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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
February 13, 2010	500,651	192,090	38.4%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	480.706	180,785	37.6%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		433,384	166,968	38.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	525	94	17.9%
Initial entitlement for service-connected disability (=>8)	010	28,410	13,047	45.9%
Initial entitlement for service-connected disability (<=7)	110	103,863	43,029	41.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	13,545	5,377	39.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	56	17	30.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	285,509	105,185	36.8%
Increased entitlement due to hospitalization or surgery	320	1,441	206	14.3%
Spina bifida and/or birth defects reconsideration	420	35	13	37.1%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		120,023	38,531	32.1%
Dependency	130	41,177	10,583	25.7%
Survivor restored entitlement	133	6	5	83.3%
Hospitalization adjustment (non-rating)	135	166	31	18.7%
Misc determinations	290	41,914	20,954	50.0%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	11,548	2,513	21.8%
Due process	600	25,211	4,444	17.6%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		40,799	11,909	29.2%
Income verification for unemployability	314	425	411	96.7%
Review of Hemodialysis related cases/conditions	680	22,616	4,189	18.5%
Review of Radiation related cases/conditions	682	742	661	89.1%
Review of Misc cases referred to central office	684	109	107	98.2%
Review of effective date related to herbicide exposure	685	9	9	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,412	1,328	30.1%
Social Security number verification	690 Group	12,486	5,204	41.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		34,400	17,339	50.4%
Pre-decisional hearings	173	1,399	772	55.2%
Correspondence	400	3,282	1,298	39.5%
Congressional correspondence	500	323	21	6.5%
Freedom of Information Act (FOIA) requests	510	14,053	4,502	32.0%
Review, including quality assurance	930	15,188	10,681	70.3%
Correction of errors	960	155	65	41.9%
Combination of workload received from Veterans, survivors and internal sources.				

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Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	67,267	25,122	37.3%
Increased entitlement and/or reconsideration 120	22,379	7,687	34.3%
Initial entitlement - Veteran 180	14,011	3,741	26.7%
Initial entitlement - Survivor	30,877	13,694	44.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,306	24,803	30.1%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,400	299	21.4%
Dependency	137	7,585	3,807	50.2%
Income adjustments	150	38,566	13,381	34.7%
Annual eligibility verification reporting (EVRs)	155	11,465	7	0.1%
Misc determinations	297	8,531	2,747	32.2%
Due process	607	14,759	4,562	30.9%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	20,718	20,696	99.9%
Income Verification Match 154	20,685	20,670	99.9%
Cost of Living Adjustments 696	20	17	85.0%
Non-entitlement reviews 697	13	9	69.2%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,992	2,740	68.6%
Correspondence	407	1,904	1,640	86.1%
Congressional correspondence	507	439	28	6.4%
Internal quality reviews	937	1,649	1,072	65.0%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	# Pending
	23,961

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
71001404	165	3,234

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time or death which is later granted.

Appeals	EP	# Pending							
February 16, 2010	NA	183,636							
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.									

Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Туре	# Pending
	Ch 33	17,179
	All	135,058

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

February 13, 2010

	Entitlement							
	Claims Pending	Pending over 125 days	Percent Pending over 125 days					
USA	500,651	192,090	38.4%					

