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<b>Compensation and Pension Entitlement</b>	# Pending	# Pending Over 125	% Over 125
As of March 30, 2013	<b>885,068</b>	<b>613,876</b>	<b>69.4%</b>

<b>Compensation and Pension Rating Bundle</b>	# Pending	# Pending Over 125	% Over 125
	<b>850,395</b>	<b>588,248</b>	<b>69.2%</b>

### Compensation

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>804,427</b>	<b>569,547</b>	<b>70.8%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	<b>095</b>	1,492	1,181	79.2%
Initial entitlement for service-connected disability (=>8)	<b>010</b>	71,352	51,924	72.8%
Initial entitlement for service-connected disability (<=7)	<b>110</b>	235,681	171,657	72.8%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	<b>140</b>	10,853	4,392	40.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	<b>410</b>	383	315	82.2%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	<b>020</b>	479,687	336,222	70.1%
Increased entitlement due to hospitalization or surgery	<b>320</b>	1,511	677	44.8%
Spina bifida and/or birth defects reconsideration	<b>420</b>	148	134	90.5%
Reopened or new Agent Orange claims prior to 8/30/10	<b>681</b>	331	109	32.9%
Nehmer review cases based upon new Agent Orange presumptives	<b>687</b>	0	0	
Reopened or new Agent Orange claims After 9/01/10	<b>405</b>	2,666	2,660	99.8%
Agent Orange claims where an interim decision was provided	<b>409</b>	323	276	85.4%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>327,137</b>	<b>229,153</b>	<b>70.0%</b>
Dependency	<b>130</b>	186,175	137,054	73.6%
Survivor restored entitlement	<b>133</b>	36	16	44.4%
Hospitalization adjustment (non-rating)	<b>135</b>	215	152	70.7%
Misc determinations	<b>290</b>	80,820	61,222	75.8%
Spina bifida and/or birth defects adjustments	<b>450</b>	11	9	81.8%
Future examination for disabilities	<b>310</b>	15,861	8,084	51.0%
Due process	<b>600</b>	44,019	22,616	51.4%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>67,202</b>	<b>51,664</b>	<b>76.9%</b>
Income verification for unemployment	<b>314</b>	4,876	4,874	100.0%
Review of Hemodialysis related cases/conditions	<b>680</b>	34	27	79.4%
Review of Radiation related cases/conditions	<b>682</b>	1,021	966	94.6%
Review of Misc cases referred to central office	<b>684</b>	10,791	8,088	75.0%
Review of effective date related to herbicide exposure	<b>685</b>	123	121	98.4%
Cost of Living Adjustments (COLAs) and other reviews	<b>690</b>	11,126	7,307	65.7%
Social Security number verification	<b>690 Group</b>	39,231	30,281	77.2%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>90,815</b>	<b>62,877</b>	<b>69.2%</b>
Pre-decisional hearings	<b>173</b>	2,263	1,796	79.4%
Correspondence	<b>400</b>	29,430	19,100	64.9%
Congressional correspondence	<b>500</b>	3,128	983	31.4%
Freedom of Information Act (FOIA) requests	<b>510</b>	26,278	14,642	55.7%
Review, including quality assurance	<b>930</b>	28,916	25,723	89.0%
Correction of errors	<b>960</b>	800	633	79.1%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>80,641</b>	<b>44,329</b>	<b>55.0%</b>
Increased entitlement and/or reconsideration	120	18,962	7,878	41.5%
Initial entitlement - Veteran	180	13,168	4,369	33.2%
Initial entitlement - Survivor	190	48,511	32,082	66.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>101,852</b>	<b>44,195</b>	<b>43.4%</b>
Hospitalization adjustment (non-rating)	135	1,604	319	19.9%
Dependency	137	9,912	5,333	53.8%
Income adjustments	150	53,650	23,106	43.1%
Annual eligibility verification reporting (EVRs)	155	14	14	100.0%
Misc determinations	297	17,568	7,951	45.3%
Due process	607	19,104	7,472	39.1%
Involve the modification of benefits based upon income changes.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>52,998</b>	<b>52,459</b>	<b>99.0%</b>
Income Verification Match	154	51,354	51,353	100.0%
Cost of Living Adjustments	696	78	62	79.5%
Non-entitlement reviews	697	1,566	1,044	66.7%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>12,979</b>	<b>7,074</b>	<b>54.5%</b>
Correspondence	407	9,452	5,183	54.8%
Congressional correspondence	507	1,103	18	1.6%
Internal quality reviews	937	2,424	1,873	77.3%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>62,094</b>
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.		

