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▶▶▶ February 2015 ◀◀◀

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*If Veterans don't help Veterans, who will?*

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## Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending &gt; 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p><b>Compensation</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Entitlement (Original and Supplemental)</b></td> <td><b>636,371</b></td> <td><b>384,213</b></td> <td><b>60.4%</b></td> </tr> <tr> <td>Original Entitlement - Veterans<sup>1</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&gt;=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&lt;=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors<sup>2</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives<sup>3</sup></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.  <sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.  <sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>Award Adjustments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Award Adjustments</b></td> <td><b>409,635</b></td> <td><b>292,244</b></td> <td><b>71.3%</b></td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. 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<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>205,652</b>	<b>123,931</b>	<b>60.26%</b>	<b>Original Entitlement</b>	<b>48,522</b>	<b>23,845</b>	<b>49.14%</b>																																																																																																																																																																																																																																																												
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%																																																																																																																																																																																																																																																												
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%																																																																																																																																																																																																																																																												
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%																																																																																																																																																																																																																																																												
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,134</b>	<b>2,318</b>	<b>28.50%</b>	<b>Pension Award Adjustments</b>	<b>70,765</b>	<b>29,010</b>	<b>41.0%</b>																																																																																																																																																																																																																																																												
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%																																																																																																																																																																																																																																																												
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%																																																																																																																																																																																																																																																												
<b>Supplemental Entitlement</b>	<b>422,585</b>	<b>257,964</b>	<b>61.04%</b>	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	<b>Program Reviews</b>	<b>38,695</b>	<b>38,187</b>	<b>98.7%</b>																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>	<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>523,724</b>	<b>244,498</b>	<b>46.7%</b>
As of December 6, 2014				
<b>Original Entitlement</b>	<b>Total</b>	<b>183,992</b>	<b>84,516</b>	<b>45.9%</b>
Initial entitlement for service-connected disability (=>8)	EP 010	51,991	23,634	45.5%
Initial entitlement for service-connected disability (<=7)	EP 110	121,411	59,631	49.1%
Initial entitlement - Veteran's Pension	EP 180	4,842	339	7.0%
Initial claims from surviving spouses, children or parents	EP 140	5,748	912	15.9%
<b>Supplemental Entitlement</b>	<b>Total</b>	<b>339,732</b>	<b>159,982</b>	<b>47.1%</b>
Increased entitlement and/or reconsideration for Pension	EP 120	6,704	402	6.0%
Increased evaluation and/or additional claimed conditions	EP 020	314,614	152,396	48.4%
