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Compensation and Pension Entitlement February 6, 2010	# Pending	# Pending Over 125	% Over 125
		<b>497,437</b>	<b>190,123</b>

Compensation and Pension Rating Bundle	# Pending	# Pending Over 125	% Over 125
		<b>476,678</b>	<b>178,425</b>

### Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
			<b>431,054</b>	<b>165,540</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	547	95	17.4%
Initial entitlement for service-connected disability (=>8)	010	28,704	13,145	45.8%
Initial entitlement for service-connected disability (<=7)	110	103,331	42,993	41.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	13,375	5,153	38.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	58	17	29.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	283,541	103,926	36.7%
Increased entitlement due to hospitalization or surgery	320	1,463	199	13.6%
Spina bifida and/or birth defects reconsideration	420	35	12	34.3%

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
			<b>120,310</b>	<b>38,646</b>
Dependency	130	41,334	10,873	26.3%
Survivor restored entitlement	133	8	4	50.0%
Hospitalization adjustment (non-rating)	135	174	32	18.4%
Misc determinations	290	42,634	21,396	50.2%
Spina bifida and/or birth defects adjustments	450	1	1	100.0%
Future examination for disabilities	310	10,543	1,992	18.9%
Due process	600	25,616	4,348	17.0%

Involves the modification of benefits based not upon entitlement (in the majority of cases a rating to determine service connection and/or to assign a degree of disability is not required), but upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits. Some compensation award adjustment activities can be considered annual and cyclical in nature.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
			<b>39,140</b>	<b>11,343</b>
Income verification for unemployability	314	405	393	97.0%
Review of Hemodialysis related cases/conditions	680	21,214	3,899	18.4%
Review of Radiation related cases/conditions	682	736	654	88.9%
Review of Misc cases referred to central office	684	109	107	98.2%
Review of effective date related to herbicide exposure	685	9	9	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	4,521	1,329	29.4%
Social Security number verification	690 Group	12,146	4,952	40.8%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
			<b>34,098</b>	<b>17,196</b>
Pre-decisional hearings	173	1,393	781	56.1%
Correspondence	400	3,175	1,272	40.1%
Congressional correspondence	500	360	21	5.8%
Freedom of Information Act (FOIA) requests	510	13,842	4,347	31.4%
Review, including quality assurance	930	15,178	10,709	70.6%
Correction of errors	960	150	66	44.0%

Combination of workload received from Veterans, survivors and internal sources.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>66,383</b>	<b>24,583</b>	<b>37.0%</b>
Increased entitlement and/or reconsideration	120	21,931	7,440	33.9%
Initial entitlement - Veteran	180	13,790	3,577	25.9%
Initial entitlement - Survivor	190	30,662	13,566	44.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>78,492</b>	<b>24,297</b>	<b>31.0%</b>
Annual eligibility verification reporting - no adjustment	050	0	0	0.0%
Hospitalization adjustment (non-rating)	135	1,302	263	20.2%
Dependency	137	7,386	3,686	49.9%
Income adjustments	150	37,176	13,173	35.4%
Annual eligibility verification reporting (EVRs)	155	9,432	6	0.1%
Misc determinations	297	8,400	2,668	31.8%
Due process	607	14,796	4,501	30.4%

Involve the modification of benefits based upon income changes. Such pension award adjustment activities can be considered annual and cyclical in nature.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>20,886</b>	<b>20,864</b>	<b>99.9%</b>
Income Verification Match	154	20,853	20,838	99.9%
Cost of Living Adjustments	696	21	19	90.5%
Non-entitlement reviews	697	12	7	58.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>3,953</b>	<b>2,767</b>	<b>70.0%</b>
Correspondence	407	1,917	1,656	86.4%
Congressional correspondence	507	419	26	6.2%
Internal quality reviews	937	1,617	1,085	67.1%

Combination of workload received from Veterans, survivors and internal sources.

## Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>23,318</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides a lesser burial and/or plot allowance to assist with the burial of certain Veterans not entitled to the service-connected burial benefit.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>3,163</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>		
February 8, 2010	NA	183,059

Appealed cases include compensation, pension, burial, and accrued benefits and decisions. Retrieved from 214A reports - via VACOLS (includes BVA).

	Type	# Pending
<b>Education</b>		
	Ch 33	22,882
	All	161,556

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

February 6, 2010

Entitlement		
Claims Pending	Pending over 125 days	Percent Pending over 125 days
USA	497,437	190,123 38.2%