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>14,228</b>
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>248,422</b>
As of March 30, 2013		
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.		

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>9,000</b>
	<b>All</b>	<b>64,803</b>
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		

## COMPENSATION AND PENSION INVENTORY

As of March 30, 2013

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	885,068	613,876 69.4%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>804,427</b>	<b>569,547</b>	<b>70.8%</b>	<b>327,134</b>	<b>229,150</b>	<b>70.0%</b>	<b>67,202</b>	<b>51,664</b>	<b>76.9%</b>	<b>90,732</b>	<b>62,794</b>	<b>69.2%</b>	<b>39,937</b>	<b>1,355</b>	<b>246,003</b>
<b>EASTERN AREA</b>	160,807	113,590	70.6%	60,682	40,927	67.4%	17,201	13,657	79.4%	17,849	12,742	71.4%	21,455	195	42,311
Baltimore	18,826	15,661	83.2%	5,879	4,673	79.5%	875	739	84.5%	2,417	1,781	73.7%	1	2	3,518
Boston	11,100	8,941	80.5%	4,695	3,611	76.9%	1,533	1,358	88.6%	791	565	71.4%	1	-	3,912
Buffalo	8,157	5,285	64.8%	4,536	3,263	71.9%	404	342	84.7%	569	349	61.3%	-	2	1,194
Cleveland	25,626	18,872	73.6%	8,372	5,831	69.6%	2,304	1,989	86.3%	2,483	1,605	64.6%	8	89	8,430
Detroit	15,790	9,641	61.1%	5,817	2,961	50.9%	1,081	830	76.8%	2,421	1,843	76.1%	7	27	5,554
Hartford	2,529	1,139	45.0%	1,683	667	39.6%	159	113	71.1%	170	86	50.6%	-	-	739
Indianapolis	17,535	13,663	77.9%	6,211	4,608	74.2%	837	598	71.4%	1,627	1,274	78.3%	2	67	4,735
Manchester	1,885	1,163	61.7%	1,115	656	58.8%	179	125	69.8%	89	70	78.7%	1	-	723
New York	12,301	8,865	72.1%	4,640	2,724	58.7%	910	675	74.2%	656	449	68.4%	1	3	3,470
Newark	3,560	1,850	52.0%	1,759	933	53.0%	915	872	95.3%	680	439	64.6%	1	1	2,158
Philadelphia	23,317	15,093	64.7%	6,465	4,577	70.8%	5,775	4,167	72.2%	4,060	2,927	72.1%	21,433	-	2,811
Pittsburgh	11,554	9,067	78.5%	4,734	3,862	81.6%	778	675	86.8%	1,196	856	71.6%	-	3	2,790
Providence	4,366	2,013	46.1%	1,745	697	39.9%	450	404	89.8%	193	141	73.1%	-	-	874
Togus	2,156	1,132	52.5%	2,010	1,250	62.2%	910	717	78.8%	122	84	68.9%	-	1	483
White River J.	863	551	63.8%	505	291	57.6%	69	36	52.2%	104	77	74.0%	-	-	315
Wilmington	1,242	654	52.7%	516	323	62.6%	22	17	77.3%	271	196	72.3%	-	-	605
<b>SOUTHERN AREA</b>	242,901	167,293	68.9%	105,776	77,323	73.1%	19,781	15,626	79.0%	27,091	17,537	64.7%	118	422	91,118
Atlanta	30,809	20,623	66.9%	11,211	8,936	79.7%	1,347	1,102	81.8%	7,450	4,566	61.3%	-	4	11,762
Columbia	22,129	15,865	71.7%	6,913	3,736	54.0%	880	537	61.0%	1,089	829	76.1%	1	11	6,397
Huntington	8,889	6,630	74.6%	2,054	999	48.6%	201	146	72.6%	883	570	64.6%	-	1	3,479
Jackson	9,541	6,750	70.7%	3,690	2,445	66.3%	1,515	1,370	90.4%	1,075	791	73.6%	54	29	4,096
Louisville	10,553	7,289	69.1%	6,478	5,006	77.3%	1,518	1,415	93.2%	1,452	1,240	85.4%	33	84	3,625
Montgomery	15,299	10,185	66.6%	7,942	5,630	70.9%	3,594	2,557	71.1%	1,298	948	73.0%	4	96	11,046
Nashville	11,852	5,613	47.4%	6,655	3,089	46.4%	938	593	63.2%	1,730	985	56.9%	6	57	6,462
Roanoke	28,683	22,308	77.8%	9,574	7,248	75.7%	1,119	659	58.9%	2,791	1,855	66.5%	4	16	7,196
San Juan	4,894	2,948	60.2%	2,615	1,782	68.1%	388	237	61.1%	1,222	1,086	88.9%	-	1	5,230
St. Petersburg	50,697	34,739	68.5%	19,014	13,384	70.4%	2,350	1,412	60.1%	2,611	1,506	57.7%	13	113	20,994
Washington	143	119	83.2%	168	77	45.8%	140	131	93.6%	811	809	99.8%	-	-	-
Winston-Salem	49,412	34,224	69.3%	29,462	24,991	84.8%	5,791	5,467	94.4%	4,679	2,352	50.3%	3	10	10,831

