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Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 December 12, 2011 878,574 551,047 62.7%

Compensation and Pension Rating Bundle # Pending | # Pending | Over 125 | Over 125 | Over 125 | 844,683 | 530,051 | 62.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		804,492	516,485	64.2%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	423	61	14.4%
Initial entitlement for service-connected disability (=>8)	010	66,261	44,459	67.1%
Initial entitlement for service-connected disability (<=7)	110	213,602	135,868	63.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,632	4,776	37.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	123	43	35.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	462,184	295,219	63.9%
Increased entitlement due to hospitalization or surgery	320	2,472	707	28.6%
Spina bifida and/or birth defects reconsideration	420	47	28	59.6%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	999	836	83.7%
Nehmer review cases based upon new Agent Orange presumptives *	687	14,525	13,572	93.4%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	28,049	19,372	69.1%
Agent Orange claims where an interim decision was provided*	409	3,175	1,544	48.6%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

^{*}As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		187,715	69,734	37.1%
Dependency	130	85,236	31,166	36.6%
Survivor restored entitlement	133	16	8	50.0%
Hospitalization adjustment (non-rating)	135	193	86	44.6%
Misc determinations	290	52,441	28,042	53.5%
Spina bifida and/or birth defects adjustments	450	6	6	100.0%
Future examination for disabilities	310	11,997	3,794	31.6%
Due process	600	37,826	6,632	17.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		35,213	17,136	48.7%
Income verification for unemployability	314	2,246	145	6.5%
Review of Hemodialysis related cases/conditions	680	51	42	82.4%
Review of Radiation related cases/conditions	682	501	435	86.8%
Review of Misc cases referred to central office	684	37	30	81.1%
Review of effective date related to herbicide exposure	685	163	141	86.5%
Cost of Living Adjustments (COLAs) and other reviews	690	6,732	2,155	32.0%
Social Security number verification 69	90 Group	25,483	14,188	55.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		83,680	51,644	61.7%
Pre-decisional hearings	173	1,524	1,057	69.4%
Correspondence	400	38,704	25,213	65.1%
Congressional correspondence	500	775	207	26.7%
Freedom of Information Act (FOIA) requests	510	19,755	6,648	33.7%
Review, including quality assurance	930	22,622	18,317	81.0%
Correction of errors	960	300	202	67.3%
Combination of workload received from Veterans, survivors and internal	sources.			

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	74,082	34,562	46.7%
Increased entitlement and/or reconsideration 120	18,249	6,892	37.8%
Initial entitlement - Veteran 180	10,538	3,012	28.6%
Initial entitlement - Survivor	45,295	24,658	54.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,107	39,871	48.6%
Hospitalization adjustment (non-rating)	135	2,072	1,015	49.0%
Dependency	137	9,296	4,897	52.7%
Income adjustments	150	36,108	23,317	64.6%
Annual eligibility verification reporting (EVRs)	155	463	401	86.6%
Misc determinations	297	19,430	7,024	36.2%
Due process	607	14,738	3,217	21.8%
Involve the modification of benefits based upon income changes. Such pension activities can be considered annual and cyclical in nature.	award a	djustment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	17,693	262	1.5%
Income Verification Match 154	17,256	30	0.2%
Cost of Living Adjustments 696	33	24	72.7%
Non-entitlement reviews 697	404	208	51.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,090	2,787	54.8%
Correspondence	407	929	479	51.6%
Congressional correspondence	507	1,624	332	20.4%
Internal quality reviews	937	2,537	1,976	77.9%
Combination of workload received from Veterans, survivors and internal source	S.			

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Buriai	160	57,858

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided	165	8,120

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of December 12, 2011	NA	252,982

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	14,364
	All	123,558

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

December 12, 2011

	Claims Pending	Pending over 125 days	Percent Pending over 125 days		
USA	878,574	551,047	62.7%		