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	433,384	166,968	38.5%	120,023	38,531	32.1%	40,799	11,909	29.2%	34,400	17,339	50.4%	3,510	187	182,498
EASTERN AREA	91,769	39,102	42.6%	22,364	7,414	33.2%	9,430	3,580	38.0%	5,293	3,034	57.3%	245	41	33,094
Baltimore	9,067	5,250	57.9%	2,522	1,345	53.3%	2,570	1,854	72.1%	498	357	71.7%	14	6	2,299
Boston	4,719	1,862	39.5%	838	217	25.9%	685	306	44.7%	380	198	52.1%	1	3	2,389
Buffalo	5,298	2,361	44.6%	1,690	567	33.6%	553	116	21.0%	241	146	60.6%	-	-	745
Cleveland	10,937	4,102	37.5%	1,664	254	15.3%	1,061	164	15.5%	575	295	51.3%	-	2	6,233
Detroit	13,003	6,088	46.8%	2,219	522	23.5%	819	143	17.5%	670	419	62.5%	-	-	4,311
Hartford	1,638	432	26.4%	397	82	20.7%	235	70	29.8%	119	49	41.2%	1	2	1,036
Indianapolis	11,309	5,193	45.9%	4,050	1,422	35.1%	751	186	24.8%	693	386	55.7%	-	3	3,096
Manchester	1,516	537	35.4%	452	75	16.6%	32	3	9.4%	92	35	38.0%	31	2	676
New York	8,132	3,682	45.3%	2,476	777	31.4%	454	186	41.0%	541	336	62.1%	10	1	2,736
Newark	3,250	1,415	43.5%	597	156	26.1%	145	55	37.9%	209	121	57.9%	2	2	1,462
Philadelphia	12,996	4,792	36.9%	1,567	306	19.5%	731	246	33.7%	590	389	65.9%	131	-	3,010
Pittsburgh	4,664	1,877	40.2%	2,605	1,450	55.7%	773	167	21.6%	247	126	51.0%	10	19	2,469
Providence	1,585	379	23.9%	401	94	23.4%	139	38	27.3%	156	77	49.4%	29	1	1,187
Togus	2,149	537	25.0%	508	62	12.2%	374	41	11.0%	158	49	31.0%	-	-	681
White River J.	878	432	49.2%	174	37	21.3%	34	3	8.8%	40	28	70.0%	15	-	365
Wilmington	628	163	26.0%	204	48	23.5%	74	2	2.7%	84	23	27.4%	1	-	399
SOUTHERN AREA	137,955	53,600	38.9%	34,495	7,466	21.6%	14,438	4,230	29.3%	12,909	7,614	59.0%	633	43	50,590
Atlanta	18,786	7,837	41.7%	3,683	780	21.2%	1,663	678	40.8%	1,930	1,543	79.9%	-	1	6,627
Columbia	10,149	3,653	36.0%	1,631	236	14.5%	825	103	12.5%	1,344	663	49.3%	8	17	3,196
Huntington	2,247	363	16.2%	653	99	15.2%	360	79	21.9%	261	157	60.2%	-	1	2,278
Jackson	6,732	3,525	52.4%	1,389	275	19.8%	1,018	720	70.7%	296	201	67.9%	18	-	2,693
Louisville	5,408	1,469	27.2%	1,986	271	13.6%	911	157	17.2%	245	156	63.7%	-	5	1,524
Montgomery	11,519	6,321	54.9%	4,430	1,536	34.7%	2,495	1,053	42.2%	1,482	902	60.9%	-	1	7,719
Nashville	8,380	2,054	24.5%	1,372	110	8.0%	1,472	37	2.5%	488	240	49.2%	3	-	3,967
Roanoke	13,799	5,534	40.1%	2,074	246	11.9%	1,316	191	14.5%	589	307	52.1%	1	2	4,513
San Juan	3,943	1,762	44.7%	884	144	16.3%	140	43	30.7%	325	236	72.6%	3	-	3,631
St. Petersburg	30,267	11,886	39.3%	7,157	1,638	22.9%	2,666	844	31.7%	4,803	2,818	58.7%	32	7	8,303
Washington	14	8	57.1%	8	7	87.5%	173	36	20.8%	5	5	100.0%	563	-	8
Winston-Salem	26,711	9,188	34.4%	9,228	2,124	23.0%	1,399	289	20.7%	1,141	386	33.8%	5	9	6,131