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## COMPENSATION INVENTORY

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	193,287	133,648	69.1%	71,412	44,783	62.7%	13,183	8,802	66.8%	21,646	15,698	72.5%	17,970	540	59,685
Chicago	20,359	16,783	82.4%	6,767	5,634	83.3%	946	668	70.6%	2,754	2,450	89.0%	11	160	5,570
Des Moines	6,120	4,222	69.0%	2,635	1,701	64.6%	206	127	61.7%	256	152	59.4%	-	1	1,072
Fargo	1,078	338	31.4%	314	49	15.6%	63	19	30.2%	79	35	44.3%	-	-	284
Houston	36,392	26,966	74.1%	15,154	11,352	74.9%	1,292	987	76.4%	6,249	5,238	83.8%	6	7	14,264
Lincoln	2,800	856	30.6%	1,641	405	24.7%	235	84	35.7%	600	175	29.2%	-	1	1,622
Little Rock	8,239	5,450	66.1%	6,076	4,268	70.2%	1,747	1,148	65.7%	1,470	1,197	81.4%	4	58	5,180
Milwaukee	9,004	3,379	37.5%	4,052	1,720	42.4%	491	414	84.3%	472	165	35.0%	10,823	-	3,339
Muskogee	14,661	9,337	63.7%	5,775	2,652	45.9%	1,339	622	46.5%	1,008	497	49.3%	4	4	2,965
New Orleans	14,512	10,857	74.8%	6,087	4,328	71.1%	374	275	73.5%	1,978	1,488	75.2%	15	134	4,394
Sioux Falls	791	188	23.8%	422	59	14.0%	195	49	25.1%	163	77	47.2%	-	-	226
St. Louis	19,645	13,973	71.1%	5,937	3,457	58.2%	1,482	1,034	69.8%	2,039	1,290	63.3%	11	163	5,180
St. Paul	9,802	2,930	29.9%	1,806	233	12.9%	3,319	2,567	77.3%	563	235	41.7%	7,089	-	1,403
Waco	44,597	35,055	78.6%	12,715	7,952	62.5%	1,372	763	55.6%	3,425	2,312	67.5%	7	12	13,207
Wichita	5,287	3,314	62.7%	2,031	973	47.9%	122	45	36.9%	590	387	65.6%	-	-	979
<b>WESTERN AREA</b>	207,432	155,016	74.7%	89,217	66,116	74.1%	17,037	13,579	79.7%	24,118	16,800	69.7%	394	194	43,800
Albuquerque	4,804	2,841	59.1%	2,436	1,544	63.4%	275	206	74.9%	611	426	69.7%	-	2	1,807
Anchorage	2,711	1,966	72.5%	2,321	2,000	86.2%	1,081	996	92.1%	425	284	66.8%	1	1	155
Boise	2,189	911	41.6%	1,477	764	51.7%	249	147	59.0%	468	281	60.0%	-	-	1,008
Denver	12,441	8,243	66.3%	6,828	4,761	69.7%	1,531	848	55.4%	1,854	1,096	59.1%	3	5	3,740
Cheyenne	1,251	466	37.3%	530	264	49.8%	84	74	88.1%	197	123	62.4%	5	3	273
Fort Harrison	2,407	1,341	55.7%	1,233	468	38.0%	325	195	60.0%	328	225	68.6%	-	1	244
Honolulu	5,991	4,560	76.1%	1,670	1,131	67.7%	161	119	73.9%	940	737	78.4%	2	-	778
Los Angeles	23,927	18,715	78.2%	7,508	5,877	78.3%	1,890	1,634	86.5%	1,269	943	74.3%	4	4	5,603
Manila	2,061	917	44.5%	1,330	507	38.1%	171	114	66.7%	871	637	73.1%	313	100	1,610
Oakland	30,128	25,120	83.4%	11,536	9,911	85.9%	1,285	986	76.7%	5,452	4,274	78.4%	6	2	7,317
Phoenix	21,468	17,179	80.0%	6,741	4,862	72.1%	784	649	82.8%	1,252	829	66.2%	2	4	5,030
Portland	12,642	8,220	65.0%	6,768	4,610	68.1%	2,145	1,717	80.0%	891	341	38.3%	3	33	5,261
Reno	10,325	8,256	80.0%	2,897	2,092	72.2%	165	128	77.6%	676	501	74.1%	-	5	752
Salt Lake City	22,293	16,849	75.6%	13,017	10,693	82.1%	456	402	88.2%	3,352	2,316	69.1%	-	-	1,427
San Diego	28,639	19,993	69.8%	7,904	4,971	62.9%	2,140	1,575	73.6%	2,739	2,186	79.8%	-	3	3,974
Seattle	24,155	19,439	80.5%	15,021	11,661	77.6%	4,295	3,789	88.2%	2,793	1,601	57.3%	55	31	4,821
Other	-	-	0.0%	47	1	2.1%	-	-	0.0%	28	17	60.7%	-	4	9,089

