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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 23, 2010	490,147	186,566

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		470,187	175,597

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			425,064	163,344
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	501	89	17.8%
Initial entitlement for service-connected disability (=>8)	010	27,695	12,398	44.8%
Initial entitlement for service-connected disability (<=7)	110	102,625	42,658	41.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,081	4,695	35.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	72	18	25.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	279,667	103,285	36.9%
Increased entitlement due to hospitalization or surgery	320	1,390	189	13.6%
Spina bifida and/or birth defects reconsideration	420	33	12	36.4%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			123,937	41,556
Dependency	130	42,360	11,461	27.1%
Survivor restored entitlement	133	9	5	55.6%
Hospitalization adjustment (non-rating)	135	125	32	25.6%
Misc determinations	290	44,186	23,561	53.3%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	10,875	2,122	19.5%
Due process	600	26,381	4,374	16.6%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			35,947	11,308
Income verification for unemployability	314	410	397	96.8%
Review of Hemodialysis related cases/conditions	680	17,729	3,542	20.0%
Review of Radiation related cases/conditions	682	714	647	90.6%
Review of Misc cases referred to central office	684	155	2	1.3%
Review of effective date related to herbicide exposure	685	12	12	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,640	1,425	30.7%
Social Security number verification	690 Group	12,287	5,283	43.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			33,383	16,700
Pre-decisional hearings	173	1,288	736	57.1%
Correspondence	400	3,299	1,258	38.1%
Congressional correspondence	500	280	19	6.8%
Freedom of Information Act (FOIA) requests	510	13,265	4,071	30.7%
Review, including quality assurance	930	15,114	10,543	69.8%
Correction of errors	960	137	73	53.3%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>65,083</b>	<b>23,222</b>	<b>35.7%</b>
Increased entitlement and/or reconsideration	120	21,478	7,078	33.0%
Initial entitlement - Veteran	180	13,376	3,172	23.7%
Initial entitlement - Survivor	190	30,229	12,972	42.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>66,499</b>	<b>24,305</b>	<b>36.5%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,216	238	19.6%
Dependency	137	7,217	3,592	49.8%
Income adjustments	150	31,364	13,399	42.7%
Annual eligibility verification reporting (EVRs)	155	3,305	8	0.2%
Misc determinations	297	8,141	2,583	31.7%
Due process	607	15,256	4,485	29.4%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>21,693</b>	<b>21,666</b>	<b>99.9%</b>
Income Verification Match	154	21,644	21,626	99.9%
Cost of Living Adjustments	696	40	34	85.0%
Non-entitlement reviews	697	9	6	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,951</b>	<b>2,834</b>	<b>71.7%</b>
Correspondence	407	1,983	1,720	86.7%
Congressional correspondence	507	359	22	6.1%
Internal quality reviews	937	1,609	1,092	67.9%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>21,967</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>3,022</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>182,536</b>

January 25, 2010

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>35,749</b>
	<b>All</b>	<b>179,054</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

