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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	January 9, 2012	884,427	576,944

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		849,549	553,458

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			809,867	539,813
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	398	89	22.4%
Initial entitlement for service-connected disability (=>8)	010	68,496	47,802	69.8%
Initial entitlement for service-connected disability (<=7)	110	217,069	143,400	66.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	12,736	5,220	41.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	81	40	49.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	466,169	307,236	65.9%
Increased entitlement due to hospitalization or surgery	320	2,423	790	32.6%
Spina bifida and/or birth defects reconsideration	420	44	32	72.7%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10 *	681	990	792	80.0%
Nehmer review cases based upon new Agent Orange presumptives *	687	13,008	12,081	92.9%
Reopened or new Agent Orange claims prior to After 9/01/10 *	405	25,576	20,759	81.2%
Agent Orange claims where an interim decision was provided*	409	2,877	1,572	54.6%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

*As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

*As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			192,058	79,378
Dependency	130	90,125	37,383	41.5%
Survivor restored entitlement	133	13	11	84.6%
Hospitalization adjustment (non-rating)	135	197	109	55.3%
Misc determinations	290	51,432	28,454	55.3%
Spina bifida and/or birth defects adjustments	450	5	5	100.0%
Future examination for disabilities	310	12,749	4,056	31.8%
Due process	600	37,537	9,360	24.9%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			37,059	20,445
Income verification for unemployability	314	2,219	2,219	100.0%
Review of Hemodialysis related cases/conditions	680	49	41	83.7%
Review of Radiation related cases/conditions	682	640	555	86.7%
Review of Misc cases referred to central office	684	38	32	84.2%
Review of effective date related to herbicide exposure	685	159	137	86.2%
Cost of Living Adjustments (COLAs) and other reviews	690	6,785	2,539	37.4%
Social Security number verification	690 Group	27,169	14,922	54.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			81,883	54,283
Pre-decisional hearings	173	1,568	1,100	70.2%
Correspondence	400	36,561	27,006	73.9%
Congressional correspondence	500	812	214	26.4%
Freedom of Information Act (FOIA) requests	510	19,941	7,019	35.2%
Review, including quality assurance	930	22,719	18,744	82.5%
Correction of errors	960	282	200	70.9%

Combination of workload received from Veterans, survivors and internal sources.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		74,560	37,131	49.8%
Increased entitlement and/or reconsideration	120	17,301	6,747	39.0%
Initial entitlement - Veteran	180	10,155	3,003	29.6%
Initial entitlement - Survivor	190	47,104	27,381	58.1%
<p>Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		81,809	39,696	48.5%
Hospitalization adjustment (non-rating)	135	2,250	1,144	50.8%
Dependency	137	9,671	4,936	51.0%
Income adjustments	150	35,319	22,075	62.5%
Annual eligibility verification reporting (EVRs)	155	65	36	55.4%
Misc determinations	297	19,165	7,551	39.4%
Due process	607	15,339	3,954	25.8%
<p>Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		17,132	16,907	98.7%
Income Verification Match	154	16,709	16,708	100.0%
Cost of Living Adjustments	696	48	12	25.0%
Non-entitlement reviews	697	375	187	49.9%
<p>These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.</p>				

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,380	2,994	55.7%
Correspondence	407	1,171	510	43.6%
Congressional correspondence	507	1,627	433	26.6%
Internal quality reviews	937	2,582	2,051	79.4%
<p>Combination of workload received from Veterans, survivors and internal sources.</p>				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	59,769
<p>Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.</p>		

Accrued	EP	# Pending
	165	8,807
<p>Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.</p>		

Appeals	EP	# Pending
As of January 9, 2012	NA	253,672
<p>Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).</p>		

Education	Type	# Pending
	Ch 33	19,013
	All	138,184
<p>Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.</p>		

