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# Veterans-For-Change

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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
June 23, 2012	915,095	599,963	65.6%
Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
1 5		577,562	65.7%

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Compensation				
	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		840,374	565,018	67.2%
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	2,348	1,988	84.7%
Initial entitlement for service-connected disability (=>8)	010	73,948	52,901	71.5%
Initial entitlement for service-connected disability (<=7)	110	233,607	157,223	67.3%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	14,016	5,687	40.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	237	146	61.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	495,211	328,049	66.2%
Increased entitlement due to hospitalization or surgery	320	2,156	791	36.7%
Spina bifida and/or birth defects reconsideration	420	92	59	64.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	393	270	68.7%
Nehmer review cases based upon new Agent Orange presumptives	687	2,134	2,119	99.3%
Reopened or new Agent Orange claims prior to After 9/01/10	405	14,707	14,696	99.9%
Agent Orange claims where an interim decision was provided	409	1,525	1,089	71.4%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		231,965	124,020	53.5%
Dependency	130	125,336	68,481	54.6%
Survivor restored entitlement	133	18	13	72.2%
Hospitalization adjustment (non-rating)	135	180	131	72.8%
Misc determinations	290	57,574	33,859	58.8%
Spina bifida and/or birth defects adjustments	450	6	5	83.3%
Future examination for disabilities	310	13,438	6,013	44.7%
Due process	600	35,413	15,518	43.8%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		41,756	26,936	64.5%
Income verification for unemployability	314	3,885	1,142	29.4%
Review of Hemodialysis related cases/conditions	680	39	34	87.2%
Review of Radiation related cases/conditions	682	975	857	87.9%
Review of Misc cases referred to central office	684	35	33	94.3%
Review of effective date related to herbicide exposure	685	150	144	96.0%
Cost of Living Adjustments (COLAs) and other reviews	690	8,015	4,438	55.4%
Social Security number verification	690 Group	28,657	20,288	70.8%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125					
Other		167,035	67,977	40.7%					
Pre-decisional hearings	173	1,920	1,327	69.1%					
Correspondence	400	113,710	35,968	31.6%					
Congressional correspondence	500	939	359	38.2%					
Freedom of Information Act (FOIA) requests	510	23,686	8,815	37.2%					
Review, including quality assurance	930	26,268	21,318	81.2%					
Correction of errors	960	512	190	37.1%					
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on									

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Prepared by VBA Office of Performance Analysis & Integrity.

#### Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	74,721	34,945	46.8%
Increased entitlement and/or reconsideration 120	15,217	5,146	33.8%
Initial entitlement - Veteran 180	12,268	3,578	29.2%
Initial entitlement - Survivor 190	47,236	26,221	55.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		132,927	61,007	45.9%
Hospitalization adjustment (non-rating)	135	2,741	1,577	57.5%
Dependency	137	11,052	6,025	54.5%
Income adjustments	150	54,953	34,652	63.1%
Annual eligibility verification reporting (EVRs)	155	24,181	3,242	13.4%
Misc determinations	297	23,442	10,835	46.2%
Due process	607	16,558	4,676	28.2%

Involve the modification of benefits based upon income changes.

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	36,676	14,358	39.1%
Income Verification Match 154	35,987	13,902	38.6%
Cost of Living Adjustments 696	98	79	80.6%
Non-entitlement reviews 697	591	377	63.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

		# Pending	# Pending Over 125	% Over 125
Other		12,003	5,716	47.6%
Correspondence	407	6,984	2,830	40.5%
Congressional correspondence	507	2,209	764	34.6%
Internal quality reviews	937	2,810	2,122	75.5%
Combination of workload received from Veterans, survivors and internal sources t entitlement, nor do they require any adjustment to monetary benefits.	hat do n	ot have any	effect on	

#### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending							
Bulla	160	66,841							
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistence with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.									
Accurat	EP	# Pending							
Accrued	165	10,812							
Benefits not paid prior to the death of a Veteran or survivor based upon a pendi death which is later granted.	ng claim at	the time of							
Appeals	EP	# Pending							
As Of June 25, 2012	NA	256,105							
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.									
Education	Туре	# Pending							
	Ch 33	24,716							
	All	194,266							
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.									

