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Compensation and Pension Entitlement January 31, 2011	# Pending	# Pending Over 125	% Over 125
	775,552	331,299	42.7%

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
	756,188	324,161	42.9%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)				
		718,693	312,926	43.5%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	450	91	20.2%
Initial entitlement for service-connected disability (=>8)	010	40,634	22,085	54.4%
Initial entitlement for service-connected disability (<=7)	110	160,161	81,794	51.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	10,165	3,234	31.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	114	33	28.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	385,850	205,109	53.2%
Increased entitlement due to hospitalization or surgery	320	2,337	574	24.6%
Spina bifida and/or birth defects reconsideration	420	23	6	26.1%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	19,226	0	0.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	79,035	0	0.0%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	19,621	0	0.0%
Agent Orange claims where an interim decision was provided*	409	1,077	0	0.0%
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments				
		109,408	36,909	33.7%
Dependency	130	55,698	16,893	30.3%
Survivor restored entitlement	133	9	4	44.4%
Hospitalization adjustment (non-rating)	135	148	93	62.8%
Misc determinations	290	27,315	12,312	45.1%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	7,953	2,752	34.6%
Due process	600	18,281	4,851	26.5%
Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews				
		21,592	10,192	47.2%
Income verification for unemployability	314	268	268	100.0%
Review of Hemodialysis related cases/conditions	680	217	162	74.7%
Review of Radiation related cases/conditions	682	636	583	91.7%
Review of Misc cases referred to central office	684	39	36	92.3%
Review of effective date related to herbicide exposure	685	6	5	83.3%
Cost of Living Adjustments (COLAs) and other reviews	690	4,414	1,827	41.4%
Social Security number verification	690 Group	16,012	7,311	45.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other				
		67,458	29,365	43.5%
Pre-decisional hearings	173	1,440	1,011	70.2%
Correspondence	400	26,308	5,637	21.4%
Congressional correspondence	500	828	126	15.2%
Freedom of Information Act (FOIA) requests	510	18,937	7,500	39.6%
Review, including quality assurance	930	19,677	14,947	76.0%
Correction of errors	960	268	144	53.7%
Combination of workload received from Veterans, survivors and internal sources.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		56,859	18,373	32.3%
Increased entitlement and/or reconsideration	120	18,353	5,469	29.8%
Initial entitlement - Veteran	180	11,776	3,144	26.7%
Initial entitlement - Survivor	190	26,730	9,760	36.5%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		78,264	27,655	35.3%
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,519	514	33.8%
Dependency	137	7,416	3,333	44.9%
Income adjustments	150	33,100	13,497	40.8%
Annual eligibility verification reporting (EVRs)	155	7,624	1,194	15.7%
Misc determinations	297	12,569	3,927	31.2%
Due process	607	16,036	5,190	32.4%
Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		7,176	6,786	94.6%
Income Verification Match	154	6,269	6,267	100.0%
Cost of Living Adjustments	696	65	11	16.9%
Non-entitlement reviews	697	842	508	60.3%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		1,157	853	73.7%
Correspondence	407	1,157	853	73.7%
Congressional correspondence	507	0	0	
Internal quality reviews	937	0	0	
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	29,957
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.		

	EP	# Pending
Accrued	165	3,977
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals	NA	227,745
As Of January 31, 2011		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).		

	Type	# Pending
Education	Ch 33	19,885
	All	185,917
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>