COMPENSATION AND PENSION INVENTORY

January 9, 2012

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	884,427	576,944 65.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	809,867	539,813	66.7%	192,058	79,379	41.3%	37,059	20,445	55.2%	81,883	54,283	66.3%	31,196	1,314	250,838
EASTERN AREA	167,014	115,409	69.1%	38,481	19,054	49.5%	8,081	4,883	60.4%	17,599	12,710	72.2%	17,224	152	41,582
Baltimore	16,614	13,003	78.3%	3,305	1,979	59.9%	324	250	77.2%	1,313	1,006	76.6%	1	3	2,932
Boston	8,697	5,792	66.6%	1,743	606	34.8%	495	134	27.1%	988	752	76.1%	7	-	4,057
Buffalo	7,480	4,510	60.3%	3,226	1,406	43.6%	197	101	51.3%	643	434	67.5%	1	1	792
Cleveland	23,958	15,886	66.3%	5,113	2,246	43.9%	856	729	85.2%	3,109	1,881	60.5%	3	72	6,732
Detroit	19,672	13,124	66.7%	4,244	1,883	44.4%	374	260	69.5%	2,564	1,958	76.4%	4	43	5,880
Hartford	4,174	2,583	61.9%	762	252	33.1%	455	291	64.0%	355	255	71.8%	-	1	824
Indianapolis	20,581	16,201	78.7%	3,814	2,375	62.3%	419	338	80.7%	2,482	1,931	77.8%	1	26	4,249
Manchester	2,137	1,258	58.9%	730	226	31.0%	99	4	4.0%	205	150	73.2%	-	-	805
New York	15,686	12,089	77.1%	3,595	1,569	43.6%	169	26	15.4%	933	790	84.7%	1	-	4,028
Newark	4,595	2,656	57.8%	1,226	609	49.7%	116	108	93.1%	508	323	63.6%	-	1	1,982
Philadelphia	25,331	16,910	66.8%	4,507	2,805	62.2%	3,010	1,979	65.7%	2,175	1,651	75.9%	17,205	-	3,470
Pittsburgh	9,707	6,825	70.3%	3,013	1,619	53.7%	334	239	71.6%	1,316	895	68.0%	1	3	3,120
Providence	3,475	1,854	53.4%	678	184	27.1%	393	171	43.5%	384	267	69.5%	-	1	1,037
Togus	2,533	1,283	50.7%	1,831	954	52.1%	774	236	30.5%	311	201	64.6%	-	-	731
White River J.	1,068	687	64.3%	308	142	46.1%	58	12	20.7%	113	91	80.5%	-	-	423
Wilmington	1,306	748	57.3%	386	199	51.6%	8	5	62.5%	200	125	62.5%	-	1	520
SOUTHERN AREA	245,401	157,225	64.1%	62,013	23,498	37.9%	11,086	5,961	53.8%	23,810	14,024	58.9%	46	171	79,319
Atlanta	32,332	21,643	66.9%	7,552	2,869	38.0%	275	198	72.0%	4,944	2,923	59.1%	1	-	10,408
Columbia	21,630	13,102	60.6%	3,901	662	17.0%	1,165	98	8.4%	1,249	846	67.7%	2	4	4,625
Huntington	7,392	4,868	65.9%	892	246	27.6%	236	150	63.6%	938	534	56.9%	2	3	2,932
Jackson	10,549	7,402	70.2%	1,800	404	22.4%	818	616	75.3%	817	574	70.3%	19	23	4,042
Louisville	10,004	5,524	55.2%	4,056	1,522	37.5%	1,286	655	50.9%	1,058	680	64.3%	4	17	2,670
Montgomery	14,402	8,118	56.4%	4,830	1,719	35.6%	719	363	50.5%	1,417	791	55.8%	4	34	9,842
Nashville	12,558	5,763	45.9%	3,892	1,013	26.0%	678	249	36.7%	1,973	931	47.2%	-	29	5,773
Roanoke	26,091	18,426	70.6%	6,713	2,951	44.0%	910	202	22.2%	2,009	1,139	56.7%	2	5	6,985
San Juan	5,284	2,841	53.8%	1,778	389	21.9%	95	71	74.7%	474	376	79.3%	1	1	4,430
St. Petersburg	46,947	29,793	63.5%	9,140	2,613	28.6%	701	350	49.9%	5,100	2,935	57.5%	6	49	19,159
Washington	96	40	41.7%	73	63	86.3%	35	34	97.1%	331	15	4.5%	-	-	10
Winston-Salem	58,116	39,705	68.3%	17,386	9,047	52.0%	4,168	2,975	71.4%	3,500	2,280	65.1%	5	6	8,443

