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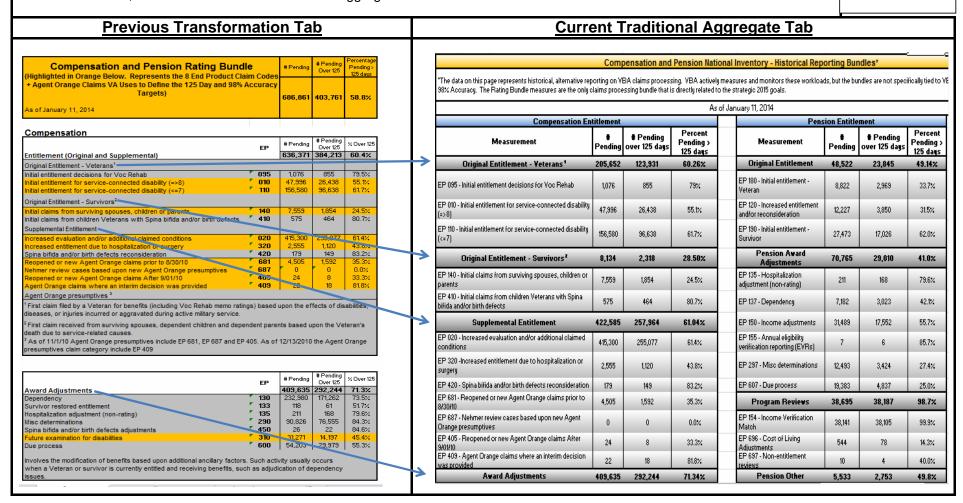


## **Monday Morning Workload Report Introduction**

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.



Compensation and Pension Rating Bur	ndle Totals	# Pending	# Pending Over 125	Percentage Pending > 125 days								
(Represents the 8 End Product Claim Codes + Agent C VA Uses to Define the 125 Day and 98% Accuracy As of April 26, 2014	596,061	319,363	53.6%									
Original Entitlement	Total	196,031	106,693	54.4%								
Initial entitlement for service-connected disability (=>8)	EP 010	43,383	23,563	54.3%								
Initial entitlement for service-connected disability (<=7)	EP 110	141,315	81,745	57.8%								
Initial entitlement - Veteran's Pension	EP 180	4,624	340	7.4%								
Initial claims from surviving spouses, children or parents	EP 140	6,709	1,045	15.6%								
Supplemental Entitlement	Total	400,030	212,670	53.2%								
Increased entitlement and/or reconsideration for Pension	EP 120	7,145	407	5.7%								
Increased evaluation and/or additional claimed conditions	EP 020	366,305	201,327	55.0%								
Future examination for disabilities	EP 310	22,659	9,879	43.6%								
Increased entitlement due to hospitalization or surgery	EP 320	1,522	381	25.0%								
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	2,371	663	28.0%								
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%								
Reopened or new Agent Orange claims After 9/01/10	EP 405	23	11	47.8%								
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%								
_	To view Rating Bundle data at Regional Office level, click a jurisdiction filter below.  Hover over a title to learn the difference between each jurisdiction.											
Station of Origination		Station of J	urisdiction									

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	6,471	6,627	-156	-2.35%
Buffalo	1,054	1,051	3	0.3%
Atlanta	652	659	(7)	-1.1%
St Louis	1,604	1,301	303	23.3%
Muskogee	3,161	3,616	(455)	-12.6%
Total Education Claims - All Education Programs	27,331	30,678	-3,347	-10.91%
Buffalo	4,922	4,238	684	16.1%
Atlanta	3,275	3,293	(18)	-0.5%
St Louis	7,381	10,516	(3,135)	-29.8%
Muskogee	11,753	12,631	(878)	-7.0%
Chapter 33 is the new Post-9/11Gl Bill. "All" represents all	Education Ben	efit Programs Includ	ding Chapter 33	claims.

## Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of April 26, 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.												
EP	010	Initial entitlement for service- connected disability (=>8)	EP 180	80 Initial entitlement for Pension - Veteran EP 310		Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives					
EP	110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	ED 320		EP 405	Reopened or new Agent Orange claims After 9/01/10					
EP	020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided					

					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	596,061	160.5	53.6%	100,687	731,409	215.4	248.1	96.1%	90.7%	90.3%	93.9%
					npensation Claims Pro						
USA Compensation Total	559,041	165.4	55.5%	84,543	596,402	238.5	276.2				
Eastern Area	108,603	165.8	55.8%	17,464	119,896	234.8	271.7	94.9%	89.1%	88.9%	92.4%
Baltimore	10,281	198.2	64.8%	1,021	7,252	303.4	356.7	94.8%	86.0%	80.7%	88.0%
Boston	6,784	173.6	58.6%	877	6,123	209.0	282.9	99.2%	98.4%	89.9%	92.6%
Buffalo	7,313	191.0	65.4%	1,012	6,158	282.0	267.7	94.9%	86.9%	88.6%	91.2%
Cleveland	14,195	161.5	50.8%	2,612	20,574	257.4	320.6	96.8%	93.7%	90.8%	93.8%
Detroit	12,512	142.2	49.4%	2,571	14,523	226.4	257.6	93.0%	88.7%	89.5%	92.9%
Hartford	2,978	121.9	40.9%	395	3,764	222.9	242.2	99.6%	98.5%	91.8%	95.8%
Indianapolis	10,034	169.3	58.8%	1,811	9,867	230.4	281.7	93.9%	89.5%	89.8%	89.6%
Manchester	1,529	130.1	44.5%	195	1,932	216.6	218.8	96.0%	87.3%	89.6%	97.8%
New York	9,412	161.5	56.1%	1,224	8,818	253.1	307.6	96.1%	92.1%	88.9%	93.1%
Newark	3,756	147.9	52.2%	683	3,892	242.4	253.0	91.1%	80.8%	84.1%	86.2%
Philadelphia (Non-PMC)	15,233	185.8	63.4%	1,622	12,436	271.9	297.3	91.9%	83.6%	87.5%	94.6%
Pittsburgh	6,638	181.2	61.8%	960	6,880	283.9	328.7	95.1%	84.6%	88.5%	94.9%
Providence	4,151	97.5	27.8%	1,619	11,845	107.7	107.8	96.7%	94.0%	93.3%	88.4%
Togus	1,723	115.9	35.6%	447	3,569	146.0	182.1	93.6%	91.3%	95.2%	96.0%
White River J.	648	173.2	55.7%	202	1,099	189.3	216.3	94.2%	85.5%	85.9%	89.9%
Wilmington	1,416	165.4	59.0%	213	1,164	248.9	291.9	92.6%	83.3%	86.9%	91.0%
					Pension Claims Proce						
USA Pension Total	20,637	61.5	10.5%	12,363	102,456	72.7	105.8		99.0%	98.8%	98.4%
Philadelphia PMC	8,026	77.8	18.4%	3,919	38,736	111.6	166.2		100.0%	98.8%	98.0%
Milwaukee PMC	4,905	46.5	5.3%	3,468	27,527	46.8	64.1		98.4%	99.6%	98.4%
St. Paul PMC	6,999	42.4	0.9%	4,765	34,405	54.5	68.1		98.5%	98.1%	98.8%
Other Pension	707	169.0	51.9%	211	1,788	187.2	164.8				
					uick Start Claims Proc			•			
USA Quick Start Total	6,770	97.8	29.8%	1,845	13,678	154.3	158.3				
San Diego	2,682	80.7	19.4%	847	7,725	125.9	146.0				
Winston-Salem	3,385	101.3	33.8%	849	4,935	171.5	163.9				
Other Quick Start	703	146.3	50.5%	149	1,018	217.2	224.8				
LICA Deposits Delivery at Discharge		1	1	Benefits	s Delivery at Discharge	Processing	1				XIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
USA Benefits Delivery at Discharge Total	9,613	135.5	48.4%	1,936	18,873	177.8	198.8				
Winston-Salem	1,745	75.4	15.4%	763	6,698	87.3	117.7				
Salt Lake City	6,943	146.1	55.9%	909	6,855	235.9	273.5				
Other Benefits Delivery at Discharge	925	169.5	54.2%	264	5,320	239.2	204.7				

## **Station of Jurisdiction Compensation and Pension Rating Bundle Metrics**

Reporting Period: As of April 26, 2014

- Notes about the data:

  1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.												
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives						
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10						
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided						

