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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 30, 2010	486,471	183,369

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		465,707	171,850

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			421,071	159,565
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	507	93	18.3%
Initial entitlement for service-connected disability (=>8)	010	27,149	12,095	44.6%
Initial entitlement for service-connected disability (<=7)	110	101,314	41,530	41.0%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,169	4,948	37.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	63	18	28.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	277,517	100,683	36.3%
Increased entitlement due to hospitalization or surgery	320	1,316	187	14.2%
Spina bifida and/or birth defects reconsideration	420	36	11	30.6%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			122,677	40,048
Dependency	130	42,363	11,251	26.6%
Survivor restored entitlement	133	8	4	50.0%
Hospitalization adjustment (non-rating)	135	127	30	23.6%
Misc determinations	290	43,919	22,451	51.1%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	10,313	1,926	18.7%
Due process	600	25,946	4,385	16.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,792	11,383
Income verification for unemployability	314	405	392	96.8%
Review of Hemodialysis related cases/conditions	680	19,562	3,714	19.0%
Review of Radiation related cases/conditions	682	719	644	89.6%
Review of Misc cases referred to central office	684	154	152	98.7%
Review of effective date related to herbicide exposure	685	9	9	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,537	1,389	30.6%
Social Security number verification	690 Group	12,406	5,083	41.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			33,453	16,732
Pre-decisional hearings	173	1,335	769	57.6%
Correspondence	400	3,092	1,194	38.6%
Congressional correspondence	500	392	22	5.6%
Freedom of Information Act (FOIA) requests	510	13,401	4,155	31.0%
Review, including quality assurance	930	15,098	10,523	69.7%
Correction of errors	960	135	69	51.1%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>65,400</b>	<b>23,804</b>	<b>36.4%</b>
Increased entitlement and/or reconsideration	120	21,485	7,175	33.4%
Initial entitlement - Veteran	180	13,444	3,306	24.6%
Initial entitlement - Survivor	190	30,471	13,323	43.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>72,953</b>	<b>24,151</b>	<b>33.1%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,273	251	19.7%
Dependency	137	7,270	3,606	49.6%
Income adjustments	150	34,823	13,133	37.7%
Annual eligibility verification reporting (EVRs)	155	6,338	7	0.1%
Misc determinations	297	8,206	2,577	31.4%
Due process	607	15,043	4,577	30.4%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>21,086</b>	<b>21,065</b>	<b>99.9%</b>
Income Verification Match	154	21,044	21,030	99.9%
Cost of Living Adjustments	696	31	28	90.3%
Non-entitlement reviews	697	11	7	63.6%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,956</b>	<b>2,813</b>	<b>71.1%</b>
Correspondence	407	1,970	1,718	87.2%
Congressional correspondence	507	397	25	6.3%
Internal quality reviews	937	1,589	1,070	67.3%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>22,559</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>3,078</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>		
February 1, 2010	NA	183,095

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>		
	Ch 33	30,704
	All	179,704

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

January 30, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	486,471	183,369 37.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>421,071</b>	<b>159,565</b>	<b>37.9%</b>	<b>122,677</b>	<b>40,048</b>	<b>32.6%</b>	<b>37,792</b>	<b>11,383</b>	<b>30.1%</b>	<b>33,453</b>	<b>16,732</b>	<b>50.0%</b>	<b>3,520</b>	<b>198</b>	<b>182,086</b>
<b>EASTERN AREA</b>	89,848	37,134	41.3%	22,584	7,220	32.0%	8,657	3,419	39.5%	5,100	2,915	57.2%	322	38	33,147
Baltimore	8,919	4,901	55.0%	2,665	1,412	53.0%	2,552	1,768	69.3%	487	348	71.5%	17	8	2,311
Boston	4,678	1,786	38.2%	819	203	24.8%	603	266	44.1%	373	203	54.4%	8	2	2,405
Buffalo	5,283	2,318	43.9%	1,698	461	27.1%	496	110	22.2%	242	105	43.4%	-	-	744
Cleveland	10,641	3,998	37.6%	1,615	227	14.1%	920	141	15.3%	551	270	49.0%	-	1	6,299
Detroit	12,780	5,851	45.8%	2,302	487	21.2%	688	132	19.2%	651	439	67.4%	-	-	4,286
Hartford	1,622	416	25.6%	359	59	16.4%	208	54	26.0%	119	47	39.5%	1	1	1,012
Indianapolis	11,120	4,997	44.9%	4,353	1,467	33.7%	693	221	31.9%	618	341	55.2%	-	3	3,102
Manchester	1,475	526	35.7%	460	56	12.2%	26	1	3.8%	81	36	44.4%	37	2	671
New York	7,919	3,512	44.3%	2,463	774	31.4%	387	188	48.6%	557	342	61.4%	10	1	2,660
Newark	3,264	1,347	41.3%	625	181	29.0%	164	72	43.9%	197	127	64.5%	3	1	1,528
Philadelphia	12,678	4,373	34.5%	1,481	262	17.7%	669	258	38.6%	595	382	64.2%	113	-	3,060
Pittsburgh	4,481	1,750	39.1%	2,582	1,442	55.8%	707	136	19.2%	215	120	55.8%	15	17	2,426
Providence	1,548	353	22.8%	322	47	14.6%	129	39	30.2%	140	64	45.7%	94	2	1,190
Togus	1,991	461	23.2%	480	59	12.3%	334	30	9.0%	150	44	29.3%	-	-	696
White River J.	848	404	47.6%	139	30	21.6%	24	2	8.3%	40	25	62.5%	21	-	356
Wilmington	601	141	23.5%	221	53	24.0%	57	1	1.8%	84	22	26.2%	3	-	401
<b>SOUTHERN AREA</b>	133,847	51,121	38.2%	35,341	7,606	21.5%	13,469	3,992	29.6%	12,863	7,470	58.1%	586	49	50,463
Atlanta	18,525	7,526	40.6%	3,802	824	21.7%	1,559	663	42.5%	1,921	1,518	79.0%	-	-	6,663
Columbia	9,929	3,489	35.1%	1,738	201	11.6%	800	122	15.3%	1,226	657	53.6%	12	19	3,258
Huntington	2,190	346	15.8%	610	110	18.0%	319	77	24.1%	266	174	65.4%	-	2	2,263
Jackson	6,575	3,364	51.2%	1,444	330	22.9%	987	701	71.0%	306	207	67.6%	21	-	2,674
Louisville	5,025	1,320	26.3%	2,162	284	13.1%	934	167	17.9%	215	140	65.1%	-	5	1,551
Montgomery	11,406	6,080	53.3%	4,337	1,445	33.3%	2,428	1,012	41.7%	1,473	886	60.1%	-	1	7,618
Nashville	8,079	1,967	24.3%	1,471	94	6.4%	1,180	23	1.9%	582	237	40.7%	4	-	3,854
Roanoke	13,499	5,227	38.7%	2,134	227	10.6%	1,215	151	12.4%	604	317	52.5%	1	2	4,536
San Juan	3,809	1,656	43.5%	846	187	22.1%	135	46	34.1%	330	231	70.0%	4	-	3,616
St. Petersburg	29,549	11,733	39.7%	7,460	1,749	23.4%	2,462	867	35.2%	4,747	2,737	57.7%	52	8	8,294
Washington	14	7	50.0%	9	7	77.8%	185	38	20.5%	5	5	100.0%	488	-	5
Winston-Salem	25,247	8,406	33.3%	9,328	2,148	23.0%	1,265	125	9.9%	1,188	361	30.4%	4	12	6,131