## **COMPENSATION AND PENSION INVENTORY**

June 23, 2012

		Entitlement		
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	All Vet
USA	915,095	599,963	65.6%	1

ng over All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

### **COMPENSATION INVENTORY**

		Entitlement	*	Awa	ard Adjustm	ent	Pre	ogram Revie	ew		Other		Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	840,374	565,018	67.2%	231,965	124,020	53.5%	41,756	26,936	64.5%	167,035	67,977	40.7%	47,355	1,370	253,490
EASTERN AREA	170,471	116,571	68.4%	47,471	26,152	55.1%	9,169	5,531	60.3%	17,054	12,432	72.9%	17,826	228	43,122
Baltimore	19,003	15,205	80.0%	4,426	3,154	71.3%	480	417	86.9%	1,777	1,312	73.8%	-	1	3,319
Boston	10,522	7,627	72.5%	2,715	1,319	48.6%	587	423	72.1%	933	752	80.6%	-	1	4,164
Buffalo	7,817	4,655	59.5%	3,233	1,582	48.9%	222	169	76.1%	852	517	60.7%	-	2	897
Cleveland	25,993	18,276	70.3%	4,897	2,189	44.7%	1,244	860	69.1%	2,085	1,475	70.7%	12	125	7,206
Detroit	17,999	11,191	62.2%	5,947	2,634	44.3%	627	245	39.1%	1,896	1,631	86.0%	2	34	5,812
Hartford	3,142	1,384	44.0%	1,013	156	15.4%	29	10	34.5%	297	144	48.5%	-	0	880
Indianapolis	20,513	16,498	80.4%	4,752	3,267	68.8%	424	312	73.6%	2,432	1,807	74.3%	4	56	4,450
Manchester	2,353	1,473	62.6%	844	370	43.8%	78	43	55.1%	154	123	79.9%	-	0	832
New York	15,741	12,221	77.6%	4,367	2,259	51.7%	254	105	41.3%	1,239	965	77.9%	3	4	4,229
Newark	4,577	2,371	51.8%	1,704	859	50.4%	87	76	87.4%	482	242	50.2%	4	0	2,170
Philadelphia	23,727	14,542	61.3%	6,079	3,951	65.0%	3,984	2,163	54.3%	3,159	2,241	70.9%	17,799	-	3,489
Pittsburgh	10,861	7,768	71.5%	4,216	3,091	73.3%	387	266	68.7%	1,024	730	71.3%	1	4	3,031
Providence	3,913	1,628	41.6%	796	182	22.9%	321	202	62.9%	250	183	73.2%	-	0	1,037
Togus	2,126	532	25.0%	1,654	804	48.6%	384	200	52.1%	159	107	67.3%	1	1	671
White River J.	1,021	600	58.8%	365	106	29.0%	53	32	60.4%	114	82	71.9%	-	0	389
Wilmington	1,163	600	51.6%	463	229	49.5%	8	8	100.0%	201	121	60.2%	-	0	546
SOUTHERN AREA	249,304	157,865	63.3%	74,986	39,762	53.0%	13,368	9,218	69.0%	107,195	25,112	23.4%	82	234	85,237
Atlanta	32,727	19,924	60.9%	9,912	4,552	45.9%	452	271	60.0%	5,030	2,796	55.6%	1	3	11,422
Columbia	24,362	15,918	65.3%	3,978	1,072	26.9%	655	409	62.4%	1,453	967	66.6%	-	4	5,401
Huntington	6,560	3,266	49.8%	1,387	352	25.4%	149	75	50.3%	690	325	47.1%	1	7	3,224
Jackson	10,902	7,788	71.4%	1,873	421	22.5%	1,157	954	82.5%	682	532	78.0%	40	5	3,902
Louisville	10,961	6,630	60.5%	4,122	2,244	54.4%	1,148	793	69.1%	1,336	970	72.6%	14	31	3,164
Montgomery	15,362	8,863	57.7%	5,770	2,672	46.3%	1,734	755	43.5%	1,265	866	68.5%	3	63	10,589
Nashville	11,248	4,522	40.2%	4,921	1,566	31.8%	442	302	68.3%	1,264	563	44.5%	4	39	5,883
Roanoke	26,878	19,092	71.0%	8,570	5,097	59.5%	465	258	55.5%	1,940	1,142	58.9%	6	10	6,946
San Juan	5,980	3,532	59.1%	2,375	997	42.0%	155	98	63.2%	723	530	73.3%	-	0	4,761
St. Petersburg	47,583	29,467	61.9%	11,418	4,962	43.5%	908	363	40.0%	3,516	1,964	55.9%	10	66	20,321
Washington	41	26	63.4%	56	48	85.7%	28	28	100.0%	85,612	12,257	14.3%	-	0	11
Winston-Salem	56,700	38,837	68.5%	20,604	15,779	76.6%	6,075	4,912	80.9%	3,684	2,200	59.7%	3	6	9,613
* Revised to more acc	urately catego	orize the Age	nt Orange pres	umptive worl	kload.	•			•						