		Compensation and Pension Claims Processing												
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level			
USA	596,061	160.5	53.6%	100,687	731,409	215.4 248.1								
	•			C	ompensation Claims I	Processing	•							
USA Compensation Total	559,041	165.4	55.5%	84,543	596,402	238.5	276.2							
Eastern Area	109,835	165.0	55.2%	18,163	125,749	231.1	278.4							
Baltimore	7,264	168.7	53.2%	713	3,984	255.5	305.4							
Boston	6,476	170.6	57.0%	764	5,158	217.8	266.8							
Buffalo	6,696	199.5	66.6%	1,038	6,554	292.5	283.5							
Cleveland	13,952	157.6	50.1%	2,479	17,168	250.5	314.7							
Detroit	12,231	140.4	48.3%	2,260	15,695	230.7	293.8							
Hartford	4,107	144.5	57.5%	724	5,489	213.9	286.1							
Indianapolis	8,320	162.2	50.7%	1,386	8,704	247.0	300.1							
Manchester	2,054	169.7	58.6%	371	2,514	259.2	246.9							
New York	9,015	160.0	55.8%	1,134	8,420	256.0	329.3							
Newark	4,012	155.2	55.3%	785	5,047	245.7	288.3							
Philadelphia (Non-PMC)	17,324	173.4	58.6%	2,316	16,765	204.2	271.1							
Pittsburgh	6,309	177.8	60.2%	875	5,933	283.9	327.8							
Providence	4,363	115.7	31.9%	1,721	12,986	127.1	134.4							
Togus	5,701	214.8	74.2%	1,186	8,737	248.6	292.0							
White River J.	844	181.2	65.8%	207	1,386	197.4	253.0							
Wilmington	1,167	148.2	50.2%	204	1,209	251.0	307.5							
					Pension Claims Pro-	cessing								
USA Pension Total	20,637	61.5	10.5%	12,363	102,456	72.7	105.8							
Philadelphia PMC	7,985	77.4	18.2%	3,832	38,243	111.1	166.8							
Milwaukee PMC	4,924	47.2	5.5%	3,508	27,563	48.2	64.4							
St. Paul PMC	6,994	42.3	0.8%	4,760	34,504	54.2	68.3							
Other Pension	734	167.9	52.6%	263	2,146	174.8	154.5							
					<b>Quick Start Claims Pr</b>									
USA Quick Start Total	6,770	97.8	29.8%	1,845	13,678	154.3	158.3							
San Diego	2,664	80.0	19.3%	839	7,607	123.3	143.2							
Winston-Salem	3,384	101.3	33.8%	849	4,936	171.5	163.9							
Other Quick Start	722	147.1	50.3%	157	1,135	226.4	235.9							
				Bene	fits Delivery at Discha	rge Processing								
USA Benefits Deliery at Discharge Total	9,613	135.5	48.4%	1,936	18,873	177.8	198.8							
Winston-Salem	1,743	75.2	15.3%	761	6,654	87.1	117.5							
Salt Lake City	6,924	145.9	55.8%	909	6,855	235.9	273.4							
Other Benefits Delivery at Discharge	946	170.3	55.1%	266	5,364	238.6	204.3							