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>431,054</b>	<b>165,540</b>	<b>38.4%</b>	<b>120,310</b>	<b>38,646</b>	<b>32.1%</b>	<b>39,140</b>	<b>11,343</b>	<b>29.0%</b>	<b>34,098</b>	<b>17,196</b>	<b>50.4%</b>	<b>3,689</b>	<b>193</b>	<b>181,932</b>
<b>EASTERN AREA</b>															
Baltimore	9,115	5,075	55.7%	2,591	1,363	52.6%	2,564	1,793	69.9%	498	353	70.9%	14	6	2,295
Boston	4,698	1,828	38.9%	862	186	21.6%	638	249	39.0%	369	201	54.5%	3	3	2,388
Buffalo	5,352	2,397	44.8%	1,614	442	27.4%	526	115	21.9%	245	145	59.2%	-	-	735
Cleveland	10,982	4,131	37.6%	1,640	230	14.0%	972	142	14.6%	565	288	51.0%	-	1	6,208
Detroit	12,977	6,059	46.7%	2,226	463	20.8%	760	135	17.8%	658	428	65.0%	-	-	4,302
Hartford	1,654	441	26.7%	374	58	15.5%	220	51	23.2%	130	51	39.2%	1	1	1,031
Indianapolis	11,264	5,175	45.9%	4,167	1,391	33.4%	708	193	27.3%	674	367	54.5%	1	3	3,095
Manchester	1,500	537	35.8%	456	63	13.8%	31	2	6.5%	96	37	38.5%	32	2	671
New York	8,101	3,635	44.9%	2,467	752	30.5%	426	185	43.4%	550	335	60.9%	9	-	2,719
Newark	3,249	1,371	42.2%	582	154	26.5%	148	54	36.5%	206	123	59.7%	3	1	1,477
Philadelphia	12,876	4,525	35.1%	1,475	273	18.5%	705	246	34.9%	596	394	66.1%	114	-	3,030
Pittsburgh	4,588	1,844	40.2%	2,584	1,441	55.8%	734	145	19.8%	213	121	56.8%	12	17	2,465
Providence	1,600	384	24.0%	306	49	16.0%	132	39	29.5%	155	69	44.5%	49	2	1,191
Togus	2,060	498	24.2%	457	52	11.4%	337	31	9.2%	162	48	29.6%	-	-	677
White River J.	856	423	49.4%	162	34	21.0%	30	2	6.7%	42	27	64.3%	21	-	363
Wilmington	636	160	25.2%	212	48	22.6%	65	1	1.5%	82	22	26.8%	1	-	396
<b>SOUTHERN AREA</b>															
Atlanta	137,341	53,374	38.9%	34,670	7,490	21.6%	13,908	4,001	28.8%	12,910	7,587	58.8%	645	47	50,363
Columbia	18,707	7,753	41.4%	3,696	786	21.3%	1,644	689	41.9%	1,965	1,533	78.0%	-	-	6,621
Huntington	10,106	3,619	35.8%	1,677	211	12.6%	812	91	11.2%	1,281	653	51.0%	8	16	3,185
Jackson	2,270	369	16.3%	602	104	17.3%	349	79	22.6%	262	162	61.8%	-	1	2,266
Louisville	6,689	3,410	51.0%	1,411	301	21.3%	1,009	708	70.2%	300	203	67.7%	21	-	2,679
Montgomery	5,297	1,420	26.8%	2,015	269	13.3%	903	154	17.1%	239	156	65.3%	-	5	1,507
Nashville	11,646	6,289	54.0%	4,443	1,503	33.8%	2,456	1,040	42.3%	1,483	901	60.8%	-	1	7,704
Roanoke	8,272	2,083	25.2%	1,438	99	6.9%	1,347	33	2.4%	505	240	47.5%	4	-	3,942
San Juan	13,625	5,443	39.9%	2,048	214	10.4%	1,211	139	11.5%	591	310	52.5%	1	2	4,467
St. Petersburg	3,903	1,711	43.8%	833	158	19.0%	132	40	30.3%	327	235	71.9%	4	-	3,624
Washington	30,172	11,969	39.7%	7,283	1,666	22.9%	2,558	846	33.1%	4,816	2,803	58.2%	46	11	8,275
Winston-Salem	14	8	57.1%	8	7	87.5%	174	34	19.5%	5	5	100.0%	557	-	8
	26,640	9,300	34.9%	9,216	2,172	23.6%	1,313	148	11.3%	1,136	386	34.0%	4	11	6,085

## COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	112,304	40,154	35.8%	22,593	5,020	22.2%	8,468	1,435	16.9%	8,311	3,778	45.5%	2,423	21	44,008
Chicago	9,084	3,383	37.2%	2,618	631	24.1%	982	215	21.9%	952	385	40.4%	-	-	5,499
Des Moines	3,299	1,183	35.9%	511	103	20.2%	285	59	20.7%	161	64	39.8%	-	2	1,400
Fargo	1,213	218	18.0%	293	16	5.5%	198	8	4.0%	47	10	21.3%	-	-	249
Houston	21,147	9,979	47.2%	7,419	2,750	37.1%	705	189	26.8%	2,197	1,051	47.8%	-	1	11,208
Lincoln	1,943	265	13.6%	408	12	2.9%	226	5	2.2%	308	149	48.4%	4	-	1,116
Little Rock	5,132	1,747	34.0%	1,344	319	23.7%	349	98	28.1%	772	426	55.2%	25	6	2,485
Milwaukee	11,613	4,554	39.2%	1,029	117	11.4%	831	182	21.9%	571	99	17.3%	2,360	-	1,897
Muskogee	7,463	1,879	25.2%	1,361	60	4.4%	1,080	247	22.9%	445	150	33.7%	1	-	2,962
New Orleans	5,926	1,977	33.4%	927	122	13.2%	407	17	4.2%	201	119	59.2%	-	-	2,466
Sioux Falls	978	197	20.1%	188	23	12.2%	216	10	4.6%	45	8	17.8%	-	3	210
St. Louis	9,824	3,247	33.1%	1,798	467	26.0%	926	114	12.3%	539	289	53.6%	11	6	3,476
St. Paul	11,860	3,186	26.9%	896	60	6.7%	875	155	17.7%	439	194	44.2%	21	-	1,339
Waco	19,665	7,293	37.1%	2,976	279	9.4%	1,105	109	9.9%	1,080	424	39.3%	1	2	8,626
Wichita	3,157	1,046	33.1%	825	61	7.4%	283	27	9.5%	554	410	74.0%	-	1	1,075
<b>WESTERN AREA</b>	89,900	33,528	37.3%	40,864	19,133	46.8%	7,756	2,512	32.4%	7,613	2,821	37.1%	361	86	33,286
Albuquerque	3,143	1,118	35.6%	541	48	8.9%	112	20	17.9%	312	127	40.7%	7	-	1,914
Anchorage	1,340	588	43.9%	815	339	41.6%	338	159	47.0%	108	69	63.9%	2	-	199
Boise	1,592	271	17.0%	550	44	8.0%	143	16	11.2%	133	37	27.8%	-	-	540
Denver	6,081	1,878	30.9%	1,483	232	15.6%	1,282	250	19.5%	329	92	28.0%	1	-	3,085
Cheyenne	885	336	38.0%	259	68	26.3%	40	12	30.0%	65	24	36.9%	1	-	223
Fort Harrison	1,539	410	26.6%	379	15	4.0%	174	10	5.7%	164	25	15.2%	1	1	241
Honolulu	2,970	1,252	42.2%	370	61	16.5%	226	31	13.7%	297	192	64.6%	-	-	702
Los Angeles	9,522	4,081	42.9%	3,019	724	24.0%	216	58	26.9%	1,178	508	43.1%	4	2	5,181
Manila	1,564	395	25.3%	15,558	12,478	80.2%	56	38	67.9%	791	250	31.6%	317	61	1,118
Oakland	14,770	7,149	48.4%	3,571	1,427	40.0%	1,161	515	44.4%	918	443	48.3%	10	2	4,307
Phoenix	8,598	2,800	32.6%	1,492	146	9.8%	594	88	14.8%	615	256	41.6%	2	-	3,007
Portland	6,290	2,083	33.1%	2,777	1,042	37.5%	402	68	16.9%	500	175	35.0%	1	10	3,662
Reno	4,519	2,012	44.5%	727	79	10.9%	245	68	27.8%	136	51	37.5%	-	-	990
Salt Lake City	5,375	1,449	27.0%	1,515	296	19.5%	141	10	7.1%	641	191	29.8%	-	1	1,378
San Diego	11,335	3,412	30.1%	1,742	57	3.3%	1,004	165	16.4%	722	177	24.5%	1	-	2,769
Seattle	10,377	4,294	41.4%	6,066	2,077	34.2%	1,622	1,004	61.9%	704	204	29.0%	14	9	3,970
Other	1	1	100.0%	8	4	50.0%	12	12	100.0%	23	1	4.3%	-	3	21,232

## PENSION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA (PMC's)</b>	<b>66,383</b>	<b>24,583</b>	<b>37.0%</b>	<b>78,492</b>	<b>24,297</b>	<b>31.0%</b>	<b>20,886</b>	<b>20,864</b>	<b>99.9%</b>	<b>3,953</b>	<b>2,767</b>	<b>70.0%</b>	<b>19,629</b>	<b>2,970</b>	<b>1,127</b>
Philadelphia	29,130	11,736	40.3%	40,277	13,844	34.4%	9,475	9,459	99.8%	1,447	800	55.3%	11,654	1,541	396
Milwaukee	16,203	4,434	27.4%	18,927	6,188	32.7%	4,568	4,567	100.0%	379	194	51.2%	2,379	643	328
St. Paul	20,587	8,316	40.4%	18,969	4,137	21.8%	6,805	6,800	99.9%	2,032	1,732	85.2%	5,571	786	403
Other (in transit)	463	97	21.0%	319	128	40.1%	38	38	100.0%	95	41	43.2%	25	N/A	N/A

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>22,882</b>	<b>30,704</b>	<b>(7,822)</b>	<b>-25.5%</b>	<b>161,556</b>	<b>179,704</b>	<b>(18,148)</b>	<b>-10.1%</b>
Buffalo	9,521	11,587	(2,066)	-17.8%	50,401	56,552	(6,151)	-10.9%
Atlanta	3,226	4,191	(965)	-23.0%	37,192	39,908	(2,716)	-6.8%
St Louis	1,926	4,653	(2,727)	-58.6%	25,492	29,545	(4,053)	-13.7%
Muskogee	8,209	10,273	(2,064)	-20.1%	48,471	53,699	(5,228)	-9.7%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.