COMPENSATION AND PENSION INVENTORY

January 31, 2011

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	775,552	331,299 42.7%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	718,693	312,926	43.5%	109,408	36,909	33.7%	21,592	10,192	47.2%	67,458	29,365	43.5%	13,384	532	224,548
EASTERN AREA	146,936	71,597	48.7%	22,353	8,869	39.7%	5,203	2,972	57.1%	15,812	6,981	44.2%	4,692	70	39,182
Baltimore	12,037	7,893	65.6%	3,091	1,611	52.1%	289	157	54.3%	1,411	834	59.1%	57	9	2,731
Boston	7,138	3,936	55.1%	1,158	472	40.8%	479	393	82.0%	666	367	55.1%	115	4	3,147
Buffalo	6,537	3,237	49.5%	1,577	612	38.8%	155	95	61.3%	523	252	48.2%	114	12	762
Cleveland	19,690	9,274	47.1%	2,306	563	24.4%	626	248	39.6%	2,581	837	32.4%	19	7	6,772
Detroit	18,255	10,150	55.6%	2,071	591	28.5%	199	108	54.3%	2,389	839	35.1%	26	4	5,342
Hartford	2,180	427	19.6%	556	105	18.9%	111	42	37.8%	258	56	21.7%	2	1	916
Indianapolis	16,439	9,845	59.9%	1,950	630	32.3%	309	209	67.6%	1,982	950	47.9%	26	9	4,240
Manchester	2,020	938	46.4%	509	128	25.1%	22	20	90.9%	231	69	29.9%	10	-	740
New York	12,399	7,305	58.9%	2,187	883	40.4%	194	149	76.8%	791	537	67.9%	9	4	3,627
Newark	4,945	2,297	46.5%	712	194	27.2%	141	59	41.8%	520	191	36.7%	23	4	1,650
Philadelphia	22,607	7,571	33.5%	1,739	597	34.3%	1,518	694	45.7%	2,014	1,027	51.0%	4,198	-	3,583
Pittsburgh	7,602	3,903	51.3%	2,682	1,745	65.1%	605	547	90.4%	1,182	504	42.6%	32	14	3,019
Providence	2,641	1,068	40.4%	435	173	39.8%	137	69	50.4%	343	105	30.6%	20	1	1,235
Togus	10,135	2,628	25.9%	938	418	44.6%	378	157	41.5%	684	339	49.6%	4	-	688
White River J.	1,078	572	53.1%	183	70	38.3%	10	9	90.0%	111	48	43.2%	33	1	306
Wilmington	1,233	553	44.8%	259	77	29.7%	30	16	53.3%	126	26	20.6%	4	-	424
SOUTHERN AREA	220,568	99,753	45.2%	36,314	11,479	31.6%	8,234	4,143	50.3%	21,074	9,549	45.3%	212	71	67,137
Atlanta	28,649	16,491	57.6%	3,849	1,044	27.1%	419	322	76.8%	3,882	2,348	60.5%	4	3	8,927
Columbia	20,153	9,102	45.2%	2,484	679	27.3%	386	209	54.1%	800	486	60.8%	21	16	4,306
Huntington	11,516	2,362	20.5%	1,139	397	34.9%	127	65	51.2%	893	326	36.5%	41	5	2,569
Jackson	9,038	5,019	55.5%	1,983	804	40.5%	844	655	77.6%	711	311	43.7%	24	1	3,392
Louisville	6,351	1,814	28.6%	2,038	405	19.9%	478	300	62.8%	688	175	25.4%	4	-	1,626
Montgomery	13,548	6,944	51.3%	3,869	1,349	34.9%	1,673	1,158	69.2%	1,828	840	46.0%	12	16	9,564
Nashville	12,332	3,762	30.5%	1,232	118	9.6%	379	120	31.7%	1,535	368	24.0%	1	-	5,039
Roanoke	22,391	9,799	43.8%	2,143	306	14.3%	648	133	20.5%	1,193	438	36.7%	5	5	6,109
San Juan	5,146	2,745	53.3%	1,118	411	36.8%	75	34	45.3%	609	371	60.9%	10	-	4,044
St. Petersburg	47,827	18,876	39.5%	6,499	1,930	29.7%	1,569	1,069	68.1%	7,017	3,223	45.9%	79	19	14,349
Washington	45	11	24.4%	2	2	100.0%	2	2	100.0%	6	5	83.3%	-	-	1
Winston-Salem	43,572	22,828	52.4%	9,958	4,034	40.5%	1,634	76	4.7%	1,912	658	34.4%	11	6	7,211

