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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
November 15, 2010	744,367	235,650	31.7%

Compensation and Pension Rating Bundle #Pending Over 125 Over 125 719,189 223,816 31.1%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		682,083	214,152	31.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	464	61	13.1%
Initial entitlement for service-connected disability (=>8)	010	37,217	16,421	44.1%
Initial entitlement for service-connected disability (<=7)	110	140,000	54,123	38.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,996	4,774	39.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	118	12	10.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	345,792	138,411	40.0%
Increased entitlement due to hospitalization or surgery	320	1,984	341	17.2%
Spina bifida and/or birth defects reconsideration	420	29	9	31.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	52,582	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives*	687	82,992	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	8,909	0	0.0%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

^{*}As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		104,893	26,512	25.3%
Dependency	130	52,442	10,566	20.1%
Survivor restored entitlement	133	12	4	33.3%
Hospitalization adjustment (non-rating)	135	198	88	44.4%
Misc determinations	290	26,601	10,220	38.4%
Spina bifida and/or birth defects adjustments	450	3	2	66.7%
Future examination for disabilities	310	5,979	1,972	33.0%
Due process	600	19,658	3,660	18.6%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

EP	•	# Pending	# Pending Over 125	% Over 125
Program Reviews *		20,670	8,702	42.1%
Income verification for unemployability 314	4	278	277	99.6%
Review of Hemodialysis related cases/conditions * 680	0	333	162	48.6%
Review of Radiation related cases/conditions 682	2	625	543	86.9%
Review of Misc cases referred to central office 684	4	57	51	89.5%
Review of effective date related to herbicide exposure 685	5	4	4	100.0%
Cost of Living Adjustments (COLAs) and other reviews 690	0	4,582	1,524	33.3%
Social Security number verification 690 G	roup	14,791	6,141	41.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Revised to more accurately categorize the Agent Orange presumptive workload.

	EP	# Pending	# Pending Over 125	% Over 125
Other *		51,785	21,514	41.5%
Pre-decisional hearings	173	1,368	892	65.2%
Correspondence	400	14,263	2,054	14.4%
Congressional correspondence	500	393	76	19.3%
Freedom of Information Act (FOIA) requests	510	19,581	6,857	35.0%
Review, including quality assurance	930	15,877	11,499	72.4%
Correction of errors	960	303	136	44.9%
Combination of workload received from Veterans, survivors and internal sources.				

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² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	62,284	21,498	34.5%
Increased entitlement and/or reconsideration 120	19,213	5,034	26.2%
Initial entitlement - Veteran 180	12,525	2,740	21.9%
Initial entitlement - Survivor	30,546	13,724	44.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		71,959	31,212	43.4%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,276	399	31.3%
Dependency	137	7,491	3,249	43.4%
Income adjustments	150	27,579	14,146	51.3%
Annual eligibility verification reporting (EVRs)	155	4,933	4,737	96.0%
Misc determinations	297	12,176	3,590	29.5%
Due process	607	18,504	5,091	27.5%
Involve the modification of benefits based upon income changes. Such pe activities can be considered annual and cyclical in nature.	ension award ad	justment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	9,411	8,631	91.7%
Income Verification Match 154	7,914	7,913	100.0%
Cost of Living Adjustments 696	37	17	45.9%
Non-entitlement reviews 697	1,460	701	48.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,962	2,318	58.5%
Correspondence	407	1,600	1,040	65.0%
Congressional correspondence	507	363	21	5.8%
Internal quality reviews	937	1,999	1,257	62.9%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Buria	160	25,278

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
71001404	165	3,661

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of November 15, 2010	NA	216,838

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Type	# Pending
	Ch 33	12,084
	All	102,638

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

COMPENSATION AND PENSION INVENTORY

November 15, 2010

	Entitlement							
	Claims Pending	Pending over 125 days	Percent Pending over 125 days					
USA	744,367	235,650	31.7%					

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *		Award Adjustment		Pro	gram Revie	w *	Other			Burial	Accrued	Appeals		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	682,083	214,152	31.4%	104,893	26,512	25.3%	20,670	8,702	42.1%	51,785	21,514	41.5%	13,033	818	213,250
EASTERN AREA	138,735	51,797	37.3%	20,645	6,408	31.0%	5,445	2,348	43.1%	10,702	4,437	41.5%	2,872	143	36,541
Baltimore	12,256	6,972	56.9%	2,814	1,193	42.4%	210	137	65.2%	1,035	674	65.1%	185	12	2,685
Boston	6,842	2,899	42.4%	1,312	401	30.6%	574	411	71.6%	459	282	61.4%	505	7	2,963
Buffalo	6,337	2,460	38.8%	1,287	474	36.8%	134	79	59.0%	324	161	49.7%	273	11	769
Cleveland	17,681	5,317	30.1%	1,762	313	17.8%	470	112	23.8%	1,723	483	28.0%	182	15	6,252
Detroit	17,586	8,824	50.2%	2,214	521	23.5%	200	104	52.0%	1,700	473	27.8%	218	19	4,838
Hartford	2,181	239	11.0%	491	50	10.2%	110	25	22.7%	144	40	27.8%	30	3	918
Indianapolis	14,799	6,532	44.1%	1,609	363	22.6%	277	177	63.9%	1,480	662	44.7%	218	18	4,087
Manchester	1,917	643	33.5%	456	89	19.5%	32	21	65.6%	158	39	24.7%	58	4	693
New York	11,569	5,343	46.2%	2,193	567	25.9%	244	164	67.2%	637	437	68.6%	149	13	3,254
Newark	4,665	1,316	28.2%	667	131	19.6%	201	59	29.4%	377	109	28.9%	78	7	1,626
Philadelphia	20,320	5,657	27.8%	1,678	361	21.5%	1,977	423	21.4%	826	429	51.9%	253	-	3,622
Pittsburgh	7,013	2,701	38.5%	2,562	1,509	58.9%	611	488	79.9%	851	313	36.8%	360	29	2,208
Providence	2,394	583	24.4%	275	41	14.9%	79	4	5.1%	217	52	24.0%	46	2	1,249
Togus	10,839	1,434	13.2%	910	279	30.7%	287	115	40.1%	582	226	38.8%	257	1	659
White River J.	1,068	496	46.4%	174	58	33.3%	12	11	91.7%	75	33	44.0%	29	1	305
Wilmington	1,268	381	30.0%	241	58	24.1%	27	18	66.7%	114	24	21.1%	31	1	413
SOUTHERN AREA	210,511	66,955	31.8%	35,340	7,751	21.9%	6,754	3,754	55.6%	18,249	7,719	42.3%	2,521	250	62,459
Atlanta	25,992	10,415	40.1%	3,530	645	18.3%	536	327	61.0%	3,610	1,904	52.7%	266	31	7,958
Columbia	19,717	5,317	27.0%	2,133	374	17.5%	363	202	55.6%	705	318	45.1%	104	30	4,347
Huntington	11,685	1,212	10.4%	1,014	252	24.9%	119	63	52.9%	677	219	32.3%	102	7	2,306
Jackson	8,714	3,850	44.2%	1,822	476	26.1%	821	603	73.4%	486	197	40.5%	269	13	3,265
Louisville	6,417	1,228	19.1%	1,847	317	17.2%	537	297	55.3%	302	120	39.7%	169	5	1,510
Montgomery	13,595	5,342	39.3%	3,714	815	21.9%	1,723	1,091	63.3%	1,281	762	59.5%	269	33	9,153
Nashville	11,460	1,843	16.1%	1,364	183	13.4%	268	91	34.0%	1,052	184	17.5%	59	6	4,637
Roanoke	20,952	5,805	27.7%	2,639	266	10.1%	711	138	19.4%	958	297	31.0%	92	13	5,576
San Juan	5,069	2,158	42.6%	1,005	174	17.3%	49	31	63.3%	559	341	61.0%	227	15	3,978
St. Petersburg	45,067	12,643	28.1%	6,746	1,293	19.2%	1,352	858	63.5%	6,739	3,021	44.8%	737	73	13,140
Washington	67	9	13.4%	10	1	10.0%	2	2	100.0%	5	5	100.0%	12	-	2
Winston-Salem	41,776	17,133	41.0%	9,516	2,955	31.1%	273	51	18.7%	1,875	351	18.7%	215	24	6,587