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	109,686	38,839	35.4%	22,947	5,351	23.3%	8,004	1,393	17.4%	8,066	3,604	44.7%	2,246	22	44,005
Chicago	8,818	3,186	36.1%	2,622	670	25.6%	930	215	23.1%	813	343	42.2%	-	-	5,512
Des Moines	3,293	1,166	35.4%	531	99	18.6%	251	47	18.7%	167	63	37.7%	-	1	1,391
Fargo	1,203	220	18.3%	290	16	5.5%	188	8	4.3%	56	12	21.4%	-	-	273
Houston	20,722	9,701	46.8%	7,701	2,978	38.7%	677	202	29.8%	2,167	973	44.9%	-	1	11,132
Lincoln	1,996	285	14.3%	422	15	3.6%	214	3	1.4%	299	135	45.2%	1	-	1,186
Little Rock	5,002	1,725	34.5%	1,358	325	23.9%	328	98	29.9%	748	417	55.7%	25	7	2,464
Milwaukee	11,383	4,366	38.4%	1,015	110	10.8%	749	168	22.4%	564	86	15.2%	2,189	-	1,901
Muskogee	7,243	1,784	24.6%	1,406	64	4.6%	1,083	234	21.6%	451	150	33.3%	1	-	2,955
New Orleans	5,769	1,920	33.3%	895	117	13.1%	381	12	3.1%	203	114	56.2%	1	-	2,442
Sioux Falls	974	180	18.5%	183	20	10.9%	209	9	4.3%	49	9	18.4%	-	3	228
St. Louis	9,377	3,021	32.2%	1,924	480	24.9%	858	114	13.3%	512	279	54.5%	12	6	3,530
St. Paul	11,736	3,106	26.5%	933	98	10.5%	821	146	17.8%	462	198	42.9%	15	-	1,375
Waco	19,103	7,205	37.7%	2,874	295	10.3%	1,050	111	10.6%	1,015	413	40.7%	1	4	8,426
Wichita	3,067	974	31.8%	793	64	8.1%	265	26	9.8%	560	412	73.6%	1	-	1,190
<b>WESTERN AREA</b>	87,689	32,470	37.0%	41,799	19,869	47.5%	7,647	2,564	33.5%	7,358	2,739	37.2%	366	87	33,207
Albuquerque	3,095	1,102	35.6%	535	52	9.7%	108	28	25.9%	312	126	40.4%	9	-	1,909
Anchorage	1,331	575	43.2%	878	394	44.9%	345	154	44.6%	103	62	60.2%	2	-	193
Boise	1,500	239	15.9%	547	39	7.1%	137	18	13.1%	138	30	21.7%	-	-	536
Denver	5,809	1,721	29.6%	1,592	260	16.3%	1,284	267	20.8%	333	96	28.8%	1	2	3,105
Cheyenne	856	328	38.3%	250	66	26.4%	36	12	33.3%	66	24	36.4%	1	-	231
Fort Harrison	1,525	426	27.9%	403	14	3.5%	167	8	4.8%	168	22	13.1%	1	1	248
Honolulu	2,892	1,237	42.8%	365	64	17.5%	226	35	15.5%	289	185	64.0%	-	-	727
Los Angeles	9,350	3,937	42.1%	3,082	689	22.4%	187	55	29.4%	1,114	498	44.7%	3	2	5,160
Manila	1,494	401	26.8%	15,973	12,915	80.9%	56	38	67.9%	771	238	30.9%	316	60	1,102
Oakland	14,430	6,856	47.5%	3,611	1,481	41.0%	1,139	524	46.0%	883	444	50.3%	13	2	4,299
Phoenix	8,672	2,757	31.8%	1,500	138	9.2%	583	87	14.9%	599	243	40.6%	2	-	2,963
Portland	6,115	1,999	32.7%	2,886	1,093	37.9%	410	69	16.8%	489	177	36.2%	2	10	3,684
Reno	4,472	1,972	44.1%	757	79	10.4%	234	67	28.6%	142	57	40.1%	-	-	995
Salt Lake City	4,956	1,455	29.4%	1,541	355	23.0%	124	9	7.3%	570	161	28.2%	-	1	1,323
San Diego	11,021	3,365	30.5%	1,880	78	4.1%	1,008	165	16.4%	756	180	23.8%	1	-	2,760
Seattle	10,171	4,100	40.3%	5,999	2,152	35.9%	1,603	1,028	64.1%	625	196	31.4%	15	9	3,972
Other	1	1	100.0%	6	2	33.3%	15	15	100.0%	66	4	6.1%	-	2	21,264

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>65,400</b>	<b>23,804</b>	<b>36.4%</b>	<b>72,953</b>	<b>24,151</b>	<b>33.1%</b>	<b>21,086</b>	<b>21,065</b>	<b>99.9%</b>	<b>3,956</b>	<b>2,813</b>	<b>71.1%</b>	<b>19,039</b>	<b>2,880</b>	<b>1,009</b>
Philadelphia	29,271	11,605	39.6%	37,192	13,849	37.2%	9,599	9,585	99.9%	1,431	832	58.1%	11,195	1,501	356
Milwaukee	15,654	4,159	26.6%	18,209	6,035	33.1%	4,613	4,612	100.0%	389	198	50.9%	2,506	618	288
St. Paul	20,065	7,947	39.6%	17,238	4,144	24.0%	6,836	6,830	99.9%	2,052	1,750	85.3%	5,312	761	365
Other (in transit)	410	93	22.7%	314	123	39.2%	38	38	100.0%	84	33	39.3%	26	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>30,704</b>	<b>35,749</b>	<b>(5,045)</b>	<b>-14.1%</b>	<b>179,704</b>	<b>179,054</b>	<b>650</b>	<b>0.4%</b>
Buffalo	11,587	12,487	(900)	-7.2%	56,552	56,648	(96)	-0.2%
Atlanta	4,191	5,743	(1,552)	-27.0%	39,908	42,017	(2,109)	-5.0%
St Louis	4,653	6,279	(1,626)	-25.9%	29,545	32,023	(2,478)	-7.7%
Muskogee	10,273	11,240	(967)	-8.6%	53,699	48,366	5,333	11.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.