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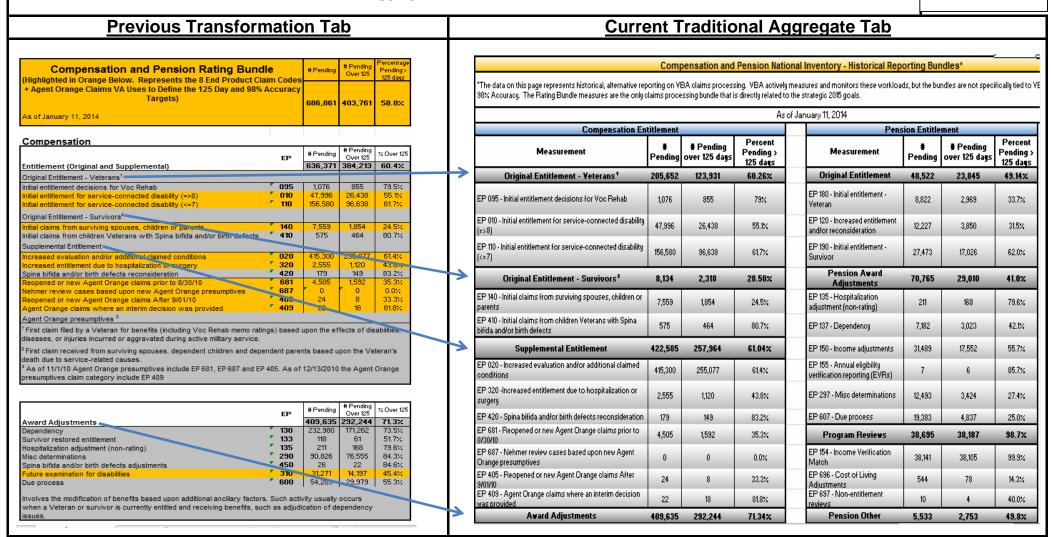


Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.



Compensation and Pension Rating Bur	# Pending	# Pending Over 125	Percentage Pending > 125 days	
(Represents the 8 End Product Claim Codes + Agent Codes +	619,290	343,794	55.5%	
Original Entitlement	Total	200,958	112,920	56.2%
Initial entitlement for service-connected disability (=>8)	EP 010	44,131	24,194	54.8%
Initial entitlement for service-connected disability (<=7)	EP 110	145,262	86,708	59.7%
Initial entitlement - Veteran's Pension	EP 180	4,682	703	15.0%
Initial claims from surviving spouses, children or parents	6,883	1,315	19.1%	
Supplemental Entitlement	Total	418,332	230,874	55.2%
Increased entitlement and/or reconsideration for Pension	EP 120	7,503	848	11.3%
Increased evaluation and/or additional claimed conditions	EP 020	378,147	218,304	57.7%
Future examination for disabilities	EP 310	27,369	10,585	38.7%
Increased entitlement due to hospitalization or surgery	EP 320	1,901	489	25.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	3,384	636	18.8%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	23	10	43.5%
Agent Orange claims where an interim decision was provided	EP 409	5	2	40.0%
To view Rating Bundle data at Regional Hover over a title to learn the d		•		
Station of Origination	Station of J	urisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	5,827	6,738	-911	-13.52%
Buffalo	983	1,543	(560)	-36.3%
Atlanta	571	528	43	8.1%
St Louis	1,134	1,388	(254)	-18.3%
Muskogee	3,139	3,279	(140)	-4.3%
Total Education Claims - All Education Programs	30,284	42,796	-12,512	-29.24%
Buffalo	5,107	9,018	(3,911)	-43.4%
Atlanta	3,386	3,101	285	9.2%
St Louis	8,587	12,105	(3,518)	-29.1%
Muskogee	13,204	18,572	(5,368)	-28.9%
Chapter 33 is the new Post-9/11Gl Bill. "All" represents all	Education Ben	efit Programs Includ	ding Chapter 33	claims.

Station of Origination Compensation and Pension Rating Bundle Metrics

Reporting Period: As of March 31 2014

Notes about the data:

- 1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service- connected disability (=>8)	I ED 190 I Initial entitlement for Pension - Vet		EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives					
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10					
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided					

					Compensation	on and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	619,290	162.7	55.5%	128,984	624,382	219.0	253.6	96.5%	91.0%	90.2%	94.2%
					npensation Claims Pro						
USA Compensation Total	580,292	167.3	57.4%	104,004	506,408	244.4	282.9				
Eastern Area	112,547	169.1	58.0%	22,502	101,279	248.9	278.4	95.5%	90.0%	89.2%	92.9%
Baltimore	10,241	203.6	69.4%	1,032	6,130	327.6	366.3	89.9%	76.9%	80.3%	88.6%
Boston	7,115	166.7	57.5%	705	5,195	255.6	295.4	96.6%	91.8%	90.0%	92.1%
Buffalo	7,928	184.9	62.4%	1,155	5,139	250.0	265.0	94.7%	87.5%	88.8%	91.3%
Cleveland	15,020	174.8	56.1%	3,778	17,684	279.5	330.6	96.7%	88.3%	89.3%	94.2%
Detroit	13,188	151.2	53.9%	3,226	11,847	237.6	264.7	96.8%	92.3%	89.2%	93.4%
Hartford	2,949	125.7	41.0%	673	3,351	228.1	244.3	99.6%	98.5%	91.7%	96.2%
Indianapolis	10,782	164.8	59.3%	2,100	7,974	257.6	293.9	96.0%	89.1%	89.4%	90.3%
Manchester	1,424	131.3	46.2%	354	1,723	186.4	219.6	94.9%	88.3%	89.6%	97.4%
New York	9,763	162.6	57.2%	1,634	7,511	296.4	316.7	97.8%	93.1%	89.3%	94.0%
Newark	4,022	154.4	53.9%	957	3,172	242.3	255.4	93.2%	92.3%	85.7%	88.2%
Philadelphia (Non-PMC)	14,961	190.0	66.2%	2,720	10,696	279.8	301.3	93.6%	88.1%	90.2%	94.8%
Pittsburgh	6,815	183.5	63.1%	969	5,862	288.2	336.2	96.3%	89.8%	90.2%	95.4%
Providence	4,189	100.0	30.8%	2,189	10,124	113.7	107.9	94.7%	89.7%	93.1%	89.0%
Togus	1,862	122.1	39.3%	546	3,043	159.3	188.3	95.8%	93.3%	95.8%	96.1%
White River J.	759	174.4	59.2%	224	881	208.4	223.1	95.2%	87.3%	86.2%	89.6%
Wilmington	1,529	168.2	61.3%	240	947	294.2	301.9	95.2%	87.1%	86.8%	93.1%
					Pension Claims Proce						
USA Pension Total	21,332	69.4	16.1%	19,560	89,417	96.6	110.2		99.0%	98.8%	98.4%
Philadelphia PMC	8,855	94.4	29.4%	9,704	34,441	133.1	172.3		100.0%	98.8%	98.0%
Milwaukee PMC	4,535	47.5	6.4%	4,011	23,822	52.8	66.8		98.4%	99.6%	98.4%
St. Paul PMC	7,226	40.9	1.5%	5,550	29,595	61.6	70.2		98.5%	98.1%	98.8%
Other Pension	716	186.3	58.8%	295	1,559	154.1	162.0				
1104 0 11 01 17 11	7011	105.0	00.70/		uick Start Claims Proc		1500		***************************************		·
USA Quick Start Total	7,214	105.3	32.7%	2,208	11,761	152.3	158.9				
San Diego	2,795	89.2	23.1%	1,201	6,853	140.8	148.4				
Winston-Salem	3,651	107.5	36.5%	758 249	4,055 853	166.2	162.2				
Other Quick Start	768	153.4	49.3%		853 s Delivery at Discharge	165.1	227.4				
USA Benefits Delivery at Discharge	10,452	133.1	48.0%	3,212	16,796	188.7	201.4				
Total Winston-Salem	4.000	75.4	45.00/	4.004	F 004	106.4	404.0				
Salt Lake City	1,993 7,373	75.4 141.6	15.8% 54.8%	1,264 1,194	5,884 5,885	106.4 248.5	121.9 279.7				
Other Benefits Delivery at Discharge	1,373			1,194 754	5,885	248.5 231.9	279.7				
Other benefits belivery at Discharge	1,086	181.8	61.2%	/54	5,027	231.9	202.6				

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics

Reporting Period: As of March 31 2014

- Notes about the data:

 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
- 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <u>not</u> included in the Compensation totals.

	VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.											
EP 010	Initial entitlement for service- connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives					
EP 110	Initial entitlement for service- connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery		Reopened or new Agent Orange claims After 9/01/10					
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided					

					Compensatio	n and Pension Claims	Processing				
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	619,290	162.7	55.5%	128,984	624,382	219.0	253.6				
	T				Compensation Claims I				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
USA Compensation Total	580,292	167.3	57.4%	104,004	506,408	244.4	282.9				
Eastern Area	114,796	167.6	56.9%	22,888	106,381	245.6	286.9				
Baltimore	7,284	176.7	60.0%	691	3,257	262.8	316.5				
Boston	7,014	164.0	56.9%	632	4,345	240.1	275.4				
Buffalo	7,882	189.6	63.5%	1,167	5,510	260.0	281.8				
Cleveland	14,681	169.9	55.2%	3,262	14,422	272.8	326.4				
Detroit	12,783	149.3	52.5%	2,807	13,339	245.5	304.9				
Hartford	4,526	143.9	59.1%	907	4,724	225.4	297.7				
Indianapolis	8,534	162.5	51.3%	1,744	7,275	287.3	310.6				
Manchester	2,156	176.2	64.4%	474	2,118	214.1	245.3				
New York	9,396	160.2	55.5%	1,574	7,208	301.6	341.1				
Newark	4,411	162.0	57.9%	1,056	4,218	251.9	296.5				
Philadelphia (Non-PMC)	17,507	170.3	56.9%	3,383	14,279	231.6	282.7				
Pittsburgh	6,420	179.9	60.9%	1,015	5,000	281.3	335.7				
Providence	4,554	124.1	36.4%	2,312	11,159	130.8	135.8				
Togus	5,662	219.3	76.4%	1,397	7,364	261.3	300.3				
White River J.	761	176.9	59.3%	233	1,163	218.0	263.9				
Wilmington	1,225	155.5	51.8%	234	1,000	298.0	319.4				
	•	•		,	Pension Claims Pro					***************************************	
USA Pension Total	21,332	69.4	16.1%	19,560	89,417	96.6	110.2				
Philadelphia PMC	8,716	93.9	29.3%	9,499	34,039	133.5	172.9				
Milwaukee PMC	4,594	48.9	7.0%	4,083	23,820	54.0	66.9				
St. Paul PMC	7,216	40.6	0.9%	5,568	29,704	61.7	70.4				
Other Pension	806	179.0	59.8%	410	1,854	142.1	151.8				
UOA O SIL OU A TIAL	7.044	105.0	00.70/	0.000	Quick Start Claims Pr		450.0				
USA Quick Start Total	7,214	105.3	32.7%	2,208	11,761	152.3	158.9				
San Diego Winston-Salem	2,782	87.6	22.7%	1,183	6,743	138.7	145.5				
Other Quick Start	3,650 782	107.5	36.5% 50.3%	759 266	4,056 962	166.5 172.0	162.1 238.7				
Other Quick Start	782	158.1	50.3%		fits Delivery at Dischar		238.7				
USA Benefits Deliery at	1	1	ı	Dene	lits Delivery at Dischar	ge Processing					
Discharge Total	10,452	133.1	48.0%	3,212	16,796	188.7	201.4				
Winston-Salem	1,991	75.4	15.8%	1,264	5,842	106.2	121.8				
Salt Lake City	7,373	141.6	54.8%	1,194	5,885	248.5	279.6				
Other Benefits Delivery at Discharge	1,088	181.7	61.2%	754	5,069	232.3	202.2				
Discharge	<u> </u>	<u> </u>	l	l .	l	l .					

Compensation Entitle	ment	Pensio	Entitlement				
Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Measurement	Claims Pending	Pending over 125 days	,
Original Entitlement - Veterans ¹	190,474	111,784	58.69%	Original Entitlement	31,635	9,440	- 1
EP 035 - Initial entitlement decisions for Voc Rehab	1,081	882	82%	EP 180 - Initial entitlement - Veterar	4,682	703	
EP 010 - Initial entitlement for service-connected disability (s>8)	44,131	24,194	54.8%	EP 120 - Increased entitlement and/or reconsideration	7,503	848	
EP 110 - Initial entitlement for service-connected disability (cs7)	145,262	86,708	59.7%	EP 190 - Initial entitlement - Survivo	19,450	7,009	
Original Entitlement - Survivors ²	7,402	1,760	23.78%	Pension Award Adjustments	71,047	23,586	3
EP 140 - Initial claims from surviving spouses, children or parents	6,883	1,315	19.1%	EP 135 - Hospitalization adjustment (non-rating)	206	153	3
EP 410 - Initial claims from children Veterans with Spina bifids and/or birth defects	519	445	85.7%	EP 137 - Dependency	7,443	2,529	3
Supplemental Entitlement	383,651	219,603	57.24%	EP 150 - Income adjustments	30,337	12,676	4
EP 000 - Increased evaluation and/or additional claimed conditions	378,147	218,304	57.7%	EP 155 - Annual eligibility verification reporting (EVPs)	n 4	4	10
EP 320 -Increased entitlement due to hospitalization or surgery	1,901	409	25.7%	EP 297 - Misc determinations	12,510	2,014	2
EP 420 - Spins bilids and/or birth defects reconsideration	191	162	84.8%	EP 607 - Due process	20,547	5,410	2
EP 681 - Reopened or new Agent Orange claims prior to	3,384	636	18.8%	Program Reviews	28,108	28,098	10
6:3010 EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	27,670	27,662	10
EP 405 - Reopened or new Agent Orange claims After 9/01/10	23	10	43.5%	EP 695 - Cost of Living Adjustments	430	429	9
EP 409 - Agent Orange claims where an interim decision was provided	5	2	40.0%	EP 697 - Non-entitlement reviews		7	80
Award Adjustments	425,491	301,987	70.97%	Pension Other	6,186	2,878	46
EP 130 - Dependency	243,717	184,724	75.8%	EP 407 - Correspondence	4,453	2,280	5
EP 133 - Survivor restored entitlement	139	69	49.0%	EP 507 - Congressional correspondence	625	13	
EP 135 - Hospitalization adjustment (non-rating)	206	153	74.3%	EP 937 - Internal quality reviews	1,108	585	5
EP 290 - Misc determinations	96,610	75,571	78.2%				
EP 450 - Spina bifida and/or birth defects adjustments	34	30	88.2%				
EP 310 -Future examination for disabilities	27,369	10,585	38.7%				
EP 600 - Due process	57,416	30,855	53.7%				
Program Reviews	67,447	54,220	80.4%				
EP 314 - Income verification for unemployability	154	139	90.3%				
EP 680 - Review of Hemodialysis related cases/conditions	52	34	65.4%				
EP 582 - Review of Radiation related cases/conditions	589	547	92.9%				
	589 4,467	547 2,741	92.9% 61.4%				
EP 654 - Review of Misc cases referred to central office EP 655 - Review of effective date related to herbicide	4,467	2,741	61.4%				
EP 682 - Review of Radiation related cases/conditions EP 684 - Review of Mac cases referred to central office EP 685 - Review of effective date related to herbicide exposure EP 680 - Cost of Living Adjustments (COLAs) and other	4,467 75	2,741	61.4% 93.3%				
EP 664 - Review of Misc cases referred to central office EP 665 - Review of effective date related to herbicide exposure EP 660 - Cost of Living Adjustments (CCLAs) and other reviews	4,467 75 14,210	2,741 70 9,856	61.4% 93.3% 70.1%				
EP 654 - Review of Mac cases released to certical office EP 655 - Review of effective date related to herbicide appears. BP 655 - Cost of Living Adjustments (COLAs) and other water of the cost of the cost of the EP 655 - Social Security number verification	4,467 75 14,210 47,900	2,741 70 9,656 40,733	61.4% 93.3% 70.1% 85.0%				
EP 654 - Review of Misc cases referred to central office EP 605 - Review of effective date related to harbicide aspossure 19 600 - Cost of Living Adjustments (CCLAs) and other reviews EP 600 - Social Security number verification Compensation Other	4,467 75 14,210 47,900 168,098	2,741 70 9,656 40,733 132,834	61.4% 93.3% 70.1% 85.0%				
EP 054 - Review of Misc cases referred to certical office EP 050 - Review of effective date solidate to herbicide argonizer. EP 050 - Coal of Living Adjustments (CCLAs) and other reviews. EP 050 - Coal of Security number welfcasion. EP 050 - Social Security number welfcasion. EP 171 - Pre-decisional hearings.	4,467 75 14,210 47,900 168,098	2,741 70 9,956 40,733 132,834 2,310	61.4% 93.3% 70.1% 85.0% 79.0%				
EP 054 - Review of Misc cases reterred to central office EP 0057 - Review of effective disk notice to heticole seguricary of the seguric	4,467 75 14,210 47,900 168,098 3,008 106,582	2,741 70 9,955 40,733 132,834 2,310 89,545	61.4% 93.3% 70.1% 85.0% 79.0% 76.8% 84.0%				
EP C64 - Review of Mac cases released to central effoc EP 605 - Review of efficitive date enhances to election expenses. 67 000 - C00 - C	4,467 75 14,210 47,500 168,098 3,008 106,582 2,315	2,741 70 9,666 40,733 132,834 2,310 89,545 1,539	61.4% 93.3% 70.1% 85.0% 79.0% 76.8% 84.0% 66.5%				
EP 054 - Review of Misc cases reterred to central office EP 0057 - Review of effective disk notice to heticole seguricary of the seguric	4,467 75 14,210 47,900 168,098 3,008 106,582	2,741 70 9,955 40,733 132,834 2,310 89,545	61.4% 93.3% 70.1% 85.0% 79.0% 76.8% 84.0%				

						REGIO	NAL O	FFICE	COMPE	NSATION IN	VENTOR	ŀΥ					
	Non-R			Szerierz		Awa	erd Adjustmen	Same		Program Review			Other	Percent	Burial	Accrued	Appenis
	Claims Pending	Aug. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125-days	Pending over 125 days	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Pending over 125 days	Pending over 125 days	Claims Pending	Claims Pending	Claims Pending
Eastern Area	342.912 \$7.951	228.0	581.52 112.390	222.543 65.645	9235	425.495 73.925	201.995 \$1,394	71.01 99.61	97.46 10.36	54.22 1.67	80.45	168,099	132.834	92.4%	25.825 22.291	2.34	279.792 47.65
Satimore Soston	6,570 5,400	493.1	10,150	7,103	69.9% 59.7%	7,471	6,460	86.49 74.59	1,170	1,00	87.0% 88.8%	48,311 1,243	47,794 1,000	90.9%	22,28	-	3,69
Buttalo	3.449		7.726		63.6%	4.911	3.50	71.39		16	84.2%		349	76.0%	100		1.56
Cleveland Depuit	10,660	352 i 160 i	54,854 12,811	8.321 6.966	56.0% 54.4%	12,340	9,530	77.39 48.09	1,670	1,43	91.7% 83.5%	3,534 2,456	2,896	92.0% 76.7%		212	10,700
Harriord	1,321	170.5	2,741	1.196	43.5% 59.7%	2,220	1,090	49.39	240	16	59.3% 76.7%	610 1,550	466	76.7%			86 5.94
Manchester		276.6	10,711	6,390	45.5%	1.410		72.79	1,091 72 586	1,06	75.0%		1,540	96.8%		140	
New York	3,536	191.4	9,040	5,256 2,056	58.1% 56.0%	5,200	2,821	54.29	586 456	40	79.1%	901	630	69.9%			3,971
Philadelphia	7.029	404.2	19.040	11.156	58.6%	9.450	6.771	80.29	752 583	613	81.4%	4.293	3,604	94.0%	22,256		3.00
Plasburgh Providence	4,219 714	371.4 124.5		4,251 1,366	63.1%	5,371 2,37	4,051	75.39 15.49	583 130 744	54 11	92.2% 89.2%	1,466	1,120	76.6% 22.1%	1		3,411 79
Togus White River Junction	940	174.2	1,660	691	40.2% 62.2%	1,660	594	35.91 63.61	744	511	69.6% 71.2%	1,279	1,026	90.6% 74.1%			39 16
	660		1.69		61.9%		694		-				204				
SOUTHERN AREA Adams	122,500	326.1	199,990	123,853	61.9%	146,640	189,440	74.69	22,433	18,12	80.8%	48,001	27,286 4,594	69.2%	179	721	99,177
Columbia Hurrington	9,108	297.1	19,940	12,100	64.2%	11,681	7,960	68.19 55.39	1,250	1,02	81.8% 99.7%	2,307 754	1,706	74.1%		44	7,71
													1.493		31	80	
Louisville Montgomeny	7,526 9,540	411.2	10,440	8,640	63.6%	9,496	7,594	80.09 74.49	1,252	109	75.2%	2,201	1,940	99.1%	54	130	4,711
Nashville	5.436	170.7	15,017	8,366	55.7%	7.522	3,691	49.15	1,150	761	66.7%	3.293	2.593	79.7%	-	121	5.59
Roanoke San Juan	14,065	365.1 274.4	19,911	11,782	59.2% 60.9%	15,820	12,345	79.09	2,194	1,78	81.4% 81.2%	5,776 1,531	4,736	92.0%	54		8,610
St. Petersburg Washington	18,201	219.6	38,700	24,526	63.4% 71.9%	22,800	17,251	75.69 58.29	3,081	2,19	69.0%	4,863	2,634	54.2%	16	10	23,76
Hinston-Salem	22 666	268.2	23.90	19.721	58.2%	37.664	20.700	81.67	5.006	447	88.8%	8,019	3 204	40.0%			10.89
	REGIONAL OFFICE COMPENSATION INVENTORY																
	Non-R	ating		Entitionent			and Adjustmen	_	COMPL	Program Review	VENTOR	_	Other		Burial	Accrued	Appeals
		Avg. Davs		Pending over 125	Percent Pending		Pending over	Percent Pending			Percent Pending		Pending over	Percent			
	Claims Pending	Pending	Claims Pending	days	over 125 days	Pending	125 days	over 125 days	Pending	Pending over 125 days	over 125 days	Pending	125 days	over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA Chicago	63,525 4,960	256.1	122,410	67,400	58.9% 57.9%	80,896 5.981	50,012	81.03	12,619	7,870	45.5% 58.2%	25,336	17,891	70.6% 92.6%	3,162	171	64,65
Des Moines Euron	2,500 200	1963	3,636 1,530	1,791	48.4%	3,220	1,804	56.09 21.49	150	10	72.0%	200	179	66.9%		4	1.19
Houston	12,351	253.2	26,136	14,900	\$7.0%	14,817	10,200	68.95	1,336	1,00	75.3%	5,256	4,070	70.7%		12	16,911
Lincoln Little Rock	1,377	209.2	2,800 6,490	3,516	34.8% 54.2%	1,996 6,120	4.51	18.59	506 1,527 146	29	49.2% 79.5%	1 400	1,090	67.4% 74.7%	- 1	120	1,60
Mileaukee Muskoose	3,245 5,775	191.1	8,190	3,565 4,845	43.5%	4,311 7,372	2,340	\$4.39 \$1.09	146	1,190 100 500	73.0%	1,460 379 2,381	163 2.115	43.0%	3,047		2,76
New Orleans		248.5	9,900		56.6%		5.970	75.09		19	77.0%		1,814	80.1%	- 1	240	5.21
Sioux Falls St. Louis	312 4.330	42.5	1,311	523 6.415	29.6% 56.0%	80 6,028	313	28.99	1,621	49	68.2% 70.7%	172 2.706	130	75.6% 65.1%		21	5,871
St. Paul	1,694	101.6	12.079	4.121	24.1%		717	25.29	1.067	47	44.4%	751		56.7%	66		
Waco Wichta	13,657	234.0	25,077	12,696	50.6% 48.5%	16,491	10,171	45.89	1,800	1,30	75.5% 23.6%	4,872	2,813 513	57.7% 74.0%	12	24	18,01-
MESTERN AREA Abuquerque	98,925 2,910	367.5 299.1	134,700	77,826 2,235	\$4.3% \$1.0%	124,094	91,126	73.45 68.45	22,640	19,59	86.9% 72.7%	32,343 1,115	24,749	76.0%	194	260	44,671
	2.694	426.5	1.554	724	46.6%	3.286	2.650	80.79	1,617	1,23	87.7%		324	94.2%			171
Stoise Cheyenne	1,020	179.4 273.4	2,577	1,356	52.7% 93.7%	1,440	590	41.39	250	540	59.4%	595	340	58.6%	.3		90
Deover D. Marrison	8,315	372.0	10.312	5,876	\$7.0%	9.790	7,471	76.59 67.09	2,201 2,201	121	77.9% 29.0%	236 2,379	1,760	74.0%			
Honolulu	1.423	161.2	1,126	2.667	31.0% 60.6%	1,912	1,000	50.89	421	30	83.4%	746	413	51.0% 92.8%			230
Los Angeles Manie	8,474	309.3	16,911	10,234	60.5%	10,130	7,640	73.59	1,470	1,22	83.3%	2,496	1,826	73.1%		12	5,371 1,221
Onkland	11.490	263.0	20.030	11.794	58.2%	14.500	11,630	80.29	1.642	1.39	84.1%	7.090	5.923	94.3%	120	12	8.19
Phoenix Portland	8,334 7,894	294.1 354.4	10,725	5,634 5,766	52.5% 67.1%	9,590	6,980 7,320	72.89 72.79	3,247	69 2,78	85.7%	3,057	2,367 1,634	77.1% 67.5%		31	5,771 5,400
					64.5%										1	11	1,51
Sait Lake City San Diego	16,666	479.2	11,130	6,301 8,004	56.6% 47.8%	18,411	15,660	85.19 64.59	3,285 1,756	3,22	99.1%	1,330	1,130	95.5% 79.0%			3,571
	16,216	406.3	17,873	11,246	62.9%	24,360	16,571	68.0%	4,891	4,29	87.0%	6,704	5,210	77.7%	40	46	
	Souths 1625 4052 1727 1236 6295 2535 9637 6205 4301 425 8725 6735 526 77276 4 4 4262 0768R 9 2075 1 12 3549 21 2229 500 123 481 1 1 4815 1																2.63
Seattle OTHER						RE	GIONA		FICE PEN	ISION INVEN	TORY						
	Non-R	ating		Erédenez		Aws	erd Adjustmen	Same		Program Review			Other	Summer	Burial	Accrued	Appenis
	Nan-R Claims Pending	Aug. Days Pending	Claims Pending	Existeneez Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125	Pending	Program Review Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125	Burlal Claims Pending	Accrued Claims Pending	Appeals Pending
Gazzie OTHER	Claims Pending	Avg. Days. Pending	21.62	Pending over 125	over 125 days	Pending 71,691	Pending over 125 days 23,531	Percent Pending over 125 days 22.89	29,101	Pending over 125 days	Percent Pending over 125 days 166.8%	6.222	Pending over 125 days	Pending over 125 days 46.6%	Claims Pending	Claims Pending	Pending 2.511
Saurie OTHER	Clains Pending	Aug. Days Pending 122.1	21,632	Pending over 125 days 9,446 7,700	over 125 days 29.9% 66.7%	Pending 21,696 31,327	Pending over 125 days	Percent Pending over 125 days 32.89 44.69	29,169	Pending over 125 days 28,89 13,02	over 125 days 166.8% 100.0%	4,223 3,315	Pending over 125 days 2,900 1,316	Pending over 125 days 46.6%	Claims Pending	Claims Pending	Pending 2,511 1,000
Gazzie OTHER	Claims Pending	Avg. Days. Pending	21.62	Pending over 125 days	over 125 days	Pending 71,691	Pending over 125 days 23,539 13,960	Percent Pending over 125 days 22.89	29,101	Pending over 125 days	over 125 days 100.8%	6.222	Pending over 125 days	Pending over 125 days 46.6%	Claims Pending	Claims Pending	Pending 2.511