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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
January 11, 2010	<b>487,501</b>	<b>185,040</b>	<b>38.0%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>466,985</b>	<b>174,138</b>	<b>37.3%</b>

### Compensation

<b>Entitlement (Original and Supplemental)</b>	EP	# Pending	# Pending Over 125	% Over 125
		<b>423,202</b>	<b>162,352</b>	<b>38.4%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	480	82	17.1%
Initial entitlement for service-connected disability (=>8)	010	28,296	12,402	43.8%
Initial entitlement for service-connected disability (<=7)	110	102,818	42,244	41.1%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	12,557	4,219	33.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	72	21	29.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	277,435	103,155	37.2%
Increased entitlement due to hospitalization or surgery	320	1,503	215	14.3%
Spina bifida and/or birth defects reconsideration	420	41	14	34.1%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<b>Award Adjustments</b>	EP	# Pending	# Pending Over 125	% Over 125
		<b>128,909</b>	<b>44,371</b>	<b>34.4%</b>
Dependency	130	43,674	12,163	27.8%
Survivor restored entitlement	133	10	5	50.0%
Hospitalization adjustment (non-rating)	135	127	29	22.8%
Misc determinations	290	47,204	26,072	55.2%
Spina bifida and/or birth defects adjustments	450	2	2	100.0%
Future examination for disabilities	310	9,885	1,786	18.1%
Due process	600	28,007	4,314	15.4%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

<b>Program Reviews</b>	EP	# Pending	# Pending Over 125	% Over 125
		<b>28,180</b>	<b>10,818</b>	<b>38.4%</b>
Income verification for unemployability	314	420	407	96.9%
Review of Hemodialysis related cases/conditions	680	9,846	2,959	30.1%
Review of Radiation related cases/conditions	682	748	668	89.3%
Review of Misc cases referred to central office	684	147	2	1.4%
Review of effective date related to herbicide exposure	685	73	73	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,696	1,449	30.9%
Social Security number verification	690 Group	12,250	5,260	42.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

<b>Other</b>	EP	# Pending	# Pending Over 125	% Over 125
		<b>32,536</b>	<b>16,247</b>	<b>49.9%</b>
Pre-decisional hearings	173	1,212	680	56.1%
Correspondence	400	3,159	1,191	37.7%
Congressional correspondence	500	140	20	14.3%
Freedom of Information Act (FOIA) requests	510	12,763	3,799	29.8%
Review, including quality assurance	930	15,113	10,477	69.3%
Correction of errors	960	149	80	53.7%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>64,299</b>	<b>22,688</b>	<b>35.3%</b>
Increased entitlement and/or reconsideration	120	21,129	7,019	33.2%
Initial entitlement - Veteran	180	13,362	3,098	23.2%
Initial entitlement - Survivor	190	29,808	12,571	42.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>60,305</b>	<b>24,425</b>	<b>40.5%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,130	236	20.9%
Dependency	137	7,133	3,564	50.0%
Income adjustments	150	28,506	13,736	48.2%
Annual eligibility verification reporting (EVRs)	155	44	8	18.2%
Misc determinations	297	7,920	2,462	31.1%
Due process	607	15,572	4,419	28.4%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 180	% Over 180
<b>Program Reviews</b>		<b>22,179</b>	<b>22,146</b>	<b>99.9%</b>
Income Verification Match	154	22,106	22,085	99.9%
Cost of Living Adjustments	696	61	53	86.9%
Non-entitlement reviews	697	12	8	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,989</b>	<b>2,881</b>	<b>72.2%</b>
Correspondence	407	2,129	1,802	84.6%
Congressional correspondence	507	294	19	6.5%
Internal quality reviews	937	1,566	1,060	67.7%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>21,636</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>2,909</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>		
January 11, 2010	NA	182,486

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>		
	Ch 33	42,220
	All	183,294