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

		Entitlement	*	Awa	ard Adjustm		Pr	ogram Revie			Other		Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending	
USA	804,492	516,485	64.2%	187,715	69,735	37.1%	35,213	17,136	48.7%	83,680	51,644	61.7%	27,900	1,068	247,369	
EASTERN AREA	165,515	110,865	67.0%	37,693	16,978	45.0%	7,241	3,867	53.4%	17,959	12,108	67.4%	17,289	96	40,779	
Baltimore	16,323	12,698	77.8%	3,273	1,778	54.3%	328	255	77.7%	1,272	967	76.0%	2	3	2,867	
Boston	8,589	5,517	64.2%	1,549	473	30.5%	445	100	22.5%	969	700	72.2%	1	-	4,042	
Buffalo	7,513	4,356	58.0%	3,271	1,287	39.3%	175	96	54.9%	672	418	62.2%	3	1	745	
Cleveland	23,195	14,617	63.0%	5,211	2,041	39.2%	1,014	700	69.0%	3,197	1,676	52.4%	3	33	6,353	
Detroit	19,410	12,503	64.4%	4,279	1,631	38.1%	374	250	66.8%	2,632	1,803	68.5%	2	34	5,834	
Hartford	4,107	2,461	59.9%	803	226	28.1%	443	270	60.9%	354	253	71.5%	1	-	881	
Indianapolis	20,811	15,865	76.2%	3,821	2,160	56.5%	381	321	84.3%	2,499	1,867	74.7%	1	21	4,291	
Manchester	2,079	1,194	57.4%	735	221	30.1%	129	8	6.2%	219	144	65.8%	-	-	787	
New York	15,349	11,635	75.8%	3,196	1,222	38.2%	155	11	7.1%	995	818	82.2%	1	1	3,866	
Newark	4,601	2,579	56.1%	1,213	544	44.8%	130	122	93.8%	546	313	57.3%	-	1	1,959	
Philadelphia	25,486	16,437	64.5%	4,315	2,459	57.0%	2,425	1,044	43.1%	2,130	1,585	74.4%	17,275	-	3,439	
Pittsburgh	9,508	6,407	67.4%	2,793	1,459	52.2%	388	289	74.5%	1,339	875	65.3%	-	2	3,043	
Providence	3,406	1,758	51.6%	696	173	24.9%	366	162	44.3%	442	274	62.0%	-	-	1,066	
Togus	2,725	1,465	53.8%	1,849	1,032	55.8%	427	223	52.2%	362	210	58.0%	-	-	719	
White River J.	1,103	684	62.0%	292	101	34.6%	54	11	20.4%	126	91	72.2%	-	-	383	
Wilmington	1,310	689	52.6%	397	171	43.1%	7	5	71.4%	205	114	55.6%	-	-	504	
SOUTHERN AREA	244,999	150,338	61.4%	61,058	19,801	32.4%	10,313	5,301	51.4%	24,624	13,591	55.2%	52	154	77,442	
Atlanta	32,467	20,942	64.5%	7,183	2,310	32.2%	301	202	67.1%	5,234	2,910	55.6%	-	-	10,217	
Columbia	21,653	12,482	57.6%	4,132	589	14.3%	741	76	10.3%	1,288	859	66.7%	3	3	4,445	
Huntington	7,832	5,172	66.0%	957	247	25.8%	237	136	57.4%	1,066	629	59.0%	2	3	2,852	
Jackson	10,342	6,976	67.5%	2,022	447	22.1%	735	493	67.1%	846	584	69.0%	14	19	3,989	
Louisville	9,848	5,139	52.2%	4,022	1,249	31.1%	1,380	667	48.3%	1,084	602	55.5%	11	14	2,563	
Montgomery	14,212	7,467	52.5%	4,777	1,363	28.5%	775	424	54.7%	1,528	734	48.0%	2	31	9,576	
Nashville	12,842	5,381	41.9%	3,807	514	13.5%	576	191	33.2%	2,112	801	37.9%	1	30	5,713	
Roanoke	26,021	17,987	69.1%	6,370	2,590	40.7%	499	232	46.5%	2,084	1,086	52.1%	2	5	6,923	
San Juan	5,380	2,795	52.0%	1,789	323	18.1%	95	68	71.6%	494	381	77.1%	4	2	4,422	
St. Petersburg	47,455	28,906	60.9%	8,707	2,251	25.9%	745	367	49.3%	5,368	2,939	54.8%	9	44	18,419	
Washington	99	31	31.3%	83	66	79.5%	36	36	100.0%	15	10	66.7%	-	-	6	
Winston-Salem	56,848	37,060	65.2%	17,209	7,852	45.6%	4,193	2,409	57.5%	3,505	2,056	58.7%	4	3	8,317	