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>80,641</b>	<b>44,329</b>	<b>55.0%</b>	<b>101,852</b>	<b>44,195</b>	<b>43.4%</b>	<b>52,998</b>	<b>52,459</b>	<b>99.0%</b>	<b>13,012</b>	<b>7,092</b>	<b>54.5%</b>	<b>22,157</b>	<b>12,873</b>	<b>2,419</b>
Philadelphia	42,620	27,688	65.0%	43,049	22,379	52.0%	25,714	25,709	100.0%	7,984	3,718	46.6%	8,436	5,196	900
Milwaukee	15,632	4,871	31.2%	21,084	2,473	11.7%	8,491	8,489	100.0%	571	261	45.7%	2,102	1,564	724
St. Paul	21,968	11,566	52.6%	36,687	18,797	51.2%	18,563	18,043	97.2%	3,905	2,746	70.3%	11,517	6,111	795
Other (in transit)	421	204	48.5%	1,032	546	52.9%	230	218	94.8%	552	367	66.5%	102	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>9,000</b>	<b>9,049</b>	<b>(49)</b>	<b>-0.5%</b>	<b>64,803</b>	<b>75,738</b>	<b>(10,935)</b>	<b>-14.4%</b>
Buffalo	1,508	1,691	(183)	-10.8%	6,590	6,886	(296)	-4.3%
Atlanta	1,530	1,416	114	8.1%	12,250	13,834	(1,584)	-11.5%
St Louis	2,049	2,397	(348)	-14.5%	23,946	29,117	(5,171)	-17.8%
Muskogee	3,913	3,545	368	10.4%	22,017	25,901	(3,884)	-15.0%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.