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

January 11, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	487,501	185,040 38.0%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>423,202</b>	<b>162,352</b>	<b>38.4%</b>	<b>128,909</b>	<b>44,371</b>	<b>34.4%</b>	<b>28,180</b>	<b>10,818</b>	<b>38.4%</b>	<b>32,536</b>	<b>16,247</b>	<b>49.9%</b>	<b>1,444</b>	<b>237</b>	<b>181,661</b>
<b>EASTERN AREA</b>	89,258	37,493	42.0%	23,461	7,223	30.8%	7,324	3,298	45.0%	5,245	2,916	55.6%	350	51	32,944
Baltimore	8,927	4,816	53.9%	2,676	1,447	54.1%	2,411	1,649	68.4%	469	319	68.0%	16	10	2,300
Boston	4,574	1,777	38.9%	927	221	23.8%	616	229	37.2%	424	227	53.5%	11	4	2,425
Buffalo	5,443	2,482	45.6%	1,744	304	17.4%	413	93	22.5%	241	97	40.2%	2	-	764
Cleveland	10,620	4,127	38.9%	1,604	233	14.5%	739	121	16.4%	567	278	49.0%	1	-	6,288
Detroit	12,655	6,014	47.5%	2,522	520	20.6%	336	122	36.3%	704	463	65.8%	-	-	4,313
Hartford	1,710	427	25.0%	441	41	9.3%	179	35	19.6%	111	39	35.1%	1	3	1,011
Indianapolis	11,268	5,142	45.6%	4,515	1,486	32.9%	645	276	42.8%	556	301	54.1%	-	7	3,062
Manchester	1,437	524	36.5%	403	45	11.2%	19	3	15.8%	73	34	46.6%	50	3	678
New York	7,727	3,461	44.8%	2,587	819	31.7%	329	204	62.0%	524	325	62.0%	9	1	2,571
Newark	3,349	1,403	41.9%	662	200	30.2%	142	45	31.7%	175	124	70.9%	3	1	1,548
Philadelphia	12,258	4,086	33.3%	1,593	267	16.8%	444	353	79.5%	800	459	57.4%	109	-	3,091
Pittsburgh	4,510	1,909	42.3%	2,616	1,440	55.0%	590	103	17.5%	217	120	55.3%	18	19	2,302
Providence	1,547	382	24.7%	310	50	16.1%	112	34	30.4%	136	56	41.2%	92	2	1,146
Togus	1,896	467	24.6%	527	78	14.8%	298	29	9.7%	145	39	26.9%	-	-	694
White River J.	795	348	43.8%	137	20	14.6%	16	1	6.3%	34	18	52.9%	36	-	336
Wilmington	542	128	23.6%	197	52	26.4%	35	1	2.9%	69	17	24.6%	2	1	415
<b>SOUTHERN AREA</b>	134,630	52,463	39.0%	36,458	8,417	23.1%	9,710	3,870	39.9%	12,450	7,263	58.3%	558	72	50,282
Atlanta	18,600	7,681	41.3%	4,241	1,249	29.5%	1,276	661	51.8%	1,730	1,528	88.3%	-	-	6,580
Columbia	10,044	3,581	35.7%	1,905	240	12.6%	703	80	11.4%	1,056	594	56.3%	35	20	3,208
Huntington	2,221	397	17.9%	627	127	20.3%	263	73	27.8%	268	183	68.3%	-	1	2,230
Jackson	6,608	3,430	51.9%	1,467	385	26.2%	971	714	73.5%	339	230	67.8%	24	6	2,649
Louisville	5,140	1,394	27.1%	2,204	301	13.7%	561	181	32.3%	226	155	68.6%	2	8	1,589
Montgomery	11,624	6,128	52.7%	4,097	1,484	36.2%	1,936	972	50.2%	1,552	911	58.7%	-	3	7,644
Nashville	8,106	2,031	25.1%	1,454	93	6.4%	301	21	7.0%	605	231	38.2%	4	2	3,913
Roanoke	13,522	5,383	39.8%	2,214	254	11.5%	835	151	18.1%	587	358	61.0%	2	2	4,552
San Juan	3,791	1,648	43.5%	981	175	17.8%	113	45	39.8%	319	215	67.4%	3	-	3,550
St. Petersburg	29,726	12,060	40.6%	7,838	1,933	24.7%	2,009	868	43.2%	4,533	2,521	55.6%	118	19	8,218
Washington	14	7	50.0%	8	7	87.5%	168	40	23.8%	5	5	100.0%	365	-	8
Winston-Salem	25,234	8,723	34.6%	9,422	2,169	23.0%	574	64	11.1%	1,230	332	27.0%	5	11	6,141