## **COMPENSATION INVENTORY**

	Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	207,663	134,386	64.7%	53,236	27,495	51.6%	8,773	4,518	51.5%	20,976	15,031	71.7%	28,800	316	60,751
Chicago	21,577	17,150	79.5%	5,108	3,799	74.4%	948	862	90.9%	2,966	2,522	85.0%	8	99	5,810
Des Moines	7,589	5,278	69.5%	2,230	1,210	54.3%	124	87	70.2%	503	379	75.3%	-	3	1,501
Fargo	1,180	389	33.0%	268	36	13.4%	58	9	15.5%	74	51	68.9%	1	0	301
Houston	38,267	28,010	73.2%	13,321	9,248	69.4%	1,005	759	75.5%	5,900	4,493	76.2%	5	6	13,699
Lincoln	4,162	788	18.9%	873	54	6.2%	179	23	12.8%	644	247	38.4%	2	0	1,562
Little Rock	8,375	5,210	62.2%	3,715	2,143	57.7%	1,301	1,075	82.6%	1,404	961	68.4%	2	26	4,812
Milwaukee	10,901	3,983	36.5%	3,135	541	17.3%	865	112	12.9%	507	240	47.3%	11,580	-	3,046
Muskogee	14,611	6,461	44.2%	3,255	673	20.7%	545	235	43.1%	718	506	70.5%	8	7	3,514
New Orleans	13,463	9,142	67.9%	4,388	2,589	59.0%	393	221	56.2%	1,850	1,288	69.6%	7	63	5,206
Sioux Falls	1,199	315	26.3%	358	25	7.0%	151	20	13.2%	150	46	30.7%	-	2	213
St. Louis	18,459	12,269	66.5%	4,965	2,236	45.0%	879	556	63.3%	1,474	1,012	68.7%	10	55	6,10
St. Paul	11,829	3,033	25.6%	1,462	264	18.1%	1,447	172	11.9%	447	203	45.4%	17,154	-	1,429
Waco	51,399	39,826	77.5%	8,545	4,166	48.8%	814	346	42.5%	3,899	2,743	70.4%	23	55	12,724
Wichita	4,652	2,532	54.4%	1,613	511	31.7%	64	41	64.1%	440	340	77.3%	-	0	828
WESTERN AREA	212,935	156,195	73.4%	56,229	30,607	54.4%	10,442	7,665	73.4%	21,679	15,304	70.6%	646	590	47,182
Albuquerque	5,333	2,970	55.7%	1,835	736	40.1%	243	165	67.9%	596	328	55.0%	-	1	1,859
Anchorage	2,190	1,209	55.2%	1,686	958	56.8%	662	561	84.7%	352	273	77.6%	-	0	14
Boise	2,367	1,063	44.9%	847	206	24.3%	121	73	60.3%	323	194	60.1%	1	1	893
Denver	12,556	7,251	57.7%	3,949	1,522	38.5%	786	294	37.4%	1,284	599	46.7%	3	2	4,028
Cheyenne	1,051	312	29.7%	574	245	42.7%	16	12	75.0%	162	68	42.0%	1	3	334
Fort Harrison	1,716	471	27.4%	789	216	27.4%	128	58	45.3%	331	171	51.7%	1	0	306
Honolulu	6,466	5,001	77.3%	847	178	21.0%	67	25	37.3%	838	731	87.2%	2	1	736
Los Angeles	24,840	20,826	83.8%	4,935	2,862	58.0%	1,357	1,216	89.6%	1,967	1,706	86.7%	1	5	6,311
Manila	3,625	2,442	67.4%	1,366	613	44.9%	129	106	82.2%	735	548	74.6%	395	74	2,133
Oakland	33,923	29,512	87.0%	8,574	5,925	69.1%	947	704	74.3%	4,384	3,866	88.2%	9	6	7,58
Phoenix	21,858	16,550	75.7%	3,940	1,448	36.8%	836	561	67.1%	1,985	820	41.3%	1	1	5,13
Portland	12,509	8,178	65.4%	4,823	2,528	52.4%	1,270	847	66.7%	780	512	65.6%	2	15	5,14
Reno	8,887	6,648	74.8%	1,993	974	48.9%	130	67	51.5%	799	589	73.7%	-	1	1,10
Salt Lake City	17,392	11,108	63.9%	5,388	3,741	69.4%	1,385	1,267	91.5%	2,182	1,623	74.4%	1	2	1,83
San Diego	31,723	20,745	65.4%	5,005	1,805	36.1%	1,447	930	64.3%	1,842	1,115	60.5%	-	0	3,54
Seattle	26,499	21,909	82.7%	9,678	6,650	68.7%	918	779	84.9%	3,119	2,161	69.3%	229	478	6,08
Other	1	1	100.0%	43	4	9.3%	4	4	100.0%	131	98	74.8%	1	2	17,19