COMPENSATION INVENTORY

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	Entitlement			Awa	ard Adjustm		Pro	gram Revie			Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	113,220	40,547	35.8%	22,553	4,928	21.9%	8,881	1,519	17.1%	8,492	3,823	45.0%	2,273	19	44,200
Chicago	9,227	3,397	36.8%	2,627	641	24.4%	1,033	231	22.4%	971	403	41.5%	-	-	5,519
Des Moines	3,335	1,180	35.4%	527	112	21.3%	298	48	16.1%	160	65	40.6%	-	1	1,417
Fargo	1,232	218	17.7%	301	18	6.0%	203	11	5.4%	42	10	23.8%	-	-	241
Houston	21,216	10,057	47.4%	7,266	2,657	36.6%	769	188	24.4%	2,220	1,091	49.1%	-	1	11,186
Lincoln	1,968	267	13.6%	435	15	3.4%	233	6	2.6%	322	145	45.0%	2	-	1,128
Little Rock	5,169	1,796	34.7%	1,381	340	24.6%	366	99	27.0%	756	437	57.8%	23	6	2,506
Milwaukee	11,994	4,574	38.1%	1,131	115	10.2%	909	193	21.2%	573	101	17.6%	2,218	-	1,881
Muskogee	7,394	1,859	25.1%	1,348	70	5.2%	1,123	261	23.2%	505	163	32.3%	1	-	2,999
New Orleans	5,935	2,009	33.9%	927	122	13.2%	438	15	3.4%	200	116	58.0%	-	-	2,458
Sioux Falls	968	191	19.7%	216	27	12.5%	235	14	6.0%	46	7	15.2%	-	3	213
St. Louis	9,734	3,224	33.1%	1,818	430	23.7%	958	122	12.7%	623	290	46.5%	13	6	3,511
St. Paul	11,971	3,259	27.2%	867	52	6.0%	907	176	19.4%	476	202	42.4%	16	-	1,353
Waco	19,843	7,415	37.4%	2,880	269	9.3%	1,106	125	11.3%	1,084	417	38.5%	-	1	8,709
Wichita	3,234	1,101	34.0%	829	60	7.2%	303	30	9.9%	514	376	73.2%	-	1	1,079
WESTERN AREA	90,439	33,718	37.3%	40,603	18,718	46.1%	8,038	2,568	31.9%	7,679	2,866	37.3%	359	81	33,452
Albuquerque	3,140	1,129	36.0%	547	51	9.3%	119	10	8.4%	288	113	39.2%	6	-	1,929
Anchorage	1,344	573	42.6%	730	288	39.5%	322	163	50.6%	112	75	67.0%	2	-	202
Boise	1,558	262	16.8%	559	46	8.2%	143	18	12.6%	134	39	29.1%	-	-	545
Denver	6,087	1,907	31.3%	1,410	203	14.4%	1,274	246	19.3%	299	88	29.4%	1	-	3,108
Cheyenne	904	348	38.5%	343	164	47.8%	44	11	25.0%	72	23	31.9%	1	-	230
Fort Harrison	1,484	377	25.4%	326	14	4.3%	172	10	5.8%	143	21	14.7%	-	-	241
Honolulu	3,041	1,278	42.0%	399	59	14.8%	241	30	12.4%	298	195	65.4%	-	-	701
Los Angeles	9,542	4,111	43.1%	3,121	761	24.4%	235	64	27.2%	1,208	524	43.4%	4	1	5,190
Manila	1,643	412	25.1%	15,362	12,049	78.4%	53	37	69.8%	819	264	32.2%	318	59	1,110
Oakland	14,769	7,135	48.3%	3,511	1,463	41.7%	1,183	546	46.2%	930	465	50.0%	10	3	4,347
Phoenix	8,697	2,846	32.7%	1,419	157	11.1%	620	88	14.2%	628	264	42.0%	1	-	3,037
Portland	6,304	2,068	32.8%	2,769	978	35.3%	405	73	18.0%	499	175	35.1%	1	10	3,698
Reno	4,560	2,041	44.8%	723	81	11.2%	293	67	22.9%	134	51	38.1%	-	-	994
Salt Lake City	5,259	1,398	26.6%	1,500	278	18.5%	157	11	7.0%	604	182	30.1%	-	1	1,382
San Diego	11,607	3,467	29.9%	1,850	67	3.6%	1,134	174	15.3%	785	177	22.5%	1	-	2,779
Seattle	10,500	4,366	41.6%	6,034	2,059	34.1%	1,643	1,020	62.1%	726	210	28.9%	14	7	3,959
Other	1	1	100.0%	8	5	62.5%	12	12	100.0%	27	2	7.4%	-	3	21,162

PENSION INVENTORY

	E	Entitlement			Award Adjustment			Program Review			Other			Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	67,267	25,122	37.3%	82,306	24,803	30.1%	20,718	20,696	99.9%	3,992	2,740	68.6%	20,451	3,047	1,138
Philadelphia	29,287	12,081	41.3%	41,402	14,179	34.2%	9,416	9,400	99.8%	1,454	789	54.3%	12,216	1,561	376
Milwaukee	16,559	4,528	27.3%	19,479	6,305	32.4%	4,498	4,497	100.0%	408	196	48.0%	2,409	654	342
St. Paul	20,903	8,402	40.2%	21,104	4,190	19.9%	6,768	6,764	99.9%	2,015	1,707	84.7%	5,803	832	420
Other (in transit)	518	111	21.4%	321	129	40.2%	36	35	97.2%	115	48	41.7%	23	N/A	N/A

EDUCATION INVENTORY

	С	hapter 33 Cla	aims Pendir	ng	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	17,179	22,882	(5,703)	-24.9%	135,058	161,556	(26,498)	-16.4%			
Buffalo	7,519	9,521	(2,002)	-21.0%	42,162	50,401	(8,239)	-16.3%			
Atlanta	2,323	3,226	(903)	-28.0%	35,068	37,192	(2,124)	-5.7%			
St Louis	1,334	1,926	(592)	-30.7%	18,948	25,492	(6,544)	-25.7%			
Muskogee	6,003	8,209	(2,206)	-26.9%	38,880	48,471	(9,591)	-19.8%			

^{*}Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.