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	198,314	129,543	65.3%	45,716	18,115	39.6%	8,608	4,231	49.2%	20,524	14,118	68.8%	13,277	393	61,434
Chicago	21,078	16,559	78.6%	3,776	2,376	62.9%	730	586	80.3%	2,845	2,437	85.7%	3	52	5,975
Des Moines	7,084	3,912	55.2%	2,296	1,028	44.8%	186	138	74.2%	666	521	78.2%	-	-	1,834
Fargo	1,346	554	41.2%	233	40	17.2%	58	8	13.8%	145	81	55.9%	-	-	314
Houston	35,835	25,554	71.3%	14,341	7,599	53.0%	1,124	741	65.9%	4,140	2,754	66.5%	3	3	14,312
Lincoln	2,742	543	19.8%	467	26	5.6%	167	34	20.4%	435	81	18.6%	-	-	1,598
Little Rock	7,876	4,802	61.0%	3,109	1,167	37.5%	1,252	483	38.6%	1,421	908	63.9%	-	18	4,498
Milwaukee	11,528	4,977	43.2%	1,987	139	7.0%	389	167	42.9%	776	338	43.6%	8,733	-	2,660
Muskogee	13,605	7,969	58.6%	3,286	752	22.9%	1,339	312	23.3%	1,196	922	77.1%	8	4	3,510
New Orleans	11,894	7,472	62.8%	2,948	1,381	46.8%	354	204	57.6%	1,411	1,041	73.8%	3	31	5,203
Sioux Falls	1,130	293	25.9%	263	27	10.3%	256	16	6.3%	172	74	43.0%	1	3	261
St. Louis	17,380	11,559	66.5%	3,574	1,748	48.9%	481	255	53.0%	1,523	1,000	65.7%	3	23	6,729
St. Paul	10,658	2,803	26.3%	1,888	197	10.4%	1,439	1,075	74.7%	591	288	48.7%	4,337	-	1,706
Waco	51,047	39,653	77.7%	6,399	1,474	23.0%	766	204	26.6%	4,674	3,327	71.2%	186	259	11,988
Wichita	5,111	2,893	56.6%	1,149	161	14.0%	67	8	11.9%	529	346	65.4%	-	-	846
WESTERN AREA	199,135	136,115	68.4%	45,808	18,702	40.8%	9,196	5,370	58.4%	19,921	13,407	67.3%	647	597	48,798
Albuquerque	4,819	2,649	55.0%	1,131	293	25.9%	60	33	55.0%	503	308	61.2%	-	-	2,141
Anchorage	1,642	852	51.9%	1,491	776	52.0%	587	223	38.0%	305	221	72.5%	-	-	166
Boise	2,242	879	39.2%	1,021	248	24.3%	125	29	23.2%	363	168	46.3%	-	-	873
Denver	10,725	5,912	55.1%	3,052	795	26.0%	558	122	21.9%	657	428	65.1%	2	3	3,924
Cheyenne	966	403	41.7%	688	409	59.4%	31	17	54.8%	286	152	53.1%	-	-	348
Fort Harrison	1,348	304	22.6%	448	57	12.7%	116	8	6.9%	219	55	25.1%	-	1	396
Honolulu	5,309	3,662	69.0%	828	202	24.4%	73	30	41.1%	809	689	85.2%	2	2	781
Los Angeles	22,827	17,147	75.1%	4,996	1,918	38.4%	2,147	1,539	71.7%	1,754	1,190	67.8%	-	2	6,746
Manila	3,315	1,599	48.2%	1,206	343	28.4%	141	50	35.5%	1,651	768	46.5%	252	49	2,281
Oakland	32,009	24,065	75.2%	6,747	3,260	48.3%	402	109	27.1%	3,607	2,984	82.7%	4	-	7,390
Phoenix	20,798	15,738	75.7%	2,993	816	27.3%	809	589	72.8%	2,165	1,530	70.7%	-	2	5,284
Portland	12,438	7,799	62.7%	3,847	2,028	52.7%	1,004	304	30.3%	1,515	848	56.0%	1	10	5,143
Reno	7,539	5,433	72.1%	1,571	611	38.9%	96	43	44.8%	805	582	72.3%	-	-	1,057
Salt Lake City	14,975	8,046	53.7%	4,872	1,905	39.1%	1,388	1,223	88.1%	1,518	1,074	70.8%	-	1	2,012
San Diego	29,308	18,961	64.7%	2,701	539	20.0%	722	384	53.2%	1,184	623	52.6%	-	-	4,253
Seattle	28,875	22,666	78.5%	8,216	4,502	54.8%	937	667	71.2%	2,580	1,787	69.3%	386	525	6,003
Other	3	1,521	50700.0%	40	10	25.0%	88	-	-	29	24	82.8%	2	1	19,705

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,560	37,131	49.8%	81,809	39,696	48.5%	17,132	16,907	98.7%	5,380	2,994	55.7%	28,574	7,493	2,834
Philadelphia	33,152	18,823	56.8%	39,712	22,333	56.2%	6,421	6,418	100.0%	2,407	1,078	44.8%	6,140	3,593	1,113
Milwaukee	20,073	8,177	40.7%	14,343	2,750	19.2%	3,652	3,644	99.8%	510	251	49.2%	1,611	1,450	646
St. Paul	20,968	9,985	47.6%	27,172	14,268	52.5%	6,953	6,772	97.4%	2,226	1,472	66.1%	20,704	2,450	1,075
Other (in transit)	367	146	39.8%	582	345	59.3%	106	73	68.9%	237	193	81.4%	119	N/A	N/A

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	19,013	17,933	1,080	6.0%	138,184	144,153	(5,969)	-4.1%
Buffalo	6,592	6,482	110	1.7%	45,472	47,318	(1,846)	-3.9%
Atlanta	2,673	2,283	390	17.1%	24,349	24,404	(55)	-0.2%
St. Louis	4,445	4,377	68	1.6%	31,662	31,809	(147)	-0.5%
Muskogee	5,303	4,791	512	10.7%	36,701	40,622	(3,921)	-9.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.