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Δw	ard Adjustm	ant	Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	197,152	123,905	62.8%	44,837	16,557	36.9%	8,628	2,710	31.4%	21,038	13,189	62.7%	9,969	388	60,473
Chicago	20,741	15,805	76.2%	3,660	2,176	59.5%	740	547	73.9%	2,956	2,245	75.9%	4	46	6,225
Des Moines	6,810	3,614	53.1%	2,171	981	45.2%	202	147	72.8%	687	466	67.8%	-	1	1,900
Fargo	1,430	571	39.9%	271	43	15.9%	87	9	10.3%	176	95	54.0%	-	-	282
Houston	35,467	24,303	68.5%	14,161	7,487	52.9%	1,069	707	66.1%	4,127	2,598	63.0%	3	5	14,142
Lincoln	2,679	487	18.2%	540	27	5.0%	169	34	20.1%	443	80	18.1%	-	-	1,569
Little Rock	7,715	4,532	58.7%	3,117	817	26.2%	1,239	257	20.7%	1,458	841	57.7%	-	10	4,301
Milwaukee	11,681	4,883	41.8%	2,005	126	6.3%	464	17	3.7%	893	329	36.8%	7,408	-	2,486
Muskogee	13,679	7,622	55.7%	3,396	673	19.8%	1,501	257	17.1%	1,242	848	68.3%	8	3	3,445
New Orleans	11,648	6,838	58.7%	2,866	1,150	40.1%	366	205	56.0%	1,436	996	69.4%	1	28	5,119
Sioux Falls	1,092	285	26.1%	296	21	7.1%	227	17	7.5%	183	72	39.3%	-	3	252
St. Louis	17,333	11,087	64.0%	3,444	1,657	48.1%	460	251	54.6%	1,585	964	60.8%	1	19	6,658
St. Paul	10,742	2,612	24.3%	1,749	115	6.6%	1,321	44	3.3%	597	291	48.7%	2,348	-	1,648
Waco	51,220	38,736	75.6%	6,001	1,137	18.9%	764	207	27.1%	4,748	3,062	64.5%	196	273	11,611
Wichita	4,915	2,530	51.5%	1,160	147	12.7%	19	11	57.9%	507	302	59.6%	-	-	835
WESTERN AREA	196,823	129,878	66.0%	44,082	16,389	37.2%	8,972	5,258	58.6%	20,019	12,736	63.6%	588	429	48,012
Albuquerque	4,824	2,511	52.1%	980	212	21.6%	55	29	52.7%	552	318	57.6%	-	-	2,150
Anchorage	1,658	838	50.5%	1,271	675	53.1%	537	208	38.7%	299	207	69.2%	-	-	168
Boise	2,185	820	37.5%	1,000	191	19.1%	101	28	27.7%	378	143	37.8%	-	-	858
Denver	10,241	5,297	51.7%	2,950	625	21.2%	445	127	28.5%	704	362	51.4%	2	3	3,941
Cheyenne	999	425	42.5%	600	384	64.0%	32	13	40.6%	272	147	54.0%	-	-	336
Fort Harrison	1,248	237	19.0%	474	53	11.2%	170	12	7.1%	212	55	25.9%	-	2	361
Honolulu	5,151	3,455	67.1%	737	168	22.8%	85	40	47.1%	814	674	82.8%	1	1	732
Los Angeles	22,281	16,065	72.1%	5,064	1,685	33.3%	2,300	1,424	61.9%	1,595	1,131	70.9%	-	1	6,775
Manila	3,328	1,375	41.3%	1,184	385	32.5%	138	54	39.1%	1,357	680	50.1%	237	41	2,205
Oakland	31,306	22,813	72.9%	6,174	2,591	42.0%	563	242	43.0%	3,578	2,753	76.9%	4	2	7,117
Phoenix	21,087	15,736	74.6%	3,093	690	22.3%	757	565	74.6%	2,404	1,500	62.4%	-	1	5,096
Portland	12,644	7,555	59.8%	3,802	2,042	53.7%	643	271	42.1%	1,612	833	51.7%	3	8	5,078
Reno	7,613	5,279	69.3%	1,422	498	35.0%	87	41	47.1%	793	554	69.9%	-	-	1,026
Salt Lake City	14,227	6,783	47.7%	4,713	1,600	33.9%	1,390	1,225	88.1%	1,548	974	62.9%	-	-	1,966
San Diego	29,201	18,156	62.2%	2,525	430	17.0%	704	378	53.7%	1,161	627	54.0%	1	1	4,246
Seattle	28,830	22,533	78.2%	8,093	4,160	51.4%	965	601	62.3%	2,740	1,778	64.9%	340	369	5,957
Other	3	1,499	49966.7%	45	10	22.2%	59	-	-	40	20	50.0%	2	1	20,663

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

		Entitlement		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,082	34,562	46.7%	82,107	39,871	48.6%	17,693	262	1.5%	5,090	2,787	54.8%	29,958	7,052	2,777
Philadelphia	33,308	18,217	54.7%	38,744	21,296	55.0%	6,650	18	0.3%	2,346	921	39.3%	5,902	3,356	1,090
Milwaukee	19,544	7,219	36.9%	15,026	3,127	20.8%	3,828	13	0.3%	526	276	52.5%	1,631	1,405	634
St. Paul	20,829	9,001	43.2%	27,764	15,145	54.5%	7,139	215	3.0%	1,976	1,401	70.9%	22,299	2,291	1,053
Other (in transit)	401	125	31.2%	573	303	52.9%	76	16	21.1%	242	189	78.1%	126	N/A	N/A

EDUCATION INVENTORY

		Chapter 33 C	laims Pendin	g	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	14,364	15,153	(789)	-5.2%	123,558	115,588	7,970	6.9%			
Buffalo	5,329	5,568	(239)	-4.3%	35,616	39,236	(3,620)	-9.2%			
Atlanta	2,341	2,402	(61)	-2.5%	22,692	16,247	6,445	39.7%			
St Louis	3,228	3,845	(617)	-16.0%	25,682	23,457	2,225	9.5%			
Muskogee	3,466	3,338	128	3.8%	39,568	36,648	2,920	8.0%			

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.