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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		535,481	258,660	48.3%
As of September 13, 2014				
Original Entitlement	Total	182,871	87,452	47.8%
Initial entitlement for service-connected disability (=>8)	EP 010	48,971	22,425	45.8%
Initial entitlement for service-connected disability (<=7)	EP 110	123,545	63,876	51.7%
Initial entitlement - Veteran's Pension	EP 180	4,594	236	5.1%
Initial claims from surviving spouses, children or parents	EP 140	5,761	915	15.9%
Supplemental Entitlement	Total	352,610	171,208	48.6%
Increased entitlement and/or reconsideration for Pension	EP 120	5,832	380	6.5%
Increased evaluation and/or additional claimed conditions	EP 020	320,774	157,882	49.2%
Future examination for disabilities	EP 310	24,409	12,262	50.2%
Increased entitlement due to hospitalization or surgery	EP 320	1,227	484	39.4%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	349	195	55.9%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	14	3	21.4%
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	11,683	14,674	-2,991	-20.38%
Buffalo	1,603	1,951	(348)	-17.8%
Atlanta	946	1,158	(212)	-18.3%
St Louis	2,286	2,840	(554)	-19.5%
Muskogee	6,848	8,725	(1,877)	-21.5%
Total Education Claims - All Education Programs	120,075	115,093	4,982	4.33%
Buffalo	18,031	20,052	(2,021)	-10.1%
Atlanta	11,013	10,916	97	0.9%
St Louis	22,768	20,501	2,267	11.1%
Muskogee	68,263	63,624	4,639	7.3%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of September 13, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	535,481	153.3	48.3%	48,344	1,242,492	199.2	230.1	95.84%	90.36%	90.33%	92.57%
Compensation Claims Processing											
USA Compensation Total	496,568	159.7	50.8%	40,800	1,025,948	220.2	255.6				
Eastern Area	94,042	163.4	50.6%	8,826	209,255	220.0	249.6	95.6%	89.6%	89.2%	90.6%
Baltimore	9,982	219.6	63.4%	607	13,372	390.9	334.7	94.9%	82.9%	80.2%	85.3%
Boston	5,903	170.3	53.6%	457	10,509	221.1	269.8	96.6%	92.1%	91.7%	90.4%
Buffalo	6,220	163.2	54.3%	622	11,354	254.7	269.7	94.7%	87.1%	88.8%	91.2%
Cleveland	11,327	148.8	42.7%	1,267	33,389	191.7	278.9	94.4%	88.9%	89.7%	93.5%
Detroit	9,249	146.3	48.3%	920	25,130	185.7	234.8	95.4%	88.3%	90.3%	89.4%
Hartford	2,578	122.0	35.6%	246	6,259	185.3	221.0	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,773	178.6	54.9%	887	17,548	238.0	265.2	96.7%	93.6%	90.8%	90.6%
Manchester	1,541	133.1	44.4%	93	3,139	207.1	211.2	95.3%	93.4%	90.5%	93.7%
New York	7,896	161.2	51.3%	536	15,156	231.6	277.7	98.3%	98.4%	92.8%	91.6%
Newark	2,749	126.0	36.0%	263	7,480	185.4	225.9	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	14,916	177.1	58.4%	1,237	22,616	281.3	288.3	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,111	170.7	52.8%	457	11,935	232.3	297.0	95.5%	85.0%	87.5%	91.1%
Providence	3,444	83.1	20.9%	906	21,863	81.9	96.4	99.1%	95.7%	94.1%	88.2%
Togus	1,397	109.8	29.9%	207	5,666	133.7	165.7	98.3%	93.7%	94.6%	97.6%
White River J.	607	119.6	32.8%	50	1,773	127.3	212.4	91.2%	85.0%	86.9%	86.5%
Wilmington	1,349	158.5	50.7%	71	2,066	284.6	274.7	95.5%	89.1%	88.1%	88.1%
Pension Claims Processing											
USA Pension Total	18,129	59.3	9.8%	5,898	166,264	65.6	90.1		100.0%	99.2%	98.9%
Philadelphia PMC	5,058	67.0	13.7%	1,350	57,291	91.7	140.2		100.0%	99.6%	98.0%
Milwaukee PMC	4,725	49.0	5.5%	1,761	46,993	50.4	57.5		100.0%	99.6%	99.2%
St. Paul PMC	7,622	50.3	5.5%	2,573	58,624	63.0	64.9		100.0%	98.4%	99.6%
Other Pension	724	167.9	56.1%	214	3,356	58.8	131.8				
Quick Start Claims Processing											
USA Quick Start Total	9,756	70.8	14.6%	807	21,784	116.8	147.0				
San Diego	3,993	65.8	11.5%	383	11,623	94.9	131.5				
Winston-Salem	4,298	71.9	14.5%	383	8,734	127.4	154.5				
Other Quick Start	1,465	81.2	23.3%	41	1,427	223.3	227.2				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,028	95.8	28.4%	839	28,496	193.6	189.4				
Winston-Salem	3,320	49.6	6.0%	249	10,341	66.2	100.9				
Salt Lake City	6,353	114.0	38.7%	497	11,911	250.5	256.7				
Other Benefits Delivery at Discharge	1,355	123.3	35.1%	93	6,244	230.2	207.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of September 13, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

	Compensation and Pension Claims Processing										
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	535,481	153.3	48.3%	48,344	1,242,492	199.2	230.1				
Compensation Claims Processing											
USA Compensation Total	496,568	159.7	50.8%	40,800	1,025,948	220.2	255.6				
Eastern Area	94,672	162.9	50.1%	8,895	215,537	219.1	254.1				
Baltimore	6,655	211.2	57.6%	306	6,823	491.3	308.7				
Boston	5,307	164.2	49.4%	385	9,031	207.9	258.1				
Buffalo	6,024	160.5	53.1%	609	11,431	253.9	282.5				
Cleveland	11,898	154.4	43.5%	1,317	29,948	196.3	270.9				
Detroit	9,428	143.3	47.7%	934	25,933	185.3	257.7				
Hartford	3,032	128.4	38.8%	319	8,871	211.4	260.8				