\* Revised to more accurately categorize the Agent Orange presumptive workload.

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	74,721	34,945	46.8%	132,927	61,007	45.9%	36,676	14,358	39.1%	12,026	5,730	47.6%	19,486	9,442	2,615
Philadelphia	33,488	19,560	58.4%	63,515	32,735	51.5%	14,446	6,108	42.3%	6,996	2,981	42.6%	7,780	4,245	1,033
Milwaukee	18,709	5,623	30.1%	25,982	8,419	32.4%	9,711	2,974	30.6%	575	255	44.3%	2,209	1,556	659
St. Paul	22,109	9,577	43.3%	41,420	19,127	46.2%	12,339	5,129	41.6%	4,153	2,257	54.3%	9,430	3,641	923
Other (in transit)	415	185	44.6%	2,010	726	36.1%	180	147	81.7%	302	237	78.5%	67	N/A	N/A

### **EDUCATION INVENTORY**

	U U	Chapter 33 C	laims Pending	g	*All Claims Pending						
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change			
USA (Education)	-	24,716	(24,716)	-100.0%	-	194,266	(194,266)	-100.0%			
Buffalo	-	5,183	(5,183)	-100.0%	-	44,772	(44,772)	-100.0%			
Atlanta	-	5,930	(5,930)	-100.0%	-	43,645	(43,645)	-100.0%			
St Louis	-	4,802	(4,802)	-100.0%	-	39,630	(39,630)	-100.0%			
Muskogee	-	8,801	(8,801)	-100.0%	-	66,219	(66,219)	-100.0%			
*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.											