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	181,815	70,946	39.0%	24,593	7,719	31.4%	3,800	1,510	39.7%	17,004	7,075	41.6%	7,466	182	53,204
Chicago	15,354	8,406	54.7%	2,314	739	31.9%	739	417	56.4%	1,091	500	45.8%	33	10	6,441
Des Moines	5,509	2,530	45.9%	583	162	27.8%	128	48	37.5%	649	227	35.0%	1	-	1,815
Fargo	1,550	389	25.1%	238	41	17.2%	81	17	21.0%	176	27	15.3%	2	1	332
Houston	33,060	17,532	53.0%	8,151	3,944	48.4%	352	216	61.4%	2,994	1,692	56.5%	129	22	12,473
Lincoln	7,293	832	11.4%	570	37	6.5%	182	17	9.3%	841	240	28.5%	3	1	1,498
Little Rock	7,552	3,311	43.8%	1,982	651	32.8%	363	219	60.3%	1,225	598	48.8%	12	5	3,020
Milwaukee	12,928	4,684	36.2%	955	88	9.2%	162	45	27.8%	1,817	502	27.6%	6,943	-	2,307
Muskogee	15,582	4,204	27.0%	1,714	230	13.4%	568	125	22.0%	1,005	298	29.7%	2	-	3,338
New Orleans	8,434	3,955	46.9%	1,236	327	26.5%	98	44	44.9%	581	227	39.1%	19	6	4,048
Sioux Falls	1,091	197	18.1%	204	47	23.0%	96	40	41.7%	198	34	17.2%	-	-	241
St. Louis	15,829	5,678	35.9%	2,394	845	35.3%	298	145	48.7%	1,650	539	32.7%	58	5	5,353
St. Paul	9,765	1,383	14.2%	845	77	9.1%	95	34	35.8%	1,678	929	55.4%	28	-	1,270
Waco	43,079	15,457	35.9%	2,964	443	14.9%	551	78	14.2%	2,754	1,119	40.6%	235	132	10,400
Wichita	4,789	2,388	49.9%	443	88	19.9%	87	65	74.7%	345	143	41.4%	1	-	668
WESTERN AREA	169,373	70,630	41.7%	26,123	8,840	33.8%	4,355	1,567	36.0%	13,530	5,740	42.4%	1,012	209	43,368
Albuquerque	4,556	2,083	45.7%	481	43	8.9%	130	56	43.1%	584	272	46.6%	9	-	1,936
Anchorage	1,394	506	36.3%	303	49	16.2%	50	2	4.0%	190	99	52.1%	5	-	233
Boise	1,986	511	25.7%	537	52	9.7%	93	32	34.4%	296	77	26.0%	3	1	714
Denver	8,929	3,500	39.2%	1,776	390	22.0%	348	133	38.2%	538	117	21.7%	34	7	3,366
Cheyenne	1,194	416	34.8%	294	99	33.7%	81	69	85.2%	236	94	39.8%	18	1	227
Fort Harrison	1,363	295	21.6%	194	12	6.2%	93	11	11.8%	182	33	18.1%	1	1	309
Honolulu	4,836	2,843	58.8%	404	68	16.8%	67	42	62.7%	610	363	59.5%	3	-	739
Los Angeles	14,800	7,950	53.7%	2,462	770	31.3%	52	41	78.8%	997	591	59.3%	51	4	6,542
Manila	1,365	394	28.9%	1,935	1,024	52.9%	31	13	41.9%	866	435	50.2%	312	77	2,727
Oakland	22,696	13,196	58.1%	3,667	1,205	32.9%	701	237	33.8%	1,686	1,231	73.0%	47	10	6,465
Phoenix	20,868	8,293	39.7%	1,213	162	13.4%	471	132	28.0%	1,544	482	31.2%	6	2	4,022
Portland	9,558	3,893	40.7%	2,469	860	34.8%	390	68	17.4%	1,257	408	32.5%	17	8	4,499
Reno	6,697	4,059	60.6%	899	263	29.3%	80	24	30.0%	429	141	32.9%	13	2	1,049
Salt Lake City	7,515	1,766	23.5%	1,571	246	15.7%	625	153	24.5%	1,028	255	24.8%	-	-	1,708
San Diego	26,946	11,969	44.4%	2,018	364	18.0%	751	292	38.9%	1,347	419	31.1%	-	-	3,580
Seattle	34,670	8,956	25.8%	5,900	3,233	54.8%	392	262	66.8%	1,740	723	41.6%	493	96	5,252
Other	1	-	0.0%	25	2	8.0%	-	-	-	38	20	52.6%	2	-	21,657

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	56,859	18,373	32.3%	78,264	27,655	35.3%	7,176	6,786	94.6%	1,157	853	73.7%	16,574	3,445	3,197
Philadelphia	24,352	8,583	35.2%	36,158	15,591	43.1%	49	14	28.6%	367	243	66.2%	5,982	2,124	1,015
Milwaukee	15,214	3,536	23.2%	18,787	4,175	22.2%	1,472	1,439	97.8%	64	14	21.9%	1,195	652	979
St. Paul	14,697	4,112	28.0%	22,638	7,530	33.3%	5,603	5,283	94.3%	540	442	81.9%	9,312	669	1,203
Other (in transit)	2,596	2,142	82.5%	681	359	52.7%	52	50	96.2%	186	154	82.8%	85	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	19,885	18,405	1,480	8.0%	185,917	177,490	8,427	4.7%
Buffalo	5,618	5,055	563	11.1%	42,948	42,581	367	0.9%
Atlanta	3,640	3,752	(112)	-3.0%	33,630	35,609	(1,979)	-5.6%
St Louis	4,535	3,981	554	13.9%	41,140	40,085	1,055	2.6%
Muskogee	6,092	5,617	475	8.5%	68,199	59,215	8,984	15.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

<http://www.gibill.va.gov/spring2010.htm>