Indianapolis	8,353	175.6	53.7%	823	14,996	233.6	275.3				
Manchester	1,754	154.0	50.3%	107	4,115	224.3	246.2				
New York	7,740	159.2	50.7%	528	14,381	231.5	290.0				
Newark	3,044	121.7	32.0%	294	8,640	196.9	258.9				
Philadelphia (Non-PMC)	14,636	176.7	58.4%	1,199	27,926	271.7	263.5				
Pittsburgh	5,785	171.5	52.5%	424	10,482	233.0	296.0				
Providence	3,812	84.8	20.6%	942	23,287	86.8	116.6				
Togus	5,074	206.2	64.7%	566	15,318	233.8	269.9				
White River J.	874	150.6	50.7%	91	2,380	188.9	243.6				
Wilmington	1,256	146.9	47.7%	51	1,975	246.0	281.2				
Pension Claims Processing											
USA Pension Total	18,129	59.3	9.8%	5,898	166,264	65.6	90.1				
Philadelphia PMC	5,064	67.1	13.8%	1,353	56,777	92.0	140.3				
Milwaukee PMC	4,729	49.2	5.6%	1,762	47,055	50.5	57.7				
St. Paul PMC	7,624	50.3	5.5%	2,574	58,729	63.1	65.0				
Other Pension	712	167.4	55.9%	209	3,703	53.4	128.5				
Quick Start Claims Processing											
USA Quick Start Total	9,756	70.8	14.6%	807	21,784	116.8	147.0				
San Diego	4,202	63.5	10.8%	384	11,484	95.0	129.5				
Winston-Salem	4,398	70.7	14.2%	382	8,720	127.4	154.5				
Other Quick Start	1,156	98.1	29.9%	41	1,580	223.6	233.0				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,028	95.8	28.4%	839	28,496	193.6	189.4				
Winston-Salem	3,317	49.8	6.1%	250	10,293	67.2	100.7				
Salt Lake City	6,245	114.3	39.2%	485	11,883	254.7	256.8				
Other Benefits Delivery at Discharge	1,466	120.6	32.6%	104	6,320	212.1	206.8				

Compensation Entitlement				Pension Entitlement				Agency Burden, Accrued	
Measurement	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Measurement	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Measurement	Claims Pending
Original Entitlement - Veterans*	173,275	88,961	50.15%	Original Entitlement	22,431	2,310	10.21%	Total Agency Pending	280,951
EP 205 - Initial entitlement - Veterans	759	600	79%	EP 100 - Initial entitlement - Veterans	4,506	236	5.1%	Pending Notice of Discharge	187,771
EP 100 - Initial entitlement for service-connected disability (a-e)	48,971	22,425	45.8%	EP 120 - Increased entitlement under/for reconstruction	5,832	360	6.2%	Agg. Days Pending for Notice of Discharge	358
EP 110 - Initial entitlement for service-connected disability (a-f)	123,545	65,935	53.7%	EP 190 - Initial entitlement - Survivor	12,225	1,684	13.8%	Pending Statement of Claims	21,685
Original Entitlement - Survivors*	6,356	1,389	21.86%	Pension Award Adjustments	48,435	8,758	18.0%	Pending Form 56	53,871
EP 140 - Initial claims from surviving spouses, children or parents	5,761	915	15.9%	EP 125 - Hospitalization adjustment (MOS/MSDB)	603	10	1.7%	Agg. Days Pending for Form 56	630
EP 410 - Initial claims from children Veterans with Spina (b)(6) under 6th (b)(6)	595	474	79.7%	EP 137 - Dependency	4,434	602	13.6%	Pending Remarks Returned from Regional Office	19,831
Supplemental Entitlement	322,520	158,713	49.51%	EP 105 - Income adjustments	12,626	4,520	35.8%	Agg. Days Pending for Remarks at a Regional Office	551
EP 220 - Increased evaluation and/or additional circumstances	305,774	157,882	51.7%	EP 126 - Annual eligibility verification (SE/VE)	1	1	100.0%	Pending Remarks sent to the Agency Management Center	12,317
EP 221 - Increased entitlement due to hospitalization or surgery	1,237	484	39.4%	EP 207 - Misc. determinations	11,229	1,500	13.4%	Agg. Days Pending for Remarks at the Agency Management Center	146
EP 420 - Spina(b)(6) under 6th (b)(6) re-evaluation	151	148	98.7%	EP 207 - Misc. determinations	11,229	1,500	13.4%	Days Pending for Transferral	261
EP 421 - Reopened or new Agent Change claims prior to 3/30/01	340	166	49.0%	Program Reviews	16,589	16,521	99.6%	Total Agency Pending	21,098
EP 422 - Nonmer review cases based upon new Agent Change prescriptions	0	0	0.0%	EP 104 - Income Verification Match	9,400	10,260	109%	Total Accrued Pending	6,262
EP 423 - Reopened or new Agent Change claims after 3/30/01	14	3	21.4%	EP 656 - Cost of Living Adjustments	175	138	78.9%		
EP 424 - Agent Change claims where an interim decision was provided	5	2	40.0%	EP 657 - Non-entitlement reviews	8	3	37.5%		
Award Adjustments	478,299	315,213	65.91%	Pension Other	3,982	698	22.6%		
EP 130 - Dependency	260,859	179,500	68.8%	EP 657 - Correspondence	6,598	624	9.5%		
EP 131 - Survivor restored entitlement	339	167	49.2%	EP 657 - Correspondence	237	11	4.7%		
EP 135 - Hospitalization adjustment (non-rating)	223	151	67.7%	EP 657 - Internal quality review	636	263	41.4%		
EP 140 - Misc. determinations	114,145	67,765	59.4%	EP 657 - Complete of errors	51	26	50.9%		
EP 140 - Spina(b)(6) under 6th (b)(6) disability adjustments	36	26	72.2%						
EP 140 - Future estimation for disabilities	24,459	12,261	50.2%						
EP 650 - Due process	78,316	35,362	45.2%						
Program Reviews	67,438	57,146	84.7%						
EP 214 - Income verification for unemployment	85	82	95.3%						
