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# Veterans-For-Change

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### Note:

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
September 26, 2011	849,709	508,766	59.9%

# Compensation and Pension Rating Bundle #Pending Over 125 816,489 491,470 60.2%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		776,261	477,595	61.5%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	810	195	24.1%
Initial entitlement for service-connected disability (=>8)	010	58,144	36,725	63.2%
Initial entitlement for service-connected disability (<=7)	110	199,766	120,532	60.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	11,403	4,152	36.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	166	28	16.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	443,292	273,294	61.7%
Increased entitlement due to hospitalization or surgery	320	2,278	776	34.1%
Spina bifida and/or birth defects reconsideration	420	67	16	23.9%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	1,090	1,062	97.4%
Nehmer review cases based upon new Agent Orange presumptives*	687	23,102	21,677	93.8%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	32,788	17,817	54.3%
Agent Orange claims where an interim decision was provided*	409	3,355	1,321	39.4%

First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>\*</sup>As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		173,529	55,772	32.1%
Dependency	130	72,196	19,963	27.7%
Survivor restored entitlement	133	13	10	76.9%
Hospitalization adjustment (non-rating)	135	174	73	42.0%
Misc determinations	290	54,907	27,186	49.5%
Spina bifida and/or birth defects adjustments	450	7	2	28.6%
Future examination for disabilities	310	10,020	3,635	36.3%
Due process	600	36,212	4,903	13.5%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		30,054	15,075	50.2%
Income verification for unemployability	314	155	155	100.0%
Review of Hemodialysis related cases/conditions	680	59	50	84.7%
Review of Radiation related cases/conditions	682	501	433	86.4%
Review of Misc cases referred to central office	684	35	28	80.0%
Review of effective date related to herbicide exposure	685	178	148	83.1%
Cost of Living Adjustments (COLAs) and other reviews	690	5,917	2,070	35.0%
Social Security number verification	690 Group	23,209	12,191	52.5%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		85,794	46,928	54.7%
Pre-decisional hearings	173	1,494	1,002	67.1%
Correspondence	400	42,622	22,697	53.3%
Congressional correspondence	500	1,010	217	21.5%
Freedom of Information Act (FOIA) requests	510	19,227	5,754	29.9%
Review, including quality assurance	930	21,147	17,083	80.8%
Correction of errors	960	294	175	59.5%
Combination of workload received from Veterans, survivors and internal source	es.	•		

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<sup>&</sup>lt;sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>\*</sup>As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

#### **Pension**

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	73,448	31,171	42.4%
Increased entitlement and/or reconsideration 120	19,394	7,399	38.2%
Initial entitlement - Veteran 180	11,857	3,080	26.0%
Initial entitlement - Survivor	42,197	20,692	49.0%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		89,996	43,420	48.2%
Hospitalization adjustment (non-rating)	135	1,850	739	39.9%
Dependency	137	9,387	4,504	48.0%
Income adjustments	150	41,193	26,210	63.6%
Annual eligibility verification reporting (EVRs)	155	5,083	4,647	91.4%
Misc determinations	297	17,367	4,395	25.3%
Due process	607	15,116	2,925	19.4%
Involve the modification of benefits based upon income changes. Such activities can be considered annual and cyclical in nature.	pension award ad	justment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	669	419	62.6%
Income Verification Match 154	204	200	98.0%
Cost of Living Adjustments 696	58	18	31.0%
Non-entitlement reviews 697	407	201	49.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		4,093	2,139	52.3%
Correspondence	407	596	392	65.8%
Congressional correspondence	507	1,196	89	7.4%
Internal quality reviews	937	2,301	1,658	72.1%
Combination of workload received from Veterans, survivors and internal sources.				

#### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Bullal	160	54,502

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided	165	6,693

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of September 26, 2011	NA	247,780

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Туре	# Pending
	Ch 33	21,090
	All	124,833

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

# COMPENSATION AND PENSION INVENTORY

September 24, 2011

		Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	849,709	508,766	59.9%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

### **COMPENSATION INVENTORY**

Ī	Entitlement *		Award Adjustment		Program Review			Other			Burial	Accrued	Appeals		
	Claims Pending	Pending	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	776,261	477,595	61.5%	173,529	55,773	32.1%	30,054	15,075	50.2%	85,794	46,928	54.7%	24,385	581	244,885
EASTERN AREA	158,877	101,988	64.2%	35,493	13,774	38.8%	6,438	3,972	61.7%	18,747	10,923	58.3%	18,366	65	40,584
Baltimore	15,218	11,154	73.3%	3,088	1,494	48.4%	404	283	70.0%	1,205	853	70.8%	3	-	2,859
Boston	7,789	4,781	61.4%	1,379	235	17.0%	183	78	42.6%	923	601	65.1%	1	-	3,911
Buffalo	6,922	3,761	54.3%	3,565	1,328	37.3%	146	118	80.8%	721	388	53.8%	3	1	722
Cleveland	21,762	13,067	60.0%	4,456	1,657	37.2%	820	620	75.6%	3,238	1,368	42.2%	2	22	6,253
Detroit	18,665	11,781	63.1%	3,857	1,272	33.0%	442	325	73.5%	2,689	1,349	50.2%	2	22	5,874
Hartford	3,585	1,704	47.5%	1,111	121	10.9%	395	189	47.8%	382	218	57.1%	-	-	883
Indianapolis	20,014	14,631	73.1%	3,422	1,641	48.0%	364	294	80.8%	2,707	1,829	67.6%	-	17	4,280
Manchester	2,005	1,130	56.4%	731	283	38.7%	25	13	52.0%	244	139	57.0%	-	-	790
New York	14,468	10,739	74.2%	2,807	721	25.7%	89	12	13.5%	1,169	867	74.2%	1	-	3,923
Newark	4,478	2,344	52.3%	1,235	488	39.5%	137	132	96.4%	534	245	45.9%	2	1	1,944
Philadelphia	25,130	15,617	62.1%	3,964	1,934	48.8%	1,912	953	49.8%	1,993	1,381	69.3%	18,351	-	3,407
Pittsburgh	9,048	5,639	62.3%	2,441	1,236	50.6%	590	488	82.7%	1,389	759	54.6%	1	1	3,080
Providence	3,133	1,574	50.2%	717	148	20.6%	331	158	47.7%	574	326	56.8%	-	-	1,103
Togus	4,281	2,828	66.1%	1,992	952	47.8%	559	296	53.0%	669	425	63.5%	-	1	710
White River J.	1,135	669	58.9%	283	91	32.2%	18	7	38.9%	130	78	60.0%	-	-	364
Wilmington	1,244	569	45.7%	445	173	38.9%	23	6	26.1%	180	97	53.9%	-	-	481
SOUTHERN AREA	237,691	140,250	59.0%	53,405	14,763	27.6%	9,256	4,087	44.2%	26,200	13,274	50.7%	42	108	76,423
Atlanta	32,471	20,950	64.5%	6,344	1,797	28.3%	337	209	62.0%	5,280	2,620	49.6%	1	-	10,000
Columbia	21,250	12,262	57.7%	3,752	728	19.4%	429	113	26.3%	1,198	852	71.1%	2	3	4,320
Huntington	8,956	5,942	66.3%	1,340	333	24.9%	236	119	50.4%	1,271	906	71.3%	-	4	2,855
Jackson	9,681	6,302	65.1%	2,231	547	24.5%	707	495	70.0%	899	611	68.0%	15	16	3,986
Louisville	9,117	4,294	47.1%	3,377	892	26.4%	970	459	47.3%	1,205	502	41.7%	6	9	2,461
Montgomery	13,299	6,466	48.6%	4,709	1,112	23.6%	831	374	45.0%	1,442	653	45.3%	2	17	9,339
Nashville	12,481	4,580	36.7%	3,444	433	12.6%	473	121	25.6%	2,202	644	29.2%	2	19	5,754
Roanoke	25,848	17,103	66.2%	5,912	1,334	22.6%	947	412	43.5%	2,281	1,331	58.4%	1	4	7,246
San Juan	5,078	2,833	55.8%	1,304	248	19.0%	70	45	64.3%	533	393	73.7%	2	1	4,360
St. Petersburg	47,172	27,805	58.9%	7,871	1,888	24.0%	809	465	57.5%	6,378	3,032	47.5%	7	33	17,812
Washington	53	14	26.4%	94	49	52.1%	46	46	100.0%	10	9	90.0%	-	-	16
Winston-Salem	52,285	31,699	60.6%	13,027	5,402	41.5%	3,401	1,229	36.1%	3,501	1,721	49.2%	4	2	8,274

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

·								Program Business Office							
		Entitlement	*	Awa	ard Adjustm		Pr	ogram Revie			Other	_	Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	190,166	114,896	60.4%	44,359	14,619	33.0%	6,356	2,475	38.9%	21,082	11,533	54.7%	5,545	286	59,517
Chicago	19,752	14,015	71.0%	3,760	1,880	50.0%	759	538	70.9%	2,627	1,629	62.0%	1	28	6,358
Des Moines	5,869	3,286	56.0%	2,198	881	40.1%	242	173	71.5%	764	455	59.6%	-	1	1,877
Fargo	1,530	648	42.4%	489	42	8.6%	62	17	27.4%	209	123	58.9%	1	-	283
Houston	33,141	21,899	66.1%	13,114	6,895	52.6%	971	514	52.9%	3,876	2,331	60.1%	3	3	14,216
Lincoln	3,392	690	20.3%	617	21	3.4%	253	20	7.9%	491	99	20.2%	-	-	1,507
Little Rock	7,387	4,151	56.2%	3,118	832	26.7%	1,142	235	20.6%	1,460	717	49.1%	-	8	4,175
Milwaukee	12,386	5,335	43.1%	2,276	166	7.3%	167	24	14.4%	1,396	446	31.9%	5,151	-	2,376
Muskogee	13,122	6,978	53.2%	4,007	701	17.5%	1,344	314	23.4%	1,234	709	57.5%	3	2	3,390
New Orleans	10,629	5,762	54.2%	2,228	806	36.2%	215	172	80.0%	1,326	795	60.0%	1	11	4,987
Sioux Falls	1,130	256	22.7%	408	23	5.6%	135	14	10.4%	210	52	24.8%	-	3	266
St. Louis	16,843	10,170	60.4%	3,432	1,328	38.7%	378	260	68.8%	1,714	956	55.8%	-	6	6,606
St. Paul	9,835	2,528	25.7%	2,472	76	3.1%	137	22	16.1%	677	322	47.6%	123	-	1,546
Waco	50,647	36,918	72.9%	5,039	748	14.8%	498	133	26.7%	4,593	2,669	58.1%	262	224	11,166
Wichita	4,503	2,260	50.2%	1,201	220	18.3%	53	39	73.6%	505	230	45.5%	•	-	764
WESTERN AREA	189,526	119,190	62.9%	40,237	12,611	31.3%	8,004	4,541	56.7%	19,727	11,183	56.7%	426	121	47,519
Albuquerque	4,739	2,470	52.1%	916	150	16.4%	107	57	53.3%	580	305	52.6%	-	-	2,104
Anchorage	1,522	689	45.3%	1,093	562	51.4%	298	186	62.4%	276	170	61.6%	-	-	175
Boise	2,035	592	29.1%	1,010	193	19.1%	77	40	51.9%	343	92	26.8%	-	-	825
Denver	9,481	4,433	46.8%	2,539	565	22.3%	559	167	29.9%	725	328	45.2%	1	3	3,875
Cheyenne	1,075	480	44.7%	537	266	49.5%	30	9	30.0%	249	127	51.0%	-	-	331
Fort Harrison	1,192	188	15.8%	749	27	3.6%	112	32	28.6%	268	47	17.5%	-	-	328
Honolulu	4,879	3,245	66.5%	656	115	17.5%	63	38	60.3%	840	639	76.1%	3	-	728
Los Angeles	20,223	13,504	66.8%	5,025	1,453	28.9%	2,019	1,111	55.0%	1,485	917	61.8%	-	-	6,873
Manila	3,060	795	26.0%	1,044	260	24.9%	78	52	66.7%	977	520	53.2%	228	33	2,289
Oakland	29,220	19,785	67.7%	5,394	2,125	39.4%	441	302	68.5%	3,348	2,068	61.8%	3	4	6,942
Phoenix	22,202	16,579	74.7%	3,192	489	15.3%	813	504	62.0%	2,820	1,696	60.1%	-	2	4,948
Portland	11,613	6,753	58.2%	2,842	975	34.3%	661	259	39.2%	1,658	763	46.0%	1	12	4,992
Reno	7,428	4,874	65.6%	1,198	308	25.7%	69	25	36.2%	845	496	58.7%	1	-	973
Salt Lake City	11,926	3,989	33.4%	4,401	1,156	26.3%	1,329	957	72.0%	1,359	727	53.5%	-	-	1,934
San Diego	29,593	17,838	60.3%	2,181	391	17.9%	626	354	56.5%	1,151	662	57.5%	-	-	4,317
Seattle	29,338	22,976	78.3%	7,460	3,576	47.9%	722	448	62.0%	2,803	1,626	58.0%	189	67	5,885
Other	1	1,271	127100.0%	35	6	17.1%	-	-	-	38	15	39.5%	6	1	20,842

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### Monday Morning Workload Report

### **PENSION INVENTORY**

	Entitlement			Awa	ard Adjustm	ent	Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	73,448	31,171	42.4%	89,996	43,420	48.2%	669	419	62.6%	4,093	2,139	52.3%	30,117	6,112	2,895
Philadelphia	33,778	17,247	51.1%	40,680	22,551	55.4%	24	21	87.5%	1,906	585	30.7%	5,328	2,899	1,174
Milwaukee	18,621	5,505	29.6%	18,481	4,742	25.7%	38	4	10.5%	580	346	59.7%	1,786	1,270	733
St. Paul	20,715	8,296	40.0%	30,237	15,831	52.4%	585	377	64.4%	1,424	1,060	74.4%	22,874	1,943	988
Other (in transit)	334	123	36.8%	598	296	49.5%	22	17	77.3%	183	148	80.9%	129	N/A	N/A

### **EDUCATION INVENTORY**

	(	Chapter 33 C	laims Pendin	g	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	21,090	23,100	(2,010)	-8.7%	124,833	137,962	(13,129)	-9.5%			
Buffalo	7,563	7,861	(298)	-3.8%	50,527	49,292	1,235	2.5%			
Atlanta	3,515	4,064	(549)	-13.5%	18,292	22,782	(4,490)	-19.7%			
St Louis	4,026	4,112	(86)	-2.1%	25,551	27,748	(2,197)	-7.9%			
Muskogee	5,986	7,063	(1,077)	-15.2%	30,463	38,140	(7,677)	-20.1%			
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\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm