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Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
April 25, 2011	826,092	480,964	58.2%

Compensation and Pension Rating Bundle # Pending Over 125 803,197 473,008 58.9%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		765,074	461,857	60.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	747	163	21.8%
Initial entitlement for service-connected disability (=>8)	010	46,023	27,688	60.2%
Initial entitlement for service-connected disability (<=7)	110	179,448	102,206	57.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	11,735	4,001	34.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	109	16	14.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	422,916	249,575	59.0%
Increased entitlement due to hospitalization or surgery	320	2,796	860	30.8%
Spina bifida and/or birth defects reconsideration	420	25	7	28.0%
Agent Orange presumptives *				
Reopened or new Agent Orange claims prior to 8/30/10*	681	4,175	3,908	93.6%
Nehmer review cases based upon new Agent Orange presumptives*	687	66,527	62,777	94.4%
Reopened or new Agent Orange claims prior to After 9/01/10*	405	27,841	10,329	37.1%
Agent Orange claims where an interim decision was provided*	409	2,732	327	12.0%

First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

^{*}As of 12/13/2010 the Agent Orange presumptive claim category will include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		127,767	35,629	27.9%
Dependency	130	56,755	17,582	31.0%
Survivor restored entitlement	133	14	7	50.0%
Hospitalization adjustment (non-rating)	135	146	82	56.2%
Misc determinations	290	37,669	10,895	28.9%
Spina bifida and/or birth defects adjustments	450	4	4	100.0%
Future examination for disabilities	310	8,371	3,265	39.0%
Due process	600	24,808	3,794	15.3%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		27,600	10,902	39.5%
Income verification for unemployability	314	254	251	98.8%
Review of Hemodialysis related cases/conditions	680	145	134	92.4%
Review of Radiation related cases/conditions	682	624	551	88.3%
Review of Misc cases referred to central office	684	33	31	93.9%
Review of effective date related to herbicide exposure	685	74	20	27.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,983	1,802	36.2%
Social Security number verification	690 Group	21,487	8,113	37.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		78,058	36,344	46.6%
Pre-decisional hearings	173	1,342	920	68.6%
Correspondence	400	37,265	14,032	37.7%
Congressional correspondence	500	864	165	19.1%
Freedom of Information Act (FOIA) requests	510	19,053	5,784	30.4%
Review, including quality assurance	930	19,254	15,277	79.3%
Correction of errors	960	280	166	59.3%
Combination of workload received from Veterans, survivors and internal sour	ces.			

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² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

^{*}As of 11/1/10 Agent Orange presumptive will include EP 681, EP 687 and EP 405

Pension

EP	# Pending	# Pending Over 125	% Over 125
Entitlement	61,018	19,107	31.3%
Increased entitlement and/or reconsideration 120	18,630	5,557	29.8%
Initial entitlement - Veteran 180	12,003	2,842	23.7%
Initial entitlement - Survivor	30,385	10,708	35.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		127,713	29,047	22.7%
Hospitalization adjustment (non-rating)	135	1,488	603	40.5%
Dependency	137	8,828	4,021	45.5%
Income adjustments	150	49,669	13,729	27.6%
Annual eligibility verification reporting (EVRs)	155	40,316	142	0.4%
Misc determinations	297	11,802	5,065	42.9%
Due process	607	15,610	5,487	35.2%
Involve the modification of benefits based upon income changes. Such pensi activities can be considered annual and cyclical in nature.	on award ad	justment		

EP	# Pending	# Pending Over 125	% Over 125
Program Reviews	5,068	4,760	93.9%
Income Verification Match 154	4,292	4,292	100.0%
Cost of Living Adjustments 696	51	31	60.8%
Non-entitlement reviews 697	725	437	60.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		3,865	2,373	61.4%
Correspondence	407	821	594	72.4%
Congressional correspondence	507	527	35	6.6%
Internal quality reviews	937	2,517	1,744	69.3%
Combination of workload received from Veterans, survivors and internal sources.				

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
241141	160	41,812

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

Accrued	EP	# Pending
Accided	165	4,907

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As Of April 25, 2011	NA	233,634

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

Education	Туре	# Pending
	Ch 33	8,607
	AII	49,734

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm

COMPENSATION AND PENSION INVENTORY

April 25, 2011

	E	Entitlement	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	826,092	480,964	58.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement *		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	765,074	461,857	60.4%	127,767	35,630	27.9%	27,600	10,902	39.5%	78,058	36,344	46.6%	19,461	345	230,796
EASTERN AREA	155,755	97,196	62.4%	26,160	9,111	34.8%	6,921	3,666	53.0%	17,744	8,857	49.9%	11,315	13	39,607
Baltimore	13,032	9,057	69.5%	3,375	1,587	47.0%	417	262	62.8%	1,282	894	69.7%	10	1	2,844
Boston	7,311	4,532	62.0%	1,094	328	30.0%	322	277	86.0%	797	467	58.6%	1	-	3,498
Buffalo	6,409	3,387	52.8%	2,581	577	22.4%	162	95	58.6%	645	281	43.6%	1	2	770
Cleveland	21,644	12,732	58.8%	2,784	771	27.7%	782	429	54.9%	3,352	1,193	35.6%	1	-	6,533
Detroit	18,622	11,845	63.6%	2,783	607	21.8%	448	187	41.7%	2,684	1,262	47.0%	2	1	5,497
Hartford	2,465	748	30.3%	580	98	16.9%	263	42	16.0%	315	83	26.3%	1	-	888
Indianapolis	17,885	12,440	69.6%	2,440	985	40.4%	378	239	63.2%	2,306	1,263	54.8%	6	4	4,342
Manchester	2,129	1,224	57.5%	432	98	22.7%	10	8	80.0%	317	126	39.7%	-	1	781
New York	13,660	9,545	69.9%	2,258	794	35.2%	181	92	50.8%	997	581	58.3%	2	1	3,746
Newark	4,986	2,774	55.6%	799	224	28.0%	144	111	77.1%	580	267	46.0%	7	1	1,597
Philadelphia	25,131	14,204	56.5%	2,023	735	36.3%	2,455	1,015	41.3%	1,611	960	59.6%	11,282	-	3,542
Pittsburgh	8,291	5,002	60.3%	2,479	1,451	58.5%	602	506	84.1%	1,470	805	54.8%	1	2	3,022
Providence	2,576	1,195	46.4%	650	225	34.6%	223	158	70.9%	441	174	39.5%	-	-	1,205
Togus	9,240	7,307	79.1%	1,471	521	35.4%	484	200	41.3%	662	363	54.8%	-	-	675
White River J.	1,101	603	54.8%	166	47	28.3%	29	29	100.0%	147	89	60.5%	1	-	253
Wilmington	1,273	601	47.2%	245	63	25.7%	21	16	76.2%	138	49	35.5%	-	-	414
SOUTHERN AREA	237,507	140,332	59.1%	39,667	9,371	23.6%	9,146	3,485	38.1%	23,925	10,446	43.7%	29	31	69,744
Atlanta	32,415	21,134	65.2%	4,419	918	20.8%	560	309	55.2%	4,105	2,095	51.0%	-	-	9,183
Columbia	20,595	13,368	64.9%	2,743	761	27.7%	287	86	30.0%	950	614	64.6%	1	5	4,268
Huntington	11,793	8,160	69.2%	1,649	407	24.7%	158	70	44.3%	1,123	576	51.3%	1	2	2,673
Jackson	9,309	5,932	63.7%	1,913	522	27.3%	964	645	66.9%	921	469	50.9%	13	3	3,660
Louisville	7,567	2,719	35.9%	2,418	360	14.9%	552	241	43.7%	902	264	29.3%	3	3	1,906
Montgomery	13,328	7,400	55.5%	3,673	908	24.7%	936	540	57.7%	1,615	751	46.5%	-	7	9,750
Nashville	12,594	5,039	40.0%	1,642	105	6.4%	211	96	45.5%	1,981	696	35.1%		2	5,257
Roanoke	24,630	15,400	62.5%	3,786	289	7.6%	2,252	136	6.0%	2,157	882	40.9%	2	5	6,363
San Juan	5,735	3,496	61.0%	1,195	375	31.4%	50	37	74.0%	591	423	71.6%	1	-	4,207
St. Petersburg	51,218	29,722	58.0%	7,545	1,545	20.5%	1,332	952	71.5%	6,660	2,575	38.7%	8	4	15,177
Washington	51	40	78.4%	103	8	7.8%	71	17	23.9%	12	10	83.3%	-	-	4
Winston-Salem	48,272	27,922	57.8%	8,581	3,173	37.0%	1,773	356	20.1%	2,908	1,091	37.5%	-	-	7,296

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

						OOM							Burial		
	Entitlement *			Awa	ard Adjustm		Program Review			Other				Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	191,865	113,270	59.0%	32,365	8,552	26.4%	4,590	1,762	38.4%	19,115	9,015	47.2%	7,678	174	54,835
Chicago	16,612	10,322	62.1%	2,594	785	30.3%	952	512	53.8%	1,596	576	36.1%	, -	4	6,391
Des Moines	5,793	3,175	54.8%	747	174	23.3%	174	71	40.8%	787	346	44.0%	-	2	1,812
Fargo	1,605	489	30.5%	879	55	6.3%	98	32	32.7%	233	82	35.2%	2	1	308
Houston	31,769	20,720	65.2%	8,607	4,232	49.2%	639	224	35.1%	3,684	2,456	66.7%	11	3	12,883
Lincoln	5,849	3,373	57.7%	1,185	20	1.7%	215	8	3.7%	803	203	25.3%	-	1	1,476
Little Rock	8,334	4,626	55.5%	1,995	615	30.8%	379	226	59.6%	1,397	719	51.5%	-	1	3,460
Milwaukee	12,861	5,630	43.8%	2,504	125	5.0%	112	48	42.9%	1,559	412	26.4%	7,326	-	2,309
Muskogee	16,340	9,254	56.6%	2,242	316	14.1%	795	183	23.0%	1,063	474	44.6%	-	2	3,281
New Orleans	9,445	5,151	54.5%	1,526	450	29.5%	222	76	34.2%	891	368	41.3%	1	2	4,353
Sioux Falls	1,044	201	19.3%	702	10	1.4%	95	8	8.4%	174	42	24.1%	-	3	302
St. Louis	16,573	9,597	57.9%	2,902	1,153	39.7%	358	182	50.8%	2,050	939	45.8%	1	1	5,778
St. Paul	13,154	4,891	37.2%	2,978	132	4.4%	78	27	34.6%	1,018	414	40.7%	76	-	1,363
Waco	47,650	33,005	69.3%	2,959	407	13.8%	399	118	29.6%	3,431	1,780	51.9%	261	154	10,521
Wichita	4,836	2,836	58.6%	545	78	14.3%	74	47	63.5%	429	204	47.6%		-	598
WESTERN AREA	179,947	110,745	61.5%	29,536	8,592	29.1%	6,943	1,989	28.6%	17,175	7,977	46.4%	439	126	44,837
Albuquerque	5,077	2,595	51.1%	596	54	9.1%	65	35	53.8%	632	356	56.3%	1	-	1,965
Anchorage	1,459	598	41.0%	474	79	16.7%	168	20	11.9%	199	118	59.3%	1	-	215
Boise	1,952	586	30.0%	945	83	8.8%	165	49	29.7%	317	88	27.8%	-	1	763
Denver	8,935	3,918	43.9%	2,330	319	13.7%	501	113	22.6%	755	201	26.6%	1	-	3,539
Cheyenne	1,238	529	42.7%	313	96	30.7%	41	29	70.7%	234	108	46.2%	-	-	221
Fort Harrison	1,099	171	15.6%	805	13	1.6%	88	7	8.0%	222	25	11.3%	-	-	335
Honolulu	4,890	3,161	64.6%	514	48	9.3%	83	23	27.7%	707	457	64.6%	3	-	687
Los Angeles	16,330	9,785	59.9%	3,864	781	20.2%	1,563	56	3.6%	1,292	649	50.2%	-	1	6,747
Manila	1,626	422	26.0%	1,367	491	35.9%	53	17	32.1%	723	374	51.7%	175	45	2,928
Oakland	25,210	16,687	66.2%	3,095	1,046	33.8%	479	284	59.3%	2,232	1,406	63.0%	2	-	6,476
Phoenix	22,605	16,240	71.8%	1,083	188	17.4%	717	139	19.4%	2,297	982	42.8%	-	1	4,323
Portland	10,816	5,410	50.0%	2,700	961	35.6%	528	191	36.2%	1,480	572	38.6%	-	-	4,669
Reno	7,501	5,095	67.9%	941	237	25.2%	99	20	20.2%	719	283	39.4%	-	-	975
Salt Lake City	8,747	1,921	22.0%	2,121	170	8.0%	1,125	408	36.3%	1,299	346	26.6%	-	-	1,744
San Diego	27,991	16,239	58.0%	1,793	260	14.5%	734	317	43.2%	1,491	610	40.9%	-	-	3,748
Seattle	34,471	27,388	79.5%	6,595	3,766	57.1%	534	281	52.6%	2,576	1,402	54.4%	256	78	5,502
Other	ı	314		39	4	10.3%	-	-	-	99	49	49.5%	1	1	21,773

^{*} Revised to more accurately categorize the Agent Orange presumptive workload.

Monday Morning Workload Report

PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	61,018	19,107	31.3%	127,713	29,047	22.7%	5,068	4,760	93.9%	3,865	2,373	61.4%	22,350	4,562	2,838
Philadelphia	29,051	9,817	33.8%	58,262	14,405	24.7%	31	22	71.0%	1,229	592	48.2%	5,650	2,586	977
Milwaukee	15,992	4,343	27.2%	29,780	4,871	16.4%	426	422	99.1%	763	387	50.7%	1,381	946	904
St. Paul	15,616	4,779	30.6%	38,430	9,475	24.7%	4,575	4,285	93.7%	1,671	1,224	73.2%	15,218	1,030	957
Other (in transit)	359	168	46.8%	1,241	296	23.9%	36	31	86.1%	202	170	84.2%	101	N/A	N/A

EDUCATION INVENTORY

	С	hapter 33 Cla	aims Pendir	ng	*All Claims Pending							
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change				
USA (Education)	8,607	9,039	(432)	-4.8%	49,734	60,827	(11,093)	-18.2%				
Buffalo	2,209	2,210	(1)	0.0%	11,898	12,646	(748)	-5.9%				
Atlanta	1,947	2,095	(148)	-7.1%	11,561	12,579	(1,018)	-8.1%				
St Louis	1,950	1,827	123	6.7%	13,754	15,934	(2,180)	-13.7%				
Muskogee	2,501	2,907	(406)	-14.0%	12,521	19,668	(7,147)	-36.3%				

*Chapter 33 is the new Post-9/11Gl Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.

More information on Chapter 33 Education Payments made for Spring 2010 enrollment is available at the following URL:

http://www.gibill.va.gov/spring2010.htm