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	111,368	39,428	35.4%	23,521	5,630	23.9%	3,883	1,143	29.4%	7,747	3,501	45.2%	123	21	44,178
Chicago	9,055	3,403	37.6%	2,801	836	29.8%	650	220	33.8%	632	266	42.1%	-	-	5,645
Des Moines	3,302	1,212	36.7%	527	89	16.9%	74	33	44.6%	145	57	39.3%	-	1	1,362
Fargo	1,222	214	17.5%	286	19	6.6%	65	7	10.8%	45	11	24.4%	-	-	263
Houston	21,060	9,810	46.6%	7,754	3,038	39.2%	407	199	48.9%	2,007	864	43.0%	-	-	11,173
Lincoln	2,166	335	15.5%	366	12	3.3%	116	5	4.3%	297	138	46.5%	-	-	1,179
Little Rock	5,070	1,719	33.9%	1,543	373	24.2%	119	75	63.0%	737	431	58.5%	35	7	2,451
Milwaukee	10,994	3,994	36.3%	995	98	9.8%	324	150	46.3%	522	85	16.3%	71	-	1,829
Muskogee	7,565	1,924	25.4%	1,530	88	5.8%	561	168	29.9%	429	155	36.1%	1	-	3,064
New Orleans	5,913	1,970	33.3%	902	119	13.2%	154	14	9.1%	208	111	53.4%	-	-	2,436
Sioux Falls	976	190	19.5%	199	24	12.1%	83	6	7.2%	41	12	29.3%	-	4	238
St. Louis	9,738	3,234	33.2%	1,929	453	23.5%	370	82	22.2%	527	290	55.0%	10	6	3,597
St. Paul	11,469	2,814	24.5%	1,038	107	10.3%	158	89	56.3%	510	210	41.2%	6	-	1,394
Waco	19,774	7,650	38.7%	3,000	301	10.0%	713	84	11.8%	1,050	453	43.1%	-	2	8,316
Wichita	3,064	959	31.3%	651	73	11.2%	89	11	12.4%	597	418	70.0%	-	1	1,231
<b>WESTERN AREA</b>	87,944	32,967	37.5%	45,461	23,100	50.8%	7,246	2,490	34.4%	7,073	2,564	36.3%	413	92	32,994
Albuquerque	3,090	1,097	35.5%	473	46	9.7%	94	33	35.1%	288	111	38.5%	9	-	1,921
Anchorage	1,342	599	44.6%	929	413	44.5%	349	153	43.8%	95	55	57.9%	4	1	186
Boise	1,468	265	18.1%	642	36	5.6%	110	18	16.4%	132	25	18.9%	-	-	540
Denver	6,032	1,912	31.7%	1,697	289	17.0%	1,270	229	18.0%	303	92	30.4%	1	2	3,167
Cheyenne	880	351	39.9%	238	60	25.2%	31	12	38.7%	58	26	44.8%	1	-	237
Fort Harrison	1,552	457	29.4%	504	20	4.0%	155	5	3.2%	194	18	9.3%	2	1	236
Honolulu	2,776	1,132	40.8%	390	63	16.2%	214	46	21.5%	238	153	64.3%	-	-	737
Los Angeles	9,235	3,741	40.5%	3,094	649	21.0%	146	47	32.2%	1,102	499	45.3%	6	-	5,134
Manila	1,516	424	28.0%	18,502	15,773	85.3%	50	15	30.0%	749	201	26.8%	335	60	1,051
Oakland	14,763	7,053	47.8%	4,041	1,634	40.4%	1,105	525	47.5%	846	400	47.3%	14	6	4,202
Phoenix	8,618	2,829	32.8%	1,449	107	7.4%	473	65	13.7%	581	223	38.4%	4	-	3,028
Portland	6,312	2,179	34.5%	3,093	1,128	36.5%	376	102	27.1%	477	182	38.2%	2	20	3,786
Reno	4,402	2,034	46.2%	697	84	12.1%	185	49	26.5%	146	53	36.3%	1	-	989
Salt Lake City	4,946	1,415	28.6%	1,834	556	30.3%	70	3	4.3%	581	184	31.7%	-	1	1,250
San Diego	10,838	3,368	31.1%	1,921	77	4.0%	985	122	12.4%	614	165	26.9%	1	-	2,733
Seattle	10,174	4,111	40.4%	5,957	2,165	36.3%	1,633	1,066	65.3%	669	177	26.5%	33	1	3,797
Other	2	1	50.0%	8	1	12.5%	17	17	100.0%	21	3	14.3%	-	1	21,263

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>64,299</b>	<b>22,688</b>	<b>35.3%</b>	<b>60,305</b>	<b>24,425</b>	<b>40.5%</b>	<b>22,179</b>	<b>22,146</b>	<b>99.9%</b>	<b>3,989</b>	<b>2,881</b>	<b>72.2%</b>	<b>20,192</b>	<b>2,672</b>	<b>825</b>
Philadelphia	28,464	10,960	38.5%	30,013	14,369	47.9%	10,428	10,403	99.8%	1,340	813	60.7%	10,349	1,405	223
Milwaukee	15,431	4,114	26.7%	15,571	5,720	36.7%	4,742	4,739	99.9%	428	212	49.5%	4,965	556	253
St. Paul	20,073	7,536	37.5%	14,396	4,207	29.2%	6,952	6,947	99.9%	2,142	1,833	85.6%	4,853	711	349
Other (in transit)	331	78	23.6%	325	129	39.7%	57	57	100.0%	79	23	29.1%	25	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>42,220</b>	<b>48,911</b>	<b>(6,691)</b>	<b>-13.7%</b>	<b>183,294</b>	<b>195,711</b>	<b>(12,417)</b>	<b>-6.3%</b>
Buffalo	13,941	15,757	(1,816)	-11.5%	55,031	56,369	(1,338)	-2.4%
Atlanta	10,279	13,170	(2,891)	-22.0%	39,449	47,334	(7,885)	-16.7%
St Louis	7,282	8,771	(1,489)	-17.0%	38,150	39,588	(1,438)	-3.6%
Muskogee	10,718	11,213	(495)	-4.4%	50,664	52,420	(1,756)	-3.3%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.