126	5,919	1,137
12,075	3,181	26.3%	18,298	2,676	14.6%	6,991	6,987	99.9%	442	213	48.2%	1,517	1,189	734
17,254	7,981	46.3%	37,810	22,903	60.6%	17,871	17,538	98.1%	3,092	2,640	85.4%	7,627	5,988	958
391	230	58.8%	1,012	738	72.9%	269	260	96.7%	341	297	87.1%	155	-	-

	EDUCATION INVENTORY														
	C	hapter 33 Clair	ms Pending		*All Claims Pending										
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change							
USA (Education)	12,793	13,725	(932)	-6.8%	79,648	75,787	3,861	5.1%							
Buffalo	2,122	2,214	(92)	-4.2%	9,137	8,645	492	5.7%							
Atlanta	1,460	1,642	(182)	-11.1%	7,580	8,037	(457)	-5.7%							
St Louis	2,468	3,196	(728)	-22.8%	16,210	17,422	(1,212)	-7.0%							
Muskogee	6,743	6,673	70	1.0%	46,721	41,683	5,038	12.1%							

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter