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### Veterans-For-Change

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# Compensation and Pension Entitlement # Pending Over 125 # Pending Over 125 % Over 125 June 16, 2012 913,690 598,839 65.5%

## Compensation and Pension Rating Bundle # Pending Over 125 Over 125 875,917 575,773 65.7%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		839,028	563,320	67.1%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	2,354	1,987	84.4%
Initial entitlement for service-connected disability (=>8)	010	74,078	53,075	71.6%
Initial entitlement for service-connected disability (<=7)	110	232,927	156,175	67.0%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,582	5,552	40.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	231	145	62.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	493,948	326,525	66.1%
Increased entitlement due to hospitalization or surgery	320	2,205	814	36.9%
Spina bifida and/or birth defects reconsideration	420	92	61	66.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	410	286	69.8%
Nehmer review cases based upon new Agent Orange presumptives	687	2,455	2,437	99.3%
Reopened or new Agent Orange claims prior to After 9/01/10	405	15,167	15,154	99.9%
Agent Orange claims where an interim decision was provided	409	1,579	1,109	70.2%
Agent Orange presumptives <sup>3</sup>				

<sup>&</sup>lt;sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>&</sup>lt;sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		229,927	121,858	53.0%
Dependency	130	123,334	66,702	54.1%
Survivor restored entitlement	133	18	13	72.2%
Hospitalization adjustment (non-rating)	135	182	129	70.9%
Misc determinations	290	57,405	33,515	58.4%
Spina bifida and/or birth defects adjustments	450	7	6	85.7%
Future examination for disabilities	310	13,318	6,169	46.3%
Due process	600	35,663	15,324	43.0%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		41,574	26,691	64.2%
Income verification for unemployability 3	314	3,885	1,142	29.4%
Review of Hemodialysis related cases/conditions 6	80	39	35	89.7%
Review of Radiation related cases/conditions 6	82	929	834	89.8%
Review of Misc cases referred to central office 6	84	35	33	94.3%
Review of effective date related to herbicide exposure 6	85	148	144	97.3%
Cost of Living Adjustments (COLAs) and other reviews 6	690	8,030	4,393	54.7%
Social Security number verification 690	Group	28,508	20,110	70.5%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		166,709	63,292	38.0%
Pre-decisional hearings	173	1,899	1,326	69.8%
Correspondence	400	113,887	31,649	27.8%
Congressional correspondence	500	985	364	37.0%
Freedom of Information Act (FOIA) requests	510	23,242	8,536	36.7%
Review, including quality assurance	930	26,206	21,236	81.0%
Correction of errors	960	490	181	36.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

<sup>&</sup>lt;sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

#### **Pension**

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,662	35,519	47.6%
Increased entitlement and/or reconsideration	120	14,475	5,068	35.0%
Initial entitlement - Veteran	180	11,773	3,409	29.0%
Initial entitlement - Survivor	190	48,414	27,042	55.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		132,067	57,651	43.7%
Hospitalization adjustment (non-rating)	135	2,730	1,557	57.0%
Dependency	137	10,771	5,962	55.4%
Income adjustments	150	54,664	33,529	61.3%
Annual eligibility verification reporting (EVRs)	155	24,775	1,562	6.3%
Misc determinations	297	22,715	10,490	46.2%
Due process	607	16,412	4,551	27.7%
Involve the modification of benefits based upon income changes.				

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	36,823	14,450	39.2%
Income Verification Match 154	36,132	14,001	38.7%
Cost of Living Adjustments 696	102	77	75.5%
Non-entitlement reviews 697	589	372	63.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		11,375	5,464	48.0%
Correspondence	407	6,339	2,653	41.9%
Congressional correspondence	507	2,349	755	32.1%
Internal quality reviews	937	2,687	2,056	76.5%
Combination of workload received from Veterans, survivors and internal sources	that do n	ot have any	effect on	

#### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
Duniui -	160	67,561

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	10,645

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of June 18, 2012	NA	255,942
Appealed cases include compensation, pension, burial, and accrued benefits a	nd decision	s

Education	Туре	# Pending
	Ch 33	24,716
	All	194,266
Chapter 33 is the new Poet-0/11GLRill "All" represents all Education Reposit P	rograme In	cluding

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

#### **COMPENSATION AND PENSION INVENTORY**

June 16, 2012

	Entitlement										
	Claims Pending	Pending over 125 days	Percent Pending over 125 days								
USA	913,690	598,839	65.5%								

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the initial claims that establish entitlement.

#### **COMPENSATION INVENTORY**

		Entitlement	*	Awa	ard Adjustm		Pr	ogram Revie			Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	839,028	563,320	67.1%	229,927	121,858	53.0%	41,574	26,691	64.2%	166,709	63,292	38.0%	47,594	1,446	253,221
EASTERN AREA	170,058	116,420	68.5%	47,327	25,819	54.6%	9,250	5,474	59.2%	17,040	12,469	73.2%	17,772	227	43,107
Baltimore	18,846	15,092	80.1%	4,354	3,076	70.6%	483	423	87.6%	1,717	1,300	75.7%	-	1	3,302
Boston	10,443	7,509	71.9%	2,646	1,320	49.9%	571	414	72.5%	940	752	80.0%	-	1	4,162
Buffalo	7,905	4,747	60.1%	3,192	1,562	48.9%	259	195	75.3%	900	531	59.0%	-	2	901
Cleveland	25,930	18,109	69.8%	4,875	2,089	42.9%	1,246	855	68.6%	2,118	1,479	69.8%	11	125	7,172
Detroit	18,041	11,295	62.6%	5,910	2,596	43.9%	621	253	40.7%	1,923	1,633	84.9%	3	37	5,807
Hartford	3,166	1,409	44.5%	1,012	151	14.9%	27	13	48.1%	283	146	51.6%	-	0	885
Indianapolis	20,529	16,531	80.5%	4,755	3,222	67.8%	423	309	73.0%	2,428	1,811	74.6%	5	53	4,464
Manchester	2,340	1,458	62.3%	826	357	43.2%	74	32	43.2%	155	126	81.3%	-	0	828
New York	15,898	12,367	77.8%	4,422	2,265	51.2%	269	90	33.5%	1,188	973	81.9%	4	3	4,250
Newark	4,572	2,351	51.4%	1,679	871	51.9%	90	79	87.8%	465	235	50.5%	4	0	2,174
Philadelphia	23,630	14,507	61.4%	6,139	3,991	65.0%	4,027	2,127	52.8%	3,162	2,247	71.1%	17,742	-	3,492
Pittsburgh	10,773	7,734	71.8%	4,270	3,056	71.6%	387	248	64.1%	1,027	740	72.1%	2	5	3,019
Providence	3,652	1,600	43.8%	769	176	22.9%	328	200	61.0%	250	187	74.8%	-	0	1,033
Togus	2,116	516	24.4%	1,631	756	46.4%	380	195	51.3%	167	109	65.3%	1	0	676
White River J.	1,024	589	57.5%	380	106	27.9%	57	34	59.6%	118	83	70.3%	-	0	390
Wilmington	1,193	606	50.8%	467	225	48.2%	8	7	87.5%	199	117	58.8%	-	0	552
SOUTHERN AREA	249,028	157,268	63.2%	74,035	39,176	52.9%	13,167	9,082	69.0%	107,073	20,416	19.1%	78	230	84,801
Atlanta	32,792	19,940	60.8%	9,642	4,448	46.1%	433	273	63.0%	5,121	2,793	54.5%	1	3	11,280
Columbia	24,552	16,059	65.4%	3,991	1,064	26.7%	677	397	58.6%	1,493	972	65.1%	-	4	5,359
Huntington	6,373	3,219	50.5%	1,391	368	26.5%	138	68	49.3%	681	328	48.2%	-	7	3,200
Jackson	10,995	7,876	71.6%	1,848	426	23.1%	1,110	936	84.3%	701	542	77.3%	38	3	3,890
Louisville	10,809	6,587	60.9%	4,094	2,197	53.7%	1,204	788	65.4%	1,334	968	72.6%	14	30	3,128
Montgomery	15,241	8,666	56.9%	5,854	2,719	46.4%	1,640	672	41.0%	1,282	863	67.3%	3	69	10,606
Nashville	11,387	4,553	40.0%	4,883	1,505	30.8%	443	317	71.6%	1,291	577	44.7%	3	36	5,921
Roanoke	26,805	18,908	70.5%	8,106	4,985	61.5%	421	255	60.6%	1,944	1,110	57.1%	7	11	6,914
San Juan	5,941	3,420	57.6%	2,393	995	41.6%	148	95	64.2%	720	528	73.3%	-	0	4,750
St. Petersburg	47,253	29,071	61.5%	11,339	4,834	42.6%	872	349	40.0%	3,568	1,986	55.7%	9	61	20,217
Washington	52	29	55.8%	59	49	83.1%	28	28	100.0%	85,262	7,498	8.8%	-	0	11
Winston-Salem	56,828	38,940	68.5%	20,435	15,586	76.3%	6,053	4,904	81.0%	3,676	2,251	61.2%	3	6	9,525

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### **COMPENSATION INVENTORY**

	Entitlement *			Δw	ard Adjustm	ent	Pr	ogram Revie	ew		Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	207,102	134,157	64.8%	52,866	27,024	51.1%	8,675	4,491	51.8%	20,891	15,013	71.9%	29,077	337	60,809
Chicago	21,636	17,211	79.5%	5,095	3,790	74.4%	960	868	90.4%	2,953	2,539	86.0%	8	94	5,844
Des Moines	7,585	5,235	69.0%	2,224	1,205	54.2%	124	82	66.1%	495	385	77.8%	-	3	1,507
Fargo	1,183	387	32.7%	251	33	13.1%	60	8	13.3%	76	54	71.1%	-	0	319
Houston	38,207	27,921	73.1%	13,300	9,152	68.8%	1,050	761	72.5%	5,891	4,498	76.4%	5	7	13,676
Lincoln	4,115	749	18.2%	845	48	5.7%	158	26	16.5%	654	245	37.5%	2	0	1,578
Little Rock	8,359	5,176	61.9%	3,714	2,139	57.6%	1,283	1,084	84.5%	1,395	944	67.7%	2	29	4,822
Milwaukee	10,964	3,942	36.0%	3,169	512	16.2%	866	113	13.0%	483	206	42.7%	11,990	-	3,018
Muskogee	14,483	6,466	44.6%	3,153	614	19.5%	493	216	43.8%	715	521	72.9%	9	7	3,533
New Orleans	13,297	9,021	67.8%	4,360	2,561	58.7%	401	206	51.4%	1,818	1,255	69.0%	7	62	5,220
Sioux Falls	1,212	311	25.7%	338	23	6.8%	134	21	15.7%	142	48	33.8%	-	2	206
St. Louis	18,504	12,228	66.1%	4,962	2,167	43.7%	895	569	63.6%	1,499	1,011	67.4%	7	53	6,139
St. Paul	11,347	3,091	27.2%	1,453	267	18.4%	1,432	173	12.1%	423	199	47.0%	17,009	-	1,423
Waco	51,539	39,884	77.4%	8,428	4,012	47.6%	752	322	42.8%	3,906	2,767	70.8%	38	80	12,709
Wichita	4,671	2,535	54.3%	1,574	501	31.8%	67	42	62.7%	441	341	77.3%	-	0	815
WESTERN AREA	212,839	155,474	73.0%	55,656	29,834	53.6%	10,478	7,640	72.9%	21,588	15,297	70.9%	666	650	47,245
Albuquerque	5,324	2,935	55.1%	1,806	692	38.3%	241	161	66.8%	581	303	52.2%	-	1	1,875
Anchorage	2,168	1,170	54.0%	1,681	934	55.6%	673	566	84.1%	351	270	76.9%	-	0	149
Boise	2,352	1,095	46.6%	821	196	23.9%	118	74	62.7%	326	202	62.0%	1	1	889
Denver	12,451	7,131	57.3%	3,968	1,471	37.1%	768	256	33.3%	1,317	611	46.4%	4	2	4,035
Cheyenne	1,038	327	31.5%	573	246	42.9%	17	9	52.9%	156	70	44.9%	1	3	338
Fort Harrison	1,676	421	25.1%	782	199	25.4%	125	58	46.4%	323	162	50.2%	-	0	301
Honolulu	6,493	5,007	77.1%	817	158	19.3%	68	25	36.8%	827	734	88.8%	2	1	743
Los Angeles	25,198	20,828	82.7%	4,899	2,839	58.0%	1,410	1,260	89.4%	2,021	1,739	86.0%	-	5	6,314
Manila	3,629	2,389	65.8%	1,360	564	41.5%	129	107	82.9%	769	550	71.5%	375	73	2,157
Oakland	34,052	29,233	85.8%	8,557	5,832	68.2%	943	693	73.5%	4,391	3,844	87.5%	9	6	7,574
Phoenix	21,749	16,496	75.8%	3,895	1,404	36.0%	823	542	65.9%	1,862	843	45.3%	1	1	5,144
Portland	12,490	8,156	65.3%	4,788	2,510	52.4%	1,274	857	67.3%	760	523	68.8%	2	15	5,139
Reno	8,825	6,584	74.6%	2,006	946	47.2%	140	68	48.6%	801	593	74.0%	-	1	1,114
Salt Lake City	17,302	11,089	64.1%	5,264	3,683	70.0%	1,352	1,267	93.7%	2,148	1,604	74.7%	1	2	1,814
San Diego	31,606	20,706	65.5%	4,967	1,686	33.9%	1,467	935	63.7%	1,817	1,107	60.9%	-	0	3,580
Seattle	26,486	21,907	82.7%	9,472	6,474	68.3%	930	762	81.9%	3,138	2,142	68.3%	270	539	6,079
Other	1	1	100.0%	43	5	11.6%	4	4	100.0%	117	97	82.9%	1	2	17,259

<sup>\*</sup> Revised to more accurately categorize the Agent Orange presumptive workload.

#### **PENSION INVENTORY**

		Entitlement		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,662	35,519	47.6%	132,067	57,651	43.7%	36,823	14,450	39.2%	11,398	5,478	48.1%	19,967	9,199	2,721
Philadelphia	34,127	20,010	58.6%	63,400	31,076	49.0%	14,464	6,111	42.2%	6,935	2,862	41.3%	7,741	4,237	1,074
Milwaukee	18,780	5,634	30.0%	26,767	8,037	30.0%	9,771	3,013	30.8%	545	231	42.4%	2,164	1,569	680
St. Paul	21,353	9,707	45.5%	39,916	18,043	45.2%	12,407	5,180	41.8%	3,609	2,142	59.4%	9,998	3,393	967
Other (in transit)	402	168	41.8%	1,984	495	24.9%	181	146	80.7%	309	243	78.6%	64	N/A	N/A

#### **EDUCATION INVENTORY**

		Chapter 33 C	laims Pending	g	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	24,716	26,475	(1,759)	-6.6%	194,266	182,034	12,232	6.7%				
Buffalo	5,183	5,097	86	1.7%	44,772	41,343	3,429	8.3%				
Atlanta	5,930	6,384	(454)	-7.1%	43,645	43,564	81	0.2%				
St Louis	4,802	5,844	(1,042)	-17.8%	39,630	38,231	1,399	3.7%				
Muskogee	8,801	9,150	(349)	-3.8%	66,219	58,896	7,323	12.4%				

\*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.