Future examination for disabilities	EP 310	16,720	6,489	38.8%
Increased entitlement due to hospitalization or surgery	EP 320	1,418	514	36.2%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	261	180	69.0%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	15	1	6.7%
Agent Orange claims where an interim decision was provided	EP 409	0	0	0.0%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

<b>Education</b>	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>7,730</b>	<b>6,871</b>	<b>859</b>	<b>12.50%</b>
Buffalo	930	1,315	(385)	-29.3%
Atlanta	513	540	(27)	-5.0%
St Louis	1,228	1,042	186	17.9%
Muskogee	5,059	3,974	1,085	27.3%
<b>Total Education Claims - All Education Programs</b>	<b>44,434</b>	<b>36,847</b>	<b>7,587</b>	<b>20.60%</b>
Buffalo	4,934	6,018	(1,084)	-18.0%
Atlanta	3,039	2,991	48	1.6%
St Louis	11,019	9,052	1,967	21.7%
Muskogee	25,442	18,786	6,656	35.4%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics				Reporting Period: As of December 6, 2014			
Notes about the data:							
1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	523,724	145.9	46.7%	24,103	227,158	187.5	187.6	95.80%	90.71%	90.81%	92.35%
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	482,801	152.0	49.1%	20,250	191,417	207.1	207.4				
<b>Eastern Area</b>	92,570	154.0	49.5%	3,604	37,119	205.2	202.6	94.9%	89.3%	89.6%	90.4%
Baltimore	9,505	213.7	66.4%	261	2,635	312.0	286.7	90.7%	81.0%	81.0%	84.2%
Boston	6,395	161.8	51.6%	142	1,485	288.0	256.1	96.3%	90.3%	92.8%	89.8%
Buffalo	6,037	155.0	55.3%	178	1,870	278.4	256.2	93.8%	91.2%	89.8%	88.6%
Cleveland	10,792	133.3	37.8%	647	5,538	179.9	184.5	96.1%	92.2%	90.6%	93.9%
Detroit	10,294	131.0	42.6%	427	4,221	189.9	188.2	91.3%	88.2%	89.1%	90.5%
Hartford	2,167	109.9	32.2%	177	1,385	163.3	159.1	98.3%	96.7%	95.7%	94.6%
Indianapolis	8,943	181.3	59.3%	216	2,632	268.6	238.2	96.2%	90.6%	92.0%	91.3%
Manchester	1,723	132.6	42.7%	40	570	209.7	210.3	96.1%	91.4%	91.1%	91.2%
New York	7,874	148.4	50.6%	217	2,329	245.1	252.3	90.9%	86.7%	92.3%	91.9%
Newark	3,219	115.0	36.5%	132	1,163	171.1	170.4	93.6%	87.3%	83.3%	82.8%
Philadelphia (Non-PMC)	13,226	166.3	56.7%	396	4,750	289.8	269.0	96.0%	91.2%	87.8%	91.7%
Pittsburgh	6,127	161.9	51.4%	177	2,199	202.3	225.6	97.1%	91.9%	87.7%	92.2%
Providence	3,132	76.4	19.2%	469	4,729	61.1	64.4	96.9%	90.4%	93.8%	91.1%
Togus	1,173	97.1	24.0%	50	951	108.6	118.4	97.2%	88.7%	93.2%	97.6%
White River J.	675	134.4	46.7%	28	204	106.3	154.5	92.7%	83.3%	86.0%	84.9%
Wilmington	1,288	156.5	51.0%	47	458	246.4	246.6	93.6%	86.7%	87.7%	89.3%
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	19,157	60.5	10.1%	2,804	26,490	64.8	62.7		99.5%	99.5%	99.06%
Philadelphia PMC	6,892	64.4	11.8%	740	8,008	70.0	71.2		98.4%	99.2%	98.37%
Milwaukee PMC	4,422	54.1	8.8%	751	7,213	58.0	54.0		100.0%	99.6%	99.20%
St. Paul PMC	7,189	50.3	5.1%	1,215	10,222	65.5	62.3		100.0%	99.6%	99.60%
Other Pension	654	174.2	56.3%	98	1,047	67.8	62.4				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	10,587	83.9	23.8%	574	4,483	127.2	121.3				
San Diego	3,366	89.3	28.0%	268	2,176	117.5	105.6				
Winston-Salem	4,776	88.5	24.9%	252	1,984	142.9	135.6				
Other Quick Start	2,445	67.6	15.7%	54	323	102.6	139.5				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	11,179	87.2	25.7%	475	4,768	150.8	148.3				
Winston-Salem	3,764	67.0	11.0%	155	1,892	108.9	90.1				
Salt Lake City	5,787	102.7	36.2%	281	2,519	171.0	189.2				
Other Benefits Delivery at Discharge	1,628	78.6	22.4%	39	357	171.6	167.1				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of December 6, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <b>not</b> included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (>=8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	523,724	145.9	46.7%	24,103	227,158	187.5	187.6				
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	482,801	152.0	49.1%	20,250	191,417	207.1	207.4				
<b>Eastern Area</b>	96,414	151.5	48.3%	3,724	38,140	204.3	201.7				
Baltimore	5,750	220.9	65.7%	138	836	359.5	373.2				
Boston	5,748	155.5	47.6%	116	1,265	290.6	252.9				
Buffalo	6,018	153.7	55.0%	178	1,823	278.4	254.3				
Cleveland	11,672	136.3	38.5%	699	5,899	185.2	189.0				
Detroit	10,764	130.2	42.3%	467	4,523	188.1	186.2				
Hartford	2,724	113.5	35.4%	202	1,657	162.6	169.1				
Indianapolis	8,287	183.0	60.6%	188	2,339	272.9	236.7				
Manchester	2,024	147.1	48.3%	57	684	238.7	230.0				
New York	7,859	148.3	50.7%	213	2,300	241.5	250.7				
Newark	3,531	117.5	38.9%	147	1,304	176.0	172.9				
Philadelphia (Non-PMC)	12,836	166.5	57.3%	394	4,702	295.9	270.1				
Pittsburgh	5,976	162.7	51.8%	156	2,032	206.0	227.8				
Providence	3,925	78.0	19.5%	499	5,049	64.5	68.9				