Compensation Entitle	ament			Pension I	Entitlement			Appeals, Burisls, Acr	crued
Measurement	Cisina Pending over 125 days Pending over Pending over days 125 days Measurement Pending over days 125 days		Measurement	Claim					
Original Entitlement - Veterans	185,745	106,155	57.15%	Original Entitlement	28,819	6,616	22.96%	Total Appeals Pending	27
EP 035 - Initial entitlement decisions for Voc Rehab	1,047	847	81%	EP 180 - Initial entitlement - Veteran	4,624	340	7.4%	Pending Notice of Disagreements	18
EP 010 - Initial entitlement for service-connected disability (s>8)	43,383	23,563	54.3%	EP 120 - Incressed entitlement and/or reconsideration	7,145	407	5.7%	Avg. Days Pending for Notice of Disagreements	
EP 110 - Initial entitlement for service-connected disability (<17)	141,315	81,745	57.8%	EP 190 - Initial entitlement - Survivor	17,050	5,809	34.4%	Pending Statement of Cases	24
Original Entitlement - Survivors <sup>2</sup>	7,216	1,484	20.57%	Pension Award Adjustments	67,781	20,994	31.0%	Pending Form 9s	61
EP 140 - Initial claims from surviving spouses, children or parents	6,709	1,045	15.0%	EP 135 - Hospitalization adjustment (non-rating)	209	153	73.2%	Avg. Days Pending for Form Ss	
EP 410 - Initial claims from children Veterans with Spins blids and/or birth defects	507	429	86.6%	EP 137 - Dependency	6,901	2,062	29.9%	Pending Remands Returned to the Regional Office	10
Supplemental Entitlement	370,418	202,541	54.68%	EP 150 - Income adjustments	28,683	11,660	40.7%	Avg. Days Pending for Remands at a Regional Office	
EP 020 - Increased evaluation and/or additional claimed conditions	366,305	201,327	55.0%	EP 155 - Annual eligibility verification reporting (EVRs)	3	3	100.0%	Pending Remands sent to the Appeals Management Center	10
EP 320 -Increased entitlement due to hospitalization or surgery	1,522	381	25.0%	EP 297 - Misc determinations	10,711	2,071	19.3%	Avg. Days Pending for Remands at the Appeals Management Center	
EP 420 - Spins bifids and/or birth defects reconsideration	192	157	81.8%	EP 607 - Due process	21,274	5,045	23.7%	Claims Ready for Travel Board	-
EP 681 - Reopened or new Agent Orange claims prior to	2,371	663	28.0%	Program Reviews	26,729	26,721	100.0%	Total Burials Pending	36
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	26,350	26,345	100.0%	Total Accrued Pending	10
EP 405 - Reopened or new Agent Orange claims After 9/01/10	23	11	47.8%	EP 695 - Cost of Living Adjustments	372	369	99.2%		
EP 409 - Agent Orange claims where an interim decision was provided	5	2	40.0%	EP 697 - Non-entitlement reviews	7	7	100.0%		
Award Adjustments	431,415	306,233	70.98%	Pension Other	6,576	2,724	41.4%		
EP 130 - Dependency	250,290	190,011	75.9%	EP 407 - Correspondence	4,942	2,165	43.8%		
EP 133 - Survivor restored entitlement	183	76	41.5%	EP 507 - Congressional correspondence	526	11	2.1%		
EP 135 - Hospitalization adjustment (non-rating)	209	153	73.2%	EP 937 - Internal quality reviews	1,108	548	49.5%		
EP 290 - Misc determinations	98,852	75,103	76.0%						
EP 450 - Spina bifida and/or birth defects adjustments	35	30	85.7%						
EP 310 -Future examination for disabilities	22,659	9,879	43.0%						
EP 600 - Due process	59,187	30,981	52.3%						
Program Reviews	65,272	53,620	82.1%						
EP 314 - Income verification for unemployability	89	87	97.8%						
EP 680 - Review of Hemodialysis related cases/conditions	48	36	75.0%						
EP 682 - Review of Radiation related cases/conditions	552	523	94.7%						
EP 684 - Review of Misc cases referred to central office	3,373	1,860	55.1%						
EP 685 - Review of effective date related to herbicide	76	70	92.1%						
exposure EP 690 - Cost of Living Adjustments (COLAs) and other	14,304	10,311	72.1%						
reviews EP 690 - Social Security number verification	46,830	40.733	87.0%						
Compensation Other	169,159	132,626	78.4%						
EP 173 - Pre-decisional hearings	109,159	2 371	71.2%						
EP 173 - Pre-decisional rearings EP 400 - Correspondence	105.238	88.885	73.2% 83.7%						
EP 500 - Congressional correspondence	2,005	1,350	67.7%						
EP 510 - Freedom of Information Act (FOIA) requests	31,570	18,610	58.9%						
EP 930 - Review, including quality assurance	25,411	20,914	82.3%						
EP 960 - Correction of errors	698	400	69.9%						