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

						OOM							Burial		
	Entitlement *			Awa	ard Adjustm		Program Review *				Other			Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	173,862	48,028	27.6%	23,018	4,642	20.2%	3,754	1,204	32.1%	11,874	4,860	40.9%	5,611	197	51,482
Chicago	14,066	5,732	40.8%	1,795	475	26.5%	702	347	49.4%	1,240	704	56.8%	285	13	6,298
Des Moines	4,879	1,430	29.3%	646	118	18.3%	107	33	30.8%	446	120	26.9%	38	7	1,720
Fargo	1,627	200	12.3%	194	13	6.7%	57	4	7.0%	119	16	13.4%	23	1	347
Houston	31,600	13,184	41.7%	7,185	2,325	32.4%	338	187	55.3%	2,717	1,509	55.5%	438	22	12,432
Lincoln	9,143	494	5.4%	550	33	6.0%	159	8	5.0%	649	168	25.9%	22	16	1,365
Little Rock	7,188	2,120	29.5%	1,609	334	20.8%	316	154	48.7%	1,038	467	45.0%	211	9	2,951
Milwaukee	11,917	3,759	31.5%	939	76	8.1%	159	7	4.4%	1,014	140	13.8%	3,810	-	2,148
Muskogee	15,930	2,608	16.4%	1,708	132	7.7%	640	103	16.1%	751	194	25.8%	15	9	3,204
New Orleans	8,234	2,250	27.3%	1,115	141	12.6%	166	11	6.6%	274	110	40.1%	103	4	3,720
Sioux Falls	1,266	160	12.6%	238	38	16.0%	102	26	25.5%	167	28	16.8%	7	2	226
St. Louis	14,739	3,054	20.7%	1,890	503	26.6%	328	140	42.7%	802	333	41.5%	267	20	4,848
St. Paul	9,903	1,359	13.7%	1,085	38	3.5%	86	45	52.3%	527	183	34.7%	52	-	1,244
Waco	38,606	9,855	25.5%	3,564	336	9.4%	504	64	12.7%	1,836	758	41.3%	332	93	10,182
Wichita	4,764	1,823	38.3%	500	80	16.0%	90	75	83.3%	294	130	44.2%	8	1	797
WESTERN AREA	158,967	47,372	29.8%	25,878	7,711	29.8%	4,717	1,396	29.6%	10,925	4,482	41.0%	2,025	227	41,431
Albuquerque	4,253	1,489	35.0%	529	52	9.8%	133	51	38.3%	439	155	35.3%	75	3	1,976
Anchorage	1,338	434	32.4%	233	50	21.5%	34	9	26.5%	143	101	70.6%	10	2	225
Boise	2,087	349	16.7%	528	63	11.9%	111	27	24.3%	204	45	22.1%	41	10	681
Denver	8,604	2,198	25.5%	1,807	248	13.7%	304	130	42.8%	414	89	21.5%	127	13	3,195
Cheyenne	1,072	286	26.7%	226	63	27.9%	87	75	86.2%	173	47	27.2%	36	2	210
Fort Harrison	1,578	197	12.5%	321	20	6.2%	101	7	6.9%	251	15	6.0%	23	10	280
Honolulu	4,505	2,225	49.4%	478	92	19.2%	88	50	56.8%	520	336	64.6%	37	1	713
Los Angeles	13,237	5,513	41.6%	2,423	778	32.1%	239	69	28.9%	1,184	767	64.8%	140	9	6,413
Manila	1,432	373	26.0%	2,407	1,488	61.8%	53	37	69.8%	668	330	49.4%	276	75	2,492
Oakland	20,025	8,366	41.8%	3,323	974	29.3%	680	279	41.0%	1,581	964	61.0%	337	26	6,052
Phoenix	18,507	4,928	26.6%	1,287	84	6.5%	415	62	14.9%	984	302	30.7%	89	16	3,838
Portland	8,917	2,424	27.2%	2,434	644	26.5%	640	141	22.0%	945	282	29.8%	148	22	4,293
Reno	6,244	2,812	45.0%	889	180	20.2%	112	46	41.1%	269	89	33.1%	40	6	1,026
Salt Lake City	7,511	1,318	17.5%	1,360	188	13.8%	638	12	1.9%	1,059	237	22.4%	20	1	1,750
San Diego	26,370	8,162	31.0%	1,906	194	10.2%	704	192	27.3%	837	264	31.5%	30	1	3,406
Seattle	33,287	6,298	18.9%	5,727	2,593	45.3%	378	209	55.3%	1,254	459	36.6%	596	30	4,881
Other	8	-	0.0%	12	-	0.0%	-	-		35	16	45.7%	4	1	21,337

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

Monday Morning Workload Report

PENSION INVENTORY

Entitlement				Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	62,284	21,498	34.5%	71,959	31,212	43.4%	9,411	8,631	91.7%	3,962	2,318	58.5%	12,247	2,843	2,774
Philadelphia	23,028	8,639	37.5%	35,914	19,608	54.6%	645	524	81.2%	1,361	720	52.9%	7,099	1,974	730
Milwaukee	15,360	5,707	37.2%	15,838	5,425	34.3%	2,200	2,184	99.3%	587	297	50.6%	1,035	408	1,014
St. Paul	14,023	5,136	36.6%	19,550	5,915	30.3%	6,507	5,865	90.1%	1,397	955	68.4%	4,045	461	1,030
Other (in transit)	9,873	2,016	20.4%	657	264	40.2%	59	58	98.3%	617	346	56.1%	68	N/A	N/A

EDUCATION INVENTORY

	С	hapter 33 Cla	aims Pendir	ng	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week Change		Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	12,084	13,145	(1,061)	-8.1%	102,638	113,646	(11,008)	-9.7%				
Buffalo	3,177	3,820	(643)	-16.8%	24,656	28,037	(3,381)	-12.1%				
Atlanta	2,187	2,317	(130)	-5.6%	20,325	22,242	(1,917)	-8.6%				
St Louis	3,510	3,315	195	5.9%	32,219	34,942	(2,723)	-7.8%				
Muskogee	3,210	3,693	(483)	-13.1%	25,438	28,425	(2,987)	-10.5%				
*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including												

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

Chapter 33 claims.