Togus	7,059	150.1	42.3%	189	3,007	205.1	202.8				
White River J.	1,037	162.5	63.3%	41	311	168.9	198.2				
Wilmington	1,204	148.3	47.7%	40	409	222.3	228.9				
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	19,157	60.5	10.1%	2,804	26,490	64.8	62.7				
Philadelphia PMC	6,906	64.7	11.9%	741	8,017	70.3	71.4				
Milwaukee PMC	4,424	54.3	8.8%	754	7,220	59.1	54.3				
St. Paul PMC	7,186	50.3	5.1%	1,215	10,226	65.5	62.4				
Other Pension	641	172.4	55.9%	94	1,027	56.3	58.3				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	10,587	83.9	23.8%	574	4,483	127.2	121.3				
San Diego	4,521	80.5	22.3%	310	2,325	112.7	103.4				
Winston-Salem	5,030	85.3	23.7%	253	1,987	142.4	135.4				
Other Quick Start	1,036	91.9	30.2%	11	171	187.0	201.6				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	11,179	87.2	25.7%	475	4,768	150.8	148.3				
Winston-Salem	3,979	63.9	10.4%	155	1,888	108.9	90.2				
Salt Lake City	5,857	101.8	35.8%	281	2,500	171.0	189.3				
Other Benefits Delivery at Discharge	1,343	92.3	27.0%	39	380	171.6	166.3				

Compensation Entitlement				Pension Entitlement				Agency Burden, Accrued	
Measurement	Claims Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Claims Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Claims Pending
<b>Original Entitlement - Veterans*</b>	<b>174,090</b>	<b>83,789</b>	<b>48.13%</b>	<b>Original Entitlement</b>	<b>21,577</b>	<b>1,751</b>	<b>8.12%</b>	<b>Total Appeals Pending</b>	<b>284,553</b>
EP 005 - Initial entitlement - Veterans for VA Rating	658	524	79%	EP 100 - Initial entitlement - Veterans	4,942	339	7.0%	Pending Notice of Dispositions	191,703
EP 010 - Initial entitlement for service-connected disability (a-e)	51,961	23,624	45.5%	EP 105 - Increased entitlement under/for reevaluation	4,704	402	8.6%	Agg. Days Pending for Notice of Dispositions	402
EP 110 - Initial entitlement for service-connected disability (a-f)	121,411	59,621	49.1%	EP 100 - Initial entitlement - Survivor	10,025	1,010	10.1%	Pending Decision of Claims	88,751
<b>Original Entitlement - Survivors*</b>	<b>6,298</b>	<b>1,416</b>	<b>22.60%</b>	<b>Pension Award Adjustments</b>	<b>34,443</b>	<b>6,919</b>	<b>19.8%</b>	Pending Form 56	59,866
EP 140 - Initial claims from surviving spouses, children or parents	5,748	912	15.9%	EP 125 - Hospitalization adjustment (MOS/MSDB)	646	27	4.2%	Agg. Days Pending for Form 56	628
EP 410 - Initial claims from children Veterans with Spina (b)(6) under 6th (b)(6)s	550	504	91.3%	EP 137 - Dependency	5,980	940	15.7%	Pending Remarks Returned from Regional Office	20,627
<b>Supplemental Entitlement</b>	<b>316,488</b>	<b>151,189</b>	<b>48.42%</b>	EP 105 - Income adjustments	12,358	1,861	15.0%	Agg. Days Pending for Remarks at a Regional Office	145
EP 020 - Increased evaluation and/or additional claim conditions	314,614	152,366	48.4%	EP 120 - Annual eligibility verification (SE/VE)	0	0	0.0%	Pending Remarks sent to the Appeals Management Center	12,325
EP 025 - Increased entitlement due to hospitalization or surgery	1,418	514	36.2%	EP 207 - Misc. determinations	5,422	1,712	31.6%	Agg. Days Pending for Remarks at the Appeals Management Center	182
EP 420 - Spina(b)(6) under both defects reevaluation	189	86	45.5%	EP 207 - Misc. determinations	5,422	1,712	31.6%	Days Pending for Travel	271
EP 601 - Reopened or new Agent Change claims prior to 3/30/05	261	180	69.0%	<b>Program Reviews</b>	<b>8,932</b>	<b>9,742</b>	<b>109.0%</b>	<b>Total Burden Pending</b>	<b>16,274</b>
EP 607 - Uniform review cases based upon new Agent Change prescriptions	0	0	0.0%	EP 104 - Income Verification Match	6,004	6,673	111.3%	<b>Total Accrued Pending</b>	<b>7,499</b>
EP 608 - Reopened or new Agent Change claims after 3/30/05	15	1	6.7%	EP 608 - Cost of Living Adjustments	153	68	44.4%		
EP 609 - Agent Change claims where an interim decision was provided	0	0	0.0%	EP 607 - Non-entitlement reviews	9	6	66.7%		
<b>Award Adjustments</b>	<b>481,266</b>	<b>328,867</b>	<b>67.91%</b>	<b>Pension Other</b>	<b>2,969</b>	<b>415</b>	<b>14.0%</b>		
EP 100 - Dependency	258,505	189,588	73.4%	EP 607 - Correspondence	2,198	250	11.4%		
EP 120 - Survivor related entitlement	320	188	58.8%	EP 607 - Correspondence	2,198	250	11.4%		
EP 125 - Hospitalization adjustment (non-rating)	248	172	69.4%	EP 607 - Correspondence	2,198	250	11.4%		
EP 200 - Misc. determinations	112,724	62,068	55.1%	EP 607 - Internal quality review	483	154	31.9%		
EP 205 - Spina(b)(6) under both defects adjustments	80	39	48.8%	EP 607 - Complex of errors	58	18	31.0%		
EP 210 - Future estimation for disabilities	16,730	6,480	38.8%						
EP 600 - Due process	91,487	37,324	40.7%						
<b>Program Reviews</b>	<b>70,240</b>	<b>59,910</b>	<b>85.3%</b>						