January 23, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	490,147	186,566 38.1%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>425,064</b>	<b>163,344</b>	<b>38.4%</b>	<b>123,937</b>	<b>41,556</b>	<b>33.5%</b>	<b>35,947</b>	<b>11,308</b>	<b>31.5%</b>	<b>33,383</b>	<b>16,700</b>	<b>50.0%</b>	<b>3,460</b>	<b>208</b>	<b>181,580</b>
<b>EASTERN AREA</b>	90,447	37,930	41.9%	22,931	7,321	31.9%	8,264	3,394	41.1%	5,342	2,965	55.5%	322	45	32,998
Baltimore	8,934	4,936	55.2%	2,724	1,453	53.3%	2,498	1,725	69.1%	470	328	69.8%	16	9	2,307
Boston	4,622	1,766	38.2%	867	216	24.9%	612	274	44.8%	382	210	55.0%	9	2	2,433
Buffalo	5,406	2,392	44.2%	1,734	384	22.1%	460	106	23.0%	243	103	42.4%	1	-	752
Cleveland	10,826	4,120	38.1%	1,603	238	14.8%	869	129	14.8%	583	275	47.2%	-	-	6,252
Detroit	12,812	6,063	47.3%	2,290	541	23.6%	619	128	20.7%	700	439	62.7%	-	-	4,315
Hartford	1,665	430	25.8%	388	58	14.9%	191	52	27.2%	123	43	35.0%	1	2	1,007
Indianapolis	11,319	5,255	46.4%	4,399	1,448	32.9%	663	230	34.7%	600	337	56.2%	-	4	3,060
Manchester	1,478	525	35.5%	471	55	11.7%	23	3	13.0%	82	37	45.1%	40	3	676
New York	7,972	3,532	44.3%	2,525	812	32.2%	359	191	53.2%	544	333	61.2%	10	1	2,593
Newark	3,352	1,400	41.8%	613	176	28.7%	177	79	44.6%	176	119	67.6%	2	1	1,547
Philadelphia	12,590	4,259	33.8%	1,510	258	17.1%	645	276	42.8%	826	474	57.4%	109	-	3,045
Pittsburgh	4,578	1,888	41.2%	2,635	1,484	56.3%	642	127	19.8%	218	126	57.8%	17	20	2,411
Providence	1,561	389	24.9%	315	52	16.5%	121	39	32.2%	143	63	44.1%	91	2	1,151
Togus	1,934	469	24.3%	514	63	12.3%	329	32	9.7%	141	37	26.2%	-	-	694
White River J.	812	367	45.2%	129	28	21.7%	16	2	12.5%	37	22	59.5%	23	-	347
Wilmington	586	139	23.7%	214	55	25.7%	40	1	2.5%	74	19	25.7%	3	1	408
<b>SOUTHERN AREA</b>	135,093	52,380	38.8%	35,006	7,803	22.3%	12,751	3,976	31.2%	12,822	7,477	58.3%	582	53	50,365
Atlanta	18,505	7,618	41.2%	3,895	949	24.4%	1,473	653	44.3%	1,864	1,539	82.6%	-	-	6,610
Columbia	10,016	3,558	35.5%	1,742	212	12.2%	761	69	9.1%	1,154	635	55.0%	17	17	3,215
Huntington	2,193	374	17.1%	583	109	18.7%	297	77	25.9%	271	176	64.9%	-	2	2,249
Jackson	6,560	3,399	51.8%	1,442	338	23.4%	962	699	72.7%	339	218	64.3%	23	1	2,653
Louisville	5,118	1,410	27.5%	2,176	292	13.4%	796	178	22.4%	222	153	68.9%	-	6	1,568
Montgomery	11,520	6,109	53.0%	4,113	1,379	33.5%	2,296	1,004	43.7%	1,537	890	57.9%	-	2	7,605
Nashville	8,144	2,000	24.6%	1,510	100	6.6%	1,056	23	2.2%	633	246	38.9%	5	1	3,880
Roanoke	13,443	5,294	39.4%	2,184	242	11.1%	1,222	173	14.2%	619	329	53.2%	1	2	4,607
San Juan	3,872	1,685	43.5%	861	175	20.3%	130	41	31.5%	325	226	69.5%	3	-	3,560
St. Petersburg	30,050	12,119	40.3%	7,546	1,872	24.8%	2,392	894	37.4%	4,715	2,711	57.5%	70	12	8,238
Washington	14	6	42.9%	9	7	77.8%	178	36	20.2%	5	5	100.0%	459	-	5
Winston-Salem	25,658	8,808	34.3%	8,945	2,128	23.8%	1,188	129	10.9%	1,138	349	30.7%	4	10	6,175