EP 602 - Review of Hemodialysis related case/conditions	52	37	71.2%						
EP 602 - Review of Radiation related case/conditions	498	460	92.4%						
EP 604 - Review of Misc. cases referred to central office	2,140	1,038	48.5%						
EP 604 - Review of other misc. cases referred to central office	26	26	100%						
EP 650 - Cost of Living Adjustments (COLA) and other reviews	16,184	11,000	67.7%						
EP 650 - Social Security number verification	50,272	43,803	87.1%						
Compensation Other	185,851	122,413	65.9%						
EP 173 - Pre-decisional hearings	4,544	3,175	69.9%						
EP 200 - Correspondence	106,852	70,429	65.9%						
EP 200 - Congressional correspondence	2,628	1,192	45.4%						
EP 210 - Freedom of Information Act (FOIA) requests	33,510	20,445	61.0%						
EP 220 - Reviews, including quality assurance	37,383	20,072	53.7%						
EP 220 - Correction of errors	624	626	100.0%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY														
Agency	Agency Pending	EP 100			EP 110			EP 140			EP 190			Total
		Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	
ALL	88,961	47,172	53%	41,789	20,211	48%	26,578	13,210	49%	13,813	6,347	46%	22,226	
Alabama	8,242	4,121	50%	4,121	2,061	50%	4,121	2,061	50%	4,121	2,061	50%	4,121	
Alaska	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Arizona	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Arkansas	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
California	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Colorado	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Connecticut	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Delaware	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
District of Columbia	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Florida	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Georgia	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Hawaii	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Idaho	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Illinois	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Indiana	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Iowa	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Kansas	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Kentucky	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Louisiana	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Maine	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Maryland	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Massachusetts	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Michigan	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Minnesota	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Mississippi	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Missouri	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Montana	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Nebraska	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Nevada	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
New Hampshire	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
New Jersey	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
New Mexico	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
New York	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
North Carolina	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
North Dakota	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Ohio	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Oklahoma	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Oregon	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Pennsylvania	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Rhode Island	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
South Carolina	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
South Dakota	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Tennessee	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Texas	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Utah	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Vermont	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Virginia	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Washington	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
West Virginia	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Wisconsin	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	
Wyoming	1,100	550	50%	550	275	50%	550	275	50%	550	275	50%	550	

REGIONAL OFFICE PENSION INVENTORY														
Agency	Agency Pending	EP 100			EP 110			EP 140			EP 190			Total
		Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	Claims Pending	Pending over 120 Day	Percent Pending over 180 Day	
ALL	22,431	11,215	50%	11,216	5,608	49%	6,601	3,301	49%	6,601	3,301	49%	13,202	
Alabama	2,243	1,121	50%	1,122	561	49%	1,122	561	49%	1,122	561	49%	1,122	
Alaska	280	140	50%	140	70	50%	140	70	50%	140	70	50%	140	
Arizona	280	140	50%	140	70	50%	140	70	50%	140	70	5		