	REGIONAL OFFICE COMPENSATION INVENTORY																
	Non-R	sting		Entitionent		Aw	ard Adjustmen	Courses		Program Review	_		OBMI	Percent	Burial	Accrued	Appenis
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Claims Pendir
Gastern Area	251.972 61.579	221.1	563.37 108.69	218.186	55.1% 55.6%	421.41 77.32	306.222 53.271	71.0% 68.9%	65.273 9.430	53.62 7.90	82.1%	169.159	122.625	91.53	24.32 21.34	2.56	271.6
Saltimore Soston	7,974 5,460	463.7 379.4	10,23	6,666 2,870	65.2% 59.7%	9,97	7,363	83.0% 76.2%	1,126	1,00	89.3%	47,902 1,234	47,38 1.02	98.9%			17
Buttalo	3.279	2481	7.18	4.256	66.2%	4,78	3,274	68.5%	173	16	82.7%	450	321	72.3%			1.4
Cleveland Detroit	11,025	263.5	14,06 12,27	7,126 6,063	50.7% 49.4%	12,79	9,715	76.3%	1,464	1,311	89.8%	3,504 1,196 575	2,70	77.3% 57.7%		23- 123	10.9 5.7
Hardord	1.479	167.2	2.78	1.170	42.0%	2.36	1,192	50.3%	260	179	99.4%	579	430	75.3%		1 1	
Indianapolis Machanter	7,553	413.1	9,92	5,820 615	58.6%	9,29 1,53	6,536	79.9% 20.9%	1,396	1,11	80.0%	1,656	1,26	75.2%		154	40
New York		197.1	8,84		56.6%			54.2%	66 506	400	79.1%	935		66.6%			2.5
Newark Dhiladelphia	966 7,291	124.5	19.03	1,833	53.0% 55.3%	1,56	6,912	41.9% 78.6%	366 532	30 45	82.0% 77.8%	4,236	29 3,47	39.3N	21.30		2.0
Plesburgh Providence	4,225 875	394.5 179.1	6.51	4,009	61.6%			77.3% 19.9%	511	40	91.6% 87.6%	1,279	975	79.0%			
Toous		167.0	2,79	1,196	42.9% 26.1%	2,58	S14 591	35.9%	641	45	71.3%		1.02	21.4N 77.0N	1		7
White River Junction	506	336.5	120	353	56.3% 56.0%	70	462	65.6%	56	4	75.9%	104	21	75.0%			
SOUTHERN AREA	124,929	222.5	193,06	115,309	59.7%	149,64	111,300	74.9%	22,041	18,30	\$3.0%	40,513	28,613	70.61	17	750	99,5
Adanta Columbia	17,800	200.0	28,95 18,05	16,921 11,317	58.4% 62.7%	20,42	14,985	73.4% 68.8%	1,362	1,175	83.1%	7,490	5,13	68.5N	4	11	14.7
										20 99						11	
Jackson Louisville	3,961 7,452	306.1 422.1	9,00	6,336 6,433	70.4%	4,50	3,327	73.8%	1,096	100	87.2% 84.1%	1,825	1,49	91.6% 97.0%	2	21	2,5 4,6
Moragomery	9.680	330 /	13.30	7.900	59.2%	10.61	7,891	74.4%	4,850	4.03	83.0%	2.356	1.89	79.0%	1	160	10.7
Nashville Rosnoke	5,636 14,586	169:1	14,64	7,773	53.1% 58.6%	9,03	3,979	49.5% 78.0%	1,100	81 1,80 50	73.5% 84.1%	3,365 5,825	2,693 4,732	79.7%		140	5.5
San Juan St. Petersburg	3,166	271.0	4,69	2,702	57.6% 62.0%	3,98 22,38	2,707	67.9% 76.4%	260	186	92.2%	1,544	1,40	91.3%		120	4,1
Washington	136	329.5	24	131	53.5%	35	200	57.2%	116	111	95.7%	563	55	98.2%	1	120	
Hinston-Salem	32.490	264.6	21.74	18.006	56.8%	37.27	30.590	82.0%	5.401	4.77	88.2%	6.949	3.82	55.1%			10.3
									COMPE	NSATION IN	VENTOR	!Y					
	Non-R	ating		Entitionent		Aw	and Adjustment	Sarreet		Program Review			19/20	Success	Burial	Accrued	Appeals
	Claims Pending	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	65,840	268.5	129,66	62,746 5,856	48.5% 55.3%	82,09	50,579	81.6%	11,423	7,88	69.1% 70.2%	26,253 2,572	18,160	79.5%	2,58	922	76,7
Des Moines	2,351	192.7	2,46	1,575	45.5%	3,04	1,652	54.3%	16	10	68.7%	265	170	65.7%		-	12