EP 214 - Income verification for unemployment	75	73	97.3%						
EP 602 - Review of Hemodialysis related cases/conditions	51	44	86.3%						
EP 602 - Review of Radiation related cases/conditions	533	500	93.8%						
EP 604 - Review of Misc. cases referred to central office	1,823	879	47.9%						
EP 605 - Review of other Misc. cases referred to central office	270	176	65.2%						
EP 605 - Cost of Living Adjustments (COLA) and other reviews	14,555	51,284	352.2%						
EP 606 - Social Security number verification	52,597	46,405	88.2%						
<b>Compensation Other</b>	<b>212,487</b>	<b>105,416</b>	<b>49.6%</b>						
EP 173 - Pre-decisional hearings	5,189	3,029	58.4%						
EP 200 - Correspondence	157,450	67,361	42.8%						
EP 200 - Congressional correspondence	3,281	1,392	42.1%						
EP 510 - Freedom of Information Act (FOIA) requests	31,813	21,066	66.2%						
EP 520 - Review, including quality assurance	34,905	29,963	85.8%						
EP 560 - Correction of errors	821	675	82.2%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY																
Region	Agency	Case Pending	Agg. Day Pending	EP 005				EP 010				EP 110				
				Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day	Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day	Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day	
WEST	Alaska	8,749	2,814	32.1%	18.1%	18.1%	18.1%	1,000	3,000	30.0%	15.0%	15.0%	15.0%	15.0%	15.0%	15.0%
	Arizona	1,200	1,200	100%	100%	100%	100%	1,200	1,200	100%	100%	100%	100%	100%	100%	100%
	California	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Colorado	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Connecticut	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Florida	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Georgia	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Idaho	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Illinois	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Indiana	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Iowa	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Kansas	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Kentucky	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Louisiana	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Maine	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Massachusetts	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Michigan	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Minnesota	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Mississippi	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Montana	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Nebraska	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Nevada	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	New Hampshire	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	New Jersey	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	New Mexico	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	New York	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	North Carolina	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	North Dakota	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Ohio	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Oklahoma	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Oregon	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Pennsylvania	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Rhode Island	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	South Carolina	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	South Dakota	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Tennessee	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Texas	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Utah	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Vermont	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Virginia	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Washington	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	West Virginia	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Wisconsin	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%
	Wyoming	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	100%	100%	100%	100%	100%

REGIONAL OFFICE PENSION INVENTORY															
Region	Agency	Case Pending	Agg. Day Pending	EP 100				EP 105				EP 110			
				Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day	Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day	Case Pending	Agg. Day Pending	Percent Pending over 120 Day	Percent Pending over 180 Day
WEST	Alaska	1,000	1,000	100%	100%	100%	100%	1,000	1,000	100%	100%	1,000	1,000	100%	100%
	Arizona	1,000	1,000	100%	100%	100%	10								