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	111,377	39,887	35.8%	23,068	5,476	23.7%	7,450	1,340	18.0%	7,866	3,544	45.1%	2,185	22	44,026
Chicago	9,091	3,392	37.3%	2,680	726	27.1%	879	228	25.9%	680	321	47.2%	1	-	5,583
Des Moines	3,257	1,168	35.9%	520	98	18.8%	228	44	19.3%	162	60	37.0%	-	1	1,375
Fargo	1,202	213	17.7%	313	15	4.8%	193	7	3.6%	54	12	22.2%	-	-	283
Houston	21,279	10,005	47.0%	7,733	3,047	39.4%	633	200	31.6%	2,049	931	45.4%	-	1	11,006
Lincoln	2,024	309	15.3%	443	12	2.7%	207	3	1.4%	315	146	46.3%	3	-	1,159
Little Rock	5,053	1,716	34.0%	1,389	321	23.1%	314	97	30.9%	727	416	57.2%	31	6	2,492
Milwaukee	11,281	4,234	37.5%	966	98	10.1%	692	160	23.1%	598	81	13.5%	2,125	-	1,892
Muskogee	7,391	1,843	24.9%	1,399	70	5.0%	1,000	232	23.2%	457	144	31.5%	1	-	2,987
New Orleans	5,812	1,939	33.4%	903	120	13.3%	345	12	3.5%	196	104	53.1%	-	-	2,417
Sioux Falls	960	176	18.3%	189	22	11.6%	202	10	5.0%	48	11	22.9%	-	3	234
St. Louis	9,596	3,173	33.1%	1,930	478	24.8%	761	78	10.2%	498	278	55.8%	12	7	3,566
St. Paul	11,564	3,041	26.3%	948	102	10.8%	762	138	18.1%	475	201	42.3%	12	-	1,419
Waco	19,759	7,693	38.9%	2,906	294	10.1%	988	111	11.2%	1,031	423	41.0%	-	4	8,391
Wichita	3,108	985	31.7%	749	73	9.7%	246	20	8.1%	576	416	72.2%	-	-	1,222
<b>WESTERN AREA</b>	88,144	33,146	37.6%	42,925	20,955	48.8%	7,467	2,583	34.6%	7,333	2,710	37.0%	371	86	32,960
Albuquerque	3,088	1,127	36.5%	508	49	9.6%	106	30	28.3%	298	113	37.9%	9	-	1,922
Anchorage	1,331	593	44.6%	892	398	44.6%	363	160	44.1%	104	62	59.6%	3	-	186
Boise	1,498	261	17.4%	599	45	7.5%	127	18	14.2%	139	26	18.7%	-	-	546
Denver	5,860	1,782	30.4%	1,672	272	16.3%	1,237	255	20.6%	326	99	30.4%	1	2	3,099
Cheyenne	861	341	39.6%	238	68	28.6%	34	12	35.3%	59	25	42.4%	1	-	231
Fort Harrison	1,556	467	30.0%	440	18	4.1%	167	7	4.2%	182	24	13.2%	1	1	239
Honolulu	2,827	1,216	43.0%	388	74	19.1%	226	42	18.6%	263	178	67.7%	-	-	723
Los Angeles	9,416	3,903	41.5%	3,141	685	21.8%	169	51	30.2%	1,074	495	46.1%	4	1	5,135
Manila	1,516	421	27.8%	16,462	13,631	82.8%	54	16	29.6%	749	228	30.4%	315	62	1,100
Oakland	14,732	7,133	48.4%	3,785	1,598	42.2%	1,129	553	49.0%	897	442	49.3%	15	5	4,221
Phoenix	8,608	2,816	32.7%	1,503	132	8.8%	523	80	15.3%	616	248	40.3%	2	-	3,032
Portland	6,141	2,049	33.4%	3,029	1,120	37.0%	414	93	22.5%	469	176	37.5%	2	13	3,679
Reno	4,422	2,010	45.5%	683	85	12.4%	214	61	28.5%	145	52	35.9%	-	-	993
Salt Lake City	5,007	1,449	28.9%	1,711	466	27.2%	116	7	6.0%	566	175	30.9%	-	1	1,293
San Diego	10,994	3,407	31.0%	1,882	89	4.7%	982	151	15.4%	757	172	22.7%	1	-	2,733
Seattle	10,287	4,171	40.5%	5,992	2,225	37.1%	1,606	1,047	65.2%	689	195	28.3%	17	1	3,828
Other	3	1	33.3%	7	1	14.3%	15	15	100.0%	20	4	20.0%	-	2	21,231

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>65,083</b>	<b>23,222</b>	<b>35.7%</b>	<b>66,499</b>	<b>24,305</b>	<b>36.5%</b>	<b>21,693</b>	<b>21,666</b>	<b>99.9%</b>	<b>3,951</b>	<b>2,834</b>	<b>71.7%</b>	<b>18,507</b>	<b>2,814</b>	<b>956</b>
Philadelphia	28,975	11,256	38.8%	33,496	14,016	41.8%	10,116	10,096	99.8%	1,418	841	59.3%	10,621	1,467	301
Milwaukee	15,823	4,186	26.5%	17,302	5,999	34.7%	4,654	4,652	100.0%	391	204	52.2%	2,549	600	283
St. Paul	19,895	7,695	38.7%	15,402	4,169	27.1%	6,890	6,885	99.9%	2,061	1,761	85.4%	5,313	747	372
Other (in transit)	390	85	21.8%	299	121	40.5%	33	33	100.0%	81	28	34.6%	24	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>35,749</b>	<b>39,084</b>	<b>(3,335)</b>	<b>-8.5%</b>	<b>179,054</b>	<b>181,448</b>	<b>(2,394)</b>	<b>-1.3%</b>
Buffalo	12,487	13,176	(689)	-5.2%	56,648	55,701	947	1.7%
Atlanta	5,743	7,521	(1,778)	-23.6%	42,017	42,293	(276)	-0.7%
St Louis	6,279	6,974	(695)	-10.0%	32,023	31,819	204	0.6%
Muskogee	11,240	11,413	(173)	-1.5%	48,366	51,635	(3,269)	-6.3%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.