Fargo Houston	12.736	251.1	26.21	14,396	43.9% 54.9%	15.11	10,200	67.5%	1,360	1,00	55.6% 74.2%	6.070	429	50.6% 70.6%	1	- 1	17.4
Lincoln	1,389	92.4	2.66	866	32.6%	1,98	404	20.4%	522		64.8%	1,036	600	66.3%			1.6
Little Rock Milesukee	4,920 2,499	181.6	6,21 7,85	3,243	52.1% 29.0%	6,02	4,493	74.5% 51.1%	1,480	1,10	79.5%	1,491	1,00	73.3% 36.0%	2.52	121	4.8 2.7
Muskogee New Orleans	5,405 6,796	207.6	9,50	4,240	64.2% 54.2%	6,91 8,22	3,575	51.7% 74.9%	202	49 22	54.4% 79.8%	2,216	1,82	92.4% 79.1%		26 26	2.6 5.2
														76.9%			
St. Louis St. Paul	4,720 1,800	198.3	10,90	5,761 3,650	52.8% 32.1%	6,47 2.99	3,694	54.9% 25.6%	1,580	1,13	71.9% 42.7%	2,845 746	2,06	72.2% 50.5%		22	5.5
Maco	14.349	240.2	25.69	12,579	48.9%	17.30	10,728	62.0%	1,554	1,20	77.3%	5.451	3.08	56.5%		54	182
MICHINA AREA	1,670	157.4	3.93 132.12	1867	68.0% \$4.2%	2.66	1,130	45.9% 73.8%	126 22,350	19.49	34.9% 87.1%	573 22.111	24.96	67.5% 75.4%	22	- 11	463
Abuquerque Anchorage	2,872	303.4 438.6	4,26 1,50	2,047	48.0%	3,64	2,463	67.6% 82.4%	1,500	136	73.3%	1,023	813	79.5% 93.1%			23
Spice	1,029	140.8	2,66	1,206	49.4%	1,53	465	30.4%	296	130	61.1%	591	311	53.4%			
Cheyenne	500 8.296	208.1	10.37	265 5.656	30.0% 64.0%	9.86	7.592	52.5% 77.0%	2.22	1,77	80.0% 79.9%	270 2,337	1,66	52.2% 71.4%	1	1 :	43
Pt. Harrison	1.472	261.7	1.12	296	26.3%	1.95	1,299	66.4%	442					50.9%			
Honolulu Los Angeles	1,601	198.4	4,34 19,72	2,470 9,780	56.8% 58.0%	2,08	1,142	54.9% 72.9%	1436	30 1,27 13	85.5%	733 2.550	1.92	91.4% 75.5%			53
Manila Oskinosi	722	100.2	1,66	10.991	29.8% 56.8%	95	213	25.1% 29.7%	180	13	66.7%	890 7.436	32 6.32	36.1%	16	- 6	13
Phoenix	8.486	307.1	9.79	4.766	48.7%	9.78	7,247	74.1%	854	1,39	86.9%	3.190	2.31	72.8%		10	5.7
Portland Reno	8,000 3,966	259.0	9,79	5,485 3,866	56.1% 62.8%	10,15	7,462	73.8% 81.7%	3,200	2,813	87.7% 79.5%	2,413	1,63	67.4% 73.5%		- 4	5.4 1.5
Salt Lake City	16.449	492.1	10,33	5.756	55.7%	19,24	15.257	83.6%	3.079	3.05	97.9%	1.237	940	76.7%			- 6
San Diego George	7,691	293.0	19,41	7,200	43.9%	9,80	6,154	62.7% 22.9%	1,792	1,59	89.2%	2,100 6,794	1,620	77.0% 76.6%		30	3.5
OTHER	12	228.4		11	81.2%		-	25.0%		-	50.0%	2,933	177	5.1%		1	19.2
						- ni	CIONA	LOF	FICE DEA	ISION INVEN	TORY						
	Non-R	ating	r —	Entidement			and Adjustment	LOF	FICE PER	Program Review	IUKI		Other		Burial	Accrued	Appeals
	Claims Pending	Aug Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125-days	Percent Pending over 125	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Pencent Pending over 125	Claims Pending	Claims Pending	Pending
USA	45.671	119.2	28.81	6.616	23.8%	68.51	20,934	days 20,675	26,720	26.72	100.0%	5.525	276	days 41.50	12.01	8.32	2,5
Philadelphia	21,066	196.1	13.63	5,063	27.1% 2.9%	21.30	12,310	29.3%	12.900	12.90	100.0%	4,305	1,6	27.6%	2,78	3.726	1 1
Mileaukee St. Paul	17,560	124.2	5,53 9,35	1.265	13.5%	12,91 23,48	917 7,266	6.3% 30.9%	1,896 11,600	1,89	99.9%	563 1,323	1,050	22.0% 79.7%	8,39	541 4,050	2
Other (in transit)	N/A	No.	- 20	130	44.7%	90	541	67.0%	42	- 411	99.1%